The Successful Outcomes for Students (SOS!) programs offer you help to improve your course work through tutoring, workshops, courses, and individual conferences. This directory collects all SOS! information in one place for convenient reference.

Office Hours
The university’s most prized SOS! service is the faculty office hour where instructors in every department can routinely help you to:
- increase your understanding of a course
- improve your study techniques
- assess your knowledge of course content
- explore approaches to an assignment
- review course material and solve problems
- identify sources of further help
- plan academic and career goals
Instructors welcome the opportunity to confer with students about their work, but often it is up to you, the student, to initiate such a meeting.

You will find faculty office hours identified in the course syllabus, posted outside faculty office doors, and listed in the department office. If you are in doubt about the time or place, ask the instructor. It is always a good idea to arrange your meeting in advance, when possible. Most instructors observe regular office hours; others meet students by appointment; many do both. Many instructors also use e-mail as a way of keeping in touch with their students.

Course Preparation
THE STUDENT LEARNING CENTER
Many majors offer tutoring through the Student Learning Center in MLIB 458. Specific tutoring is arranged by appointment. Hours are M-W 9 a.m.-7 p.m., Th 9 a.m.-5 p.m., and F 9 a.m.-3 p.m.

Accounting
Tutoring Lab in Accounting: For students in ACCT 015 and ACCT 016, tutoring by accounting mentors, GLNN 206.
Student Learning Center: For students in BADM 003, ACCT 015 and ACCT 016, tutoring by appointment, MLIB 458.

Agriculture
For students in ABUS 080, ABUS 083, ANSC 002, PSSC 002, and AGRI 145, tutoring is provided by peer tutors and arranged by faculty.

Anthropology
Anthropology tutoring and peer advising services for students in undergraduate anthropology courses or those considering a career in anthropology. The services are offered by appointment and provided by members of the faculty, advanced undergraduates and graduate students, as well as those active in the Chico Anthropological Society. For services call 898-6192.

Biology
Biology Tutoring Lab: For students in lower-division biology courses, members of Omicron Theta Epsilon provide tutoring on various dates and times. For schedule information, inquire in the Biology Department, Holt 279 (898-5356).
Student Learning Center: For students in biology courses, tutoring by appointment, MLIB 458.

Business
The Business Resource Center (BRC) is located in Glenn 206. The BRC is an academic support program for undergraduate business students. The center includes ten personal computers designed for use by first-time computer users. The center is open for computer use M-Th 9 a.m.-8 p.m. and F 9 a.m.-5 p.m. The BRC provides regularly scheduled student mentors for BADM 001, ACCT 015, and ACCT 016.

Chemistry
Chemistry Tutoring Lab: For students in lower-division chemistry courses, drop-in tutoring by members of Student Affiliates of the American Chemical Society. Hours posted in PHSC 207. Student Learning Center: For students in chemistry courses, tutoring by appointment, MLIB 458.

Communication Sciences & Disorders
Student Learning Center: For students in undergraduate CMSD courses, tutoring by appointment, MLIB 458.

Computer Science
Tutoring Sessions: For students in computer science courses, tutoring is available as a free service from various student organizations within the department, such as the UPE Honor Society and the ACM Student Chapter. Please go to the department office, OCNL 215, for more information or check online for a complete schedule.
Student Learning Center: For students in undergraduate computer science courses, tutoring by appointment, MLIB 458.
**Learning Assistance**

### Skills Preparation

**Writing**

The Writing Center: For students in any course requiring writing, including specialized assistance for ESL writers. Not a proofreading service but a writing assistance program to help you with:
- understanding writing assignments
- producing any writing: short essays, business letters, term papers, master's theses
- developing lively and important ideas, organizing them effectively, and supporting them with well-chosen specifics
- writing clearly and with conviction

Visit the Writing Center on the web at: www.csuchico.edu/uwc or by appointment.

Taylor 203, 898-5042, Mon.-Thurs. 9 a.m.-5 p.m. and Friday 9 a.m.-3 p.m.

### Mathematics

Mathematics Tutorial Lab: For students with course-related mathematics problems. Refresh information, explanation of concepts, opportunity for further practice. Drop-in service provided by student tutors. Inquire in the Mathematics Department, HOLT 181.

Student Learning Center: For students in courses requiring mathematics, tutoring by appointment, MLIB 458.

**Study Skills Tutoring**

Student Learning Center (SLC): For students seeking to improve skills in reading, examination-taking, concentration, memory, writing as a study aid, spelling, use of the library, or time management. Tutoring by appointment.

**Study Skills Survey**

- to diagnose study habits and attitudes
- to prescribe study improvement activities
- to monitor study skill improvement

The Student Learning Center (SLC) has a remarkable computer program that can help students not only learn to learn but also survive and succeed in college. It is a computerized study skill program that can diagnose and pinpoint potential problems. The printout you receive after completing the survey prescribes specific materials and makes study suggestions you can use immediately. You will be amazed at the insight your profile will reveal about your study behaviors and habits.

**Study Skills Workshops**

The Student Learning Center sponsors specialized workshops for students in the following areas. Check at MLIB 458 for the schedule.

- Essay Tests
- Memory and Concentration Strategies
- Motivation
- Note-taking Styles
- Reading Strategies
- Test Anxiety Reduction
- Test-taking Strategies

**Supplemental Instruction (SI)**

Supplemental Instruction (SI) is an academic program that increases student performance and retention. Students learn valuable skills such as note-taking, organization, and test preparation in a collaborative setting. The SI program targets traditionally difficult academic courses and provides regularly scheduled out-of-class peer facilitation sessions. The SI instructors receive 20 hours of training in methodology before leading the workshop and must demonstrate superior comprehension of the course. For more information, contact the Student Learning Center, 898-6839. Selected course offerings are subject to change.