

HelloWallet

Additional Questions/Answers Related Specifically to the CSU

1. What is the monthly cost for the program?

After the initial free-trial period, which expires December 31, 2010, the monthly membership fee is \$4 a month. Quarterly and annual payment schedules are available as well.

2. Can I pay for my membership through payroll deduction?

No. HelloWallet is an independent vendor. You will need set up payment arrangements with them.

3. How do I cancel my membership?

Contact HelloWallet or view their website for details.

4. What is the relationship between the CSU and HelloWallet?

As with all voluntary benefit programs, there is no relationship between the CSU and HelloWallet. HelloWallet is strictly a program vendor.

5. If I have questions about the program, whom can I contact?

Since this is a voluntary benefit, the CSU can only refer you to HelloWallet. Please contact HelloWallet directly at 888-77-WALLET or 866-55-HELLO.

Registration for this program is available starting September 1, 2010.