Getting Settled in Chico

Email, Internet, and Student Portal Account

Each student is given a Chico State email account (Wildcat Mail). The University sends important announcements to this account. International Student Advising will also use email to inform you of important issues throughout your enrollment at California State University, Chico. It is very important that you check it regularly. Not reading your emails is not an acceptable reason for missing deadlines or other information.

If you do not wish to use your Wildcat Mail account as your primary account, you may set it to automatically forward your messages to another account.

If you want to have internet service at your apartment, contact one of the following internet providers. There are many different internet providers, with different plans and prices. The list that follows is just a small sample of providers. Comcast can also provide you with a cable TV connection.

- **CNS** (on campus) 898-6868
- **AT&T** 530-896-0481 / [www.att.com](http://www.att.com)
- **Comcast** 1-800-266-2278 / [www.comcast.com](http://www.comcast.com)

For wireless internet, you must buy and install a wireless router separately.

Each student will be assigned an online Portal account accessed on the Chico State website homepage. Through this account, students can check their email, update their address, register for classes, see their class schedules, check the fees they owe, view student announcements, and much more. Information on how to create a Portal account was sent to each student with their admission package. Questions about the Portal account may be answered by viewing [http://www.csuchico.edu/itss/portal/index.shtml](http://www.csuchico.edu/itss/portal/index.shtml).