**Getting Settled in Chico**

**Utilities**

Most apartment leases include water and garbage service in the monthly rent. Gas and electric services are your responsibility and can be set up with PG&E (Pacific Gas and Electric Company), located at 350 Salem Street, phone: 1-800-743-5000. (Students who will live in the University residence halls do not need to pay for gas and electric monthly charges.)

When you speak to PG&E, they will probably ask:

1. What is your name? (last, first, and middle)
2. At what address will the service be established?
3. What is your billing address?
4. What date do you want the service to begin?
5. Have you had PG&E or telephone service in California before?
6. Are you employed in the US?
7. How will you pay for the services?

   *Here you may list your family funding, financial aid, scholarship, etc.*

8. What is your student ID number or social security number?
9. What is your date of birth?

They may ask for a deposit which may range from $85.00 to $100.00. This will be added to your first bill and may be paid in installments. The deposit will be refunded when you end your service.

**Note:** PG&E is not responsible for the maintenance of appliances (refrigerators, stove, air conditioners). Contact your landlord for service and repairs.