

Guide to Community Services

Service Provider Location (in Chico unless stated) Phone (530 area code)

A

Animals		
Butte County Humane Society Sheltering and placement, investigation of abuse, lost & found, neutering, ID tags and collars, education, animal welfare legislation, therapy, city licenses. All low cost.	2579 Fair St	343-7917
Chico Animal Control Quarantine, animal emergencies, animal control.	1460 Humboldt Rd.	895-4926
Butte County Environmental Health	411 Main St. P.O. Box 5364, Chico, CA 95927	891-2727
Bidwell Nature & Wildlife Rehabilitation Center	P.O. Box 4005, Chico, CA 95928	343-9004
Emergency wildlife care; volunteer and educational programs.		Emergency 343-3154
Chico Creek Nature Center Information and education about wildlife. Open: T-Su 11 a.m.-4 p.m.	1968 E. 8th St.	891-4671

B

Banks, Checking & Savings Accounts		
Many banking services are available in downtown Chico and throughout the community. See the telephone book for addresses and phone numbers. Comparison shop; go to institutions directly; ask friends and relatives; read newspaper ads.		
Bicycles		
Bicycles are a chief form of transportation in Chico. Many shops carry utilitarian bikes and sports-enthusiast models. Check Visitor Guides for map of routes traveled by sport cyclists.		
Bidwell Mansion	525 The Esplanade	895-6144
North of Big Chico Creek this state historic park offers tours on the hour 12-5 M-F, 10-5 Sa-Su, except Christmas, New Year's, and Thanksgiving. Adults: \$1; 16 & under: Free.		
Bidwell Park		
Park Golf Course		891-8417
City Park Division 2,400-acre city park, the 4th largest municipal park in the nation. Encompasses Big Chico Creek through Chico's oak groves in town and on up to the foothills. Lower Park: developed areas. Upper Park: wilderness areas. Jogging, bicycling, swimming, hiking, bird-watching, golfing, playing softball. Caper Acres in Lower Park for children. See Visitor Guides for full description.		895-4972
Blood Banks		
CSU, Chico Staff Council Hosts blood drives throughout the year.	Sierra Hall Annex	898-6156
Newman Center Hosts blood drives throughout the year.	346 Cherry St.	342-5180
North Valley Blood Center Donor hours: MTh 11 a.m.-3 p.m.; TW 8 a.m.-2 p.m.; F 7 a.m.-2 p.m.; Sa 8 a.m.-2 p.m.	285 Cohasset Rd.	893-5433
Bookstores		
There are plenty of new and used bookstores in downtown Chico and throughout the community. See the phone book yellow pages.		
Butte Community College	3536 Butte Campus Dr., Oroville	895-2511
Located in the foothills between Chico, Oroville, and Durham; Butte College is Chico State's prime feeder community college.		

C

Chamber of Commerce	300 Salem St.	891-5556
Provides information on Chico, especially its businesses, clubs, and organizations. Publishes a guide yearly.		
Chico Area Recreation & Park District	545 Vallombrosa Ave.	895-4711
CARD provides programs and facilities for recreation and entertainment for infants, seniors, and all those in between.		
Chico Unified School District (District Office)	1163 E. 7th St.	891-3001
12 elementary and 3 rural schools; 3 junior highs; 2 senior highs; and 1 continuation high school.		

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Child Care		
Many licensed services available, including state-funded, religious, private, group, and /or individual. Do careful comparison shopping.		
Valley Oak Children's Services Child care referral service.	287 Rio Lindo Ave.	895-3572
Chico Community Children's Center State funded program for infants, toddlers, pre-schoolers, and after-schoolers.	2224 Elm St.	891-5363
CSU, Chico Child Development Lab A laboratory pre-school program. There is a long waiting list.	CSU, Chico; Modoc Hall 131	898-5362
Chico Nursery School A parent participation co-op, open 5 days per week for 3-5 year olds.	1190 E. 1st Ave.	891-1723
North Valley Parent Education Network Provides support and education in parenting skills and child abuse prevention services.	2592 Notre Dame Blvd., #B	893-0391
Headstart Chico Provides a comprehensive free program for preschoolers.	775 E. 16th St.	891-8668
Copy Services		
Many copy, computer rental, and fax services are available in downtown Chico and throughout the community. See the telephone book for addresses and phone numbers.		
Counseling and Crisis Intervention Services		
Butte Outpatient Behavioral Health 8 a.m.-5 p.m. M-F.	107 Pamac Rd., Suite 2	891-2784
Butte County Children's Service Division For reporting child neglect or abuse, and foster home licensing		538-7617 or 1-800-824-0902
Butte Co. Mental Health Service Open M-F, 8 a.m.-4 p.m.	592 Rio Lindo Rd.	891-2771 Crisis 891-2810 or 800-334-6622
CAP (Child Abuse Prevention) Child sexual assault prevention	2889 Cohasset Rd., Suite 2	891-1331
Catalyst Women's Advocates, Inc. For battered women		Business 343-7711 Crisis 1-800-895-8476
Chico Parents (Parent Education Network) For referral to parent groups.		343-8255
County Crisis Service Available 24 hours County-wide	Chico	891-2810 1-800-334-6622
Enloe Hospital Stress & Health Center Individual, family, child and group counseling, classes and workshops.	1660 Magnolia Ave.	332-7300
Parents and Friends of Lesbians and Gays Support group		893-3336
Parents Talk-Line Available M-F 9 a.m.-5 p.m., for discussion and referrals.		343-8255
Rape Crisis Intervention 24-hr. Crisis line. Medical, legal emotional support and educational programs	2889 Cohasset Road	Business: 891-1331 Crisis: 342-RAPE
Rape Prevention Education (7th grade through adult)		891-1331
San Francisco AIDS Foundation - Tri-lingual Hotline		1-800-FOR-AIDS
Suicide Hotline (24 hrs a day)		1-800-334-6622
Veterans Service Individual and family counseling, focus groups, veterans and partners group.	Butte County	891-2759
Weight Watchers	Call for place & time	1-800-651-6000
CPR Training		
Associated Students Free cardio-pulmonary training once per semester.	BMU	898-INFO
Enloe Hospital First two Wednesdays each month, individual or group classes. Free.	W. 5th Ave. and The Esplanade	891-7300
Enloe Medical Center - Cohasset First two Wednesdays each month, individual or group classes. Free.	560 Cohasset Rd.	896-5000 ext. 4115

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Downtown Plaza	4th & 5th Sts. Between Main and Broadway	
One-block park near city government, Post Office, Chamber of Commerce, theatre, and shops. Free concerts on Friday nights in the summer at 6 p.m.		
Driver's License (Dept. Of Motor Vehicles)	500 Cohasset Rd. #7	1-800-777-0133
Drug Abuse and Alcoholism		
Alcoholics Anonymous (AA) and Al-Anon	P.O. Box 1144, Chico, CA 95927	342-5756
Cocaine Hotline		1-800-662-HELP
Narcotics Anonymous (NA)		877-6361
North Valley Center for Mental Health (Crossroads) (Enloe Medical Center - Cohasset)	560 Cohasset Rd.	896-5250
Right Road Recovery Center Open 24 Hours.	275 Solano, Corning	824-0669
E		
Emergencies		911
Employment Development Department	109 Parmac Rd.	895-4364
Provides assistance with unemployment claims Most students will not qualify.		
Entertainment		
Chico is rich with entertainment opportunities. See the calendar section in the <i>Chico News & Review</i> and <i>The Orion</i> for weekly listings. See Visitor Guides for descriptions of various music and dance clubs, and other entertainment opportunities.		
Environment		
Butte Environmental Council (BEC) Recycling services and information; open M-Th 1:30-4:30 p.m.	116 W. 2nd St. Suite #3, Chico, CA 95928	891-6424
California Native Plant Society	CSU, Chico Herbarium (Holt Hall)	898-5381
CLIC Environmental Advocates Legal information; M-F 9 a.m.-5 p.m.	W. 2nd St. And Cherry	898-4354
F		
Fair Housing		
City of Chico Housing Office Assists those who believe they are being discriminated against.	411 Main St.	895-4862
Family Planning		
Butte County Health Department Family planning, VD clinics, pregnancy counseling, health info., immunizations, children's health, nutrition, well baby clinic.	698 Oleander Ave.	891-2731
Chico Feminist Women's Health Center Birth control, pregnancy screening, abortion clinics, early pregnancy testing, common gynecological problems, clinic, fertility health services, pap smears, breast exams, STDs testing and treatment, AIDS info.	1469 Humboldt Road Ste. 200	891-1911
Children's Home Society Adoption; pregnancy counseling for possible adoption; group home for teenagers. Calls are forwarded to Sacramento office.		673-7503
People That Care Center Alternatives to abortion, pregnancy screening, women's support groups, community education, post-abortion counseling.	641 Nord Ave.	
Planned Parenthood Family planning clinic, VD screening, pregnancy testing, counseling services, premarital blood draws, abortion services, men's clinics, vasectomies, birth control methods, AIDS testing. MWF 9 a.m.-5 p.m., TTh 9 a.m.-6 p.m.	556 Vallombrosa Ave.	342-8367
Fire Emergencies		911
City of Chico Fire Department	842 Salem St.	Alarms only 895-4911 Business calls 895-4930 Business calls after 5 p.m. 895-4900
Butte County Fire Department		Alarms only 893-8911 Business calls 895-4930
Food Stamps	78 Table Mountain Blvd., Oroville	538-7711
See Social Welfare in Butte County listings in the telephone book.		

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H

Housing		
Butte Co. Housing Authority Public housing for low income, seniors, and disabled. Assists with fair housing.	580 Vallombrosa Ave..	895-4474
Community Housing Improvement Program (CHIP) Private non-profit agency providing housing for low income, seniors, and disabled.	1001 Willow St.	891-6931

I

Internet Service Providers (ISPs)		
Communication Network Services (CNS)	CSU, Chico, SSKU 109	898-4357
MAX.NET	3460 Silverbell Rd., Chico, CA 95973	893-6520
Shocking.com	336 Broadway #24	893-9362
Stormnet.com	641 Nord Ave.	897-4069
Sunset.net	1915 Mangrove	879-5660

L

Law Enforcement Emergencies		
		911
Law Enforcement Agencies		
City of Chico Police	1460 Humboldt Rd.	Emergency TTY 895-4925 Business Office (and after 5pm) 895-4900
Butte County Sheriff	33 County Center Dr., Oroville	891-2711
Legal Services		
Legal Services of Northern California, M-Th 9 a.m.-12 noon, 1-5 p.m. Provides free service to low-income people for civil cases.	541 Normal St.	345-9491
Lawyer Referral Service, M-Th 9 a.m.-4 p.m., F 9 a.m.-12 noon.	341 Broadway, Rm. 309	891-6808
District Attorney, Butte County Adult criminal misdemeanors only.	655 Oleander Ave.	891-2712
Libraries (Butte County)		
Chico	1108 Sherman Ave.	891-2761
Durham	2545 Durham-Dayton Hwy.	343-4094

M

Medical Emergencies		
		911
Medical Facilities		
Acute Medical Care Acute care, out-patient, and emergency services	1040 Mangrove Ave.	345-0064 Ambulance 891-4357
Chico Industrial Clinic	2170 The Esplanade	343-3334
Convenient Care Health Center	670 Rio Lindo Ave #300	899-7120
Enloe Memorial Hospital Acute care, out-patient, and emergency services	1531 The Esplanade	891-7300 Ambulance 895-9111
Immediate Care Medical Center	376 Vallombrosa Ave.	891-1676
Urgent Medical Center	2170 The Esplanade	343-5222
Medical Services		
The Chico Area is rich with medical services, doctor's offices, hospitals laboratories, pharmacies, and many more. See the <i>Yellow Pages</i> of your phone book.		
American Red Cross	1909 The Esplanade	891-0885
Butte County Public Health Dept. Free or low-cost health services, information on local doctors, HIV testing.	695 Oleander Ave.	891-2731
Northern Valley Indian Health Emergency care, medical, dental, vision, hearing, well-being, counseling.	845 W. East Ave.	896-9400
Motor Vehicles (Department of) - DMV	500 Cohasset Rd.	1-800-777-0133
State agency. Vehicle registration, driver's licenses, etc. MTF 8 a.m.-5 p.m.; W 9 a.m.-5 p.m.; Th 8 a.m.-6:30 p.m.		
Movies		
El Rey Theatre	230 W. 2nd St.	342-2727
Pageant Theatre	351 E. 6th St.	343-0663
Paradise Cinema 7	6626 Clark (Paradise)	872-7800
Tinseltown	801 East Ave.	879-9612
University Film Series and other offerings	CSU, Chico Campus	898-INFO

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Museums and Galleries		
Consult the <i>Chico News & Review</i> and <i>Enterprise-Record</i> for complete current listings which include many exhibits at stores and cafes. The listings below are among the longest established in the area.		
Bidwell Mansion State of California Historical Park and Museum offers tours on the hour Wed-Sun 12-4 , except Christmas, New Year's, and Thanksgiving. Adults: \$1; 16 & under: Free.	525 The Esplanade	895-6144
Chico Art Center	450 Orange St., Suite #6.	895-8726
Chico Museum W-Su noon-4 p.m.	141 Salem St.	891-4336
Coyote Gallery M-F 10 a.m.-1 p.m.	Butte College	895-2596
Orient & Flume Famous worldwide for its hand-blown glass art. M-S 10-5 p.m.	2161 Park Ave.	893-0373
Paradise Art Center Call for times open.	5564 Almond, Paradise	877-7402
1078 Gallery Tu-Sa 12:30-5:30 p.m.	738 W. 5th St.	343-1973
Stansbury House Restored home featuring Victorian architecture and furnishings. Tours: Sa & Su 1-4 p.m. Adults: \$2; students: \$1; under 10: free.	307 W. 5th. St.	895-3848
Music		
See Entertainment		
N		
Newspapers		
Chico News & Review Weekly news and commentary covering local and campus news, world news, entertainment and arts. Regular special supplements including food, fashion, economics, education, recreation, and more. Distributed Thursday mornings throughout town and campus. Internships for CSU, Chico students available for credit.	353 E. 2nd St.	894-2300
Enterprise-Record Daily Chico newspaper providing in-depth local information and general national and international news.	400 E. Park Ave.	891-1234
P		
Parks		
Chico and the country surrounding it are full of parks, mountains, canyons, rivers, lakes, creeks, volcanic rock, and waterfalls. For a thorough listing, see Visitor Guides. Also see Bidwell Park and Downtown Plaza.		
Police Emergencies		
See Also Law Enforcement		
Postal and Package Delivery Services		
US Postal Service Main office (passport office)	550 Vallombrosa Ave.	1-800-275-8777
US Postal Service Midtown office	W. 5th St. and Broadway	1-800-275-8777
Puppets Shows	Brushville USA, Paradise	872-3900
R		
Radio Stations		
KALF (95.7 FM) Country	1459 Humboldt Rd.	899-3600
KCEZ (102.1 FM) Classic Oldies	555 E. Lindo Ave.	342-2200
KCSC (www.asbookstore.com/kcsc) A.S. Station	W. 2nd St. and Cherry	898-6229
KCHO (91.7 FM) NPR/Classical/Jazz	CSU, Chico, MLIB 008	898-5896
KFMF (93.9 FM) Rock n' Roll for the 90s	1459-D Humboldt Rd.	899-3600
KHSL (1290 AM or 103.5 FM) Country	2654 Cramer Lane	345-0021
KLRS (92.7 FM)	1459 Humboldt Rd.	
KPAY (95.1 FM/1060 AM) Adult Content/Talk	2654 Cramer Lane	345-0021
KPPL (107.5 FM) Contemporary Hits	1459-D Humboldt Rd.	899-3600
KZFR (90.1 FM) Community Radio	P.O. Box 3173 or 341 Broadway	895-0706
KZAP (96.7 FM) Classic Rock	407 W. 9th St.	893-1200
Recreation		
Whether your recreation is passive or active, Chico and its surrounding environment have something for everyone. See Visitor Guides, Bookstores, CARD, Entertainment, Museums and Galleries, Music, Parks, Restaurants and Theatres for a sampling. In addition, Chico has many gyms and work-out centers for those who love to work at recreation. Check the weekly calendar section in the <i>Chico News & Review</i> .		

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Religious Institutions		
A wide variety of religions are represented in the Chico area. Many of these have programs especially designed for students. The Chamber of Commerce publishes a yearly guide in which are listed approximately 60 places of worship. See the <i>Yellow Pages</i> for most churches and church organizations. For campus organizations see also "Belonging" in <i>The University Catalog</i> .		
Restaurants		
Chico has more than 100 restaurants from which to choose, including pizza parlors, gourmet bakeries, Mexican, Thai, Basque, Italian, German, Chinese, Japanese, Arabian, Greek, fast food, ice cream parlors, hamburger joints, bagels—you name it, and the list is growing. See Visitor Guides, and, of course, for restaurants, word of mouth is important.		
S		
Senior Citizens		
Area Agency on Aging/PASSAGES Ombudsman, Information, and Referral for Senior Citizens	2491 Carmichael #400 Chico, CA 95928	898-5961 or 898-5923 or 800-822-0109
CARD Senior Citizens Office	545 Vallombrosa Ave.	895-4711
Shopping		
Chico has two malls, the Chico Mall and North Valley Plaza, an extensive downtown shopping area right near campus, and special stores throughout the city and neighboring communities.		
Social Security Administration	2035 Forest Ave.	345-5199
Provides assistance in obtaining Social Security cards and federal benefits. M-F 9 a.m. - 4 p.m.		
T		
Television Stations (local only)		
KNVN Channel 24 (4 on cable)	3460 Silverbell Road	893-2424
KCVU Channel 30 (8 on cable) KRVU/UPN/FOX	300 Main Street	893-1234
KHSL Channel 12 (6 on cable)	3460 Silverbell Road	342-0141
KIXE Channel 9 (9 on cable)	603 N. Market, Redding	243-5493
KRCR Channel 7 (7 on cable)	3416B Silverbell Road News & Sports News & Sales	for ads 345-7318 343-7706 Fax 345-2165
Theatre		
Dramatic theatre is active in this area. Check the Calendar section in the <i>Chico News & Review</i> and <i>Enterprise-Record</i> for weekly listings.		
Butte College Drama Department	Butte College	895-2994
Chico Creek Theatre Festival/Blue Room Box Office W-Sat. 12-5	139 W. First St., above Collier's Hardware	895-3749
Shakespeare in the Park	254 E. Eighth St.	343-5210
Theatre on the Ridge.	3735 Neal Rd., Paradise	877-5760
Tickets.com, Tower Records For concerts, sporting events, tourist attractions. M-Su 9 a.m.-8 p.m.	2485 Notre Dame Blvd. Suite 340 Raley's Shopping Center	1-916-766-2277
Reserve America For State Park reservations. M-F 8 a.m.-9 p.m.; Sa-Su 8 a.m.-5 p.m.		1-800-444-7275
Time of Day		767-8900
Traffic Violations		
Chico Municipal Court	655 Oleander Ave.	891-2716
Transportation		
Alternative Transportation		
Pedi Cabs-Available in Downtown Chico area on warm Th, F, & Sa nights.		
Senior Citizens and Disabled Transportation	Chico Clipper	342-0221
Air		
Chico Area Transit System (CATS)	326 Huss Dr.	342-0221
Sacramento Airport Transportation Service (Shuttle)		891-1219
United Express/West Air		893-1340
Bus		
Chico Area Transit System (CATS) Free for Chico State students throughout the city on all routes. M-F 6:30 a.m.-6:30 p.m.; Sa 8:30 a.m.-6:30 p.m.	326 Huss Dr.	342-0221
Greyhound Three southbound routes and four northbound routes daily	450 Orange St.	343-8266
Butte County Transit (Intercity Line)		342-0221
Sacramento Airport Transportation Service (Shuttle)		891-1219

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Highways State Highways 99 and 32 run through Chico. Interstate 5 runs 20 miles west (via Highway 32). State Highway 70 runs 18 miles east of town (via Highway 99).		
Taxi		
Yellow Cab Co.	4950 Cohasset Rd. Suite 30	893-4444
American Taxi	196 Humboldt Rd.	342-2929
Train		
Amtrak Trains go north mornings around 1 a.m. and south around 4 a.m.	Depot on 5th & Orange Sts.	895-8000 or 800-USA-RAIL
U		
University Farm	Hegan Lane	898-6335
Located along Hegan Lane (off the Midway toward Durham), the Paul Byrne Memorial Farm provides 1000-acres giving practical experience to Chico State students. Tours available. Meats sold to the public, M-F 8 a.m.-4:30 p.m.		
Utilities		
Telephone (Communication Network Services)	SSKU 115	898-6868
Telephone (Pacific Bell)		1-800-310-2355
Cable TV (AT&T Broadband)	427 Eaton Road	342-4242
Garbage and Trash Pickup Service	Various	See Yellow Pages
Gas and Electricity (PG&E)	350 Salem St.	1-800-743-5000
Internet Access	See "Internet Service Providers"	
Water (California Water)	2222 Whitman Ave.	895-8486
V		
Visitor Guides		
<i>The Chico News & Review's Guide</i> Contains stories, maps, calendar sections, and regular columns which feature restaurants, music, art, recreational opportunities and historical monuments—all of which provide an excellent guide to Chico and surrounding spots of interest.	353 E. 2nd St.	894-2300
Greater Chico Chamber of Commerce Published annually, it contains an overview of the county and its history, places to go, a yearly calendar of events, and city maps, along with sections on dining, lodging, shopping, medical, transportation, and business services. Color pictures.	300 Salem St.	891-5556
Visitor Services		
Chico Visitor & Information Bureau	300 Salem St.	891-5556
Voter Registration		
Butte County Elections	25 County Center Dr., Oroville	538-7761
A.S. Information Center	BMU	898-INFO
W		
Weather		
CalTrans		1-800-427-7623
KHSL radio		345-0021
Highway conditions		895-4471
Welfare, Butte County		
Food Stamps, Medi-Cal, and AFDC See Social Welfare in Butte County listings in the telephone book.	78 Table Mountain Blvd., Oroville	538-7711

* Special Note: For a copy of "Low Cost or No Cost People Service," a pamphlet published by the Butte County Public Health Department, call 891-2744 (Chico) or 534-7596 (Oroville). This excellent guide lists extensively all kinds of free or low-cost assistance and is updated yearly.