

# Disability Support Services Student Access Survey Spring 2006

## DSS Office

Please respond to the following statements.	Strongly agree	Agree	Neither	Disagree	Strongly disagree
The DSS staff was helpful during my transition to CSU, Chico.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I feel welcome in the DSS Office.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I am treated with courtesy and respect by the DSS receptionist and advisors.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Appointments with my advisor are scheduled in a timely manner.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
My advisor is accessible when I have questions.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I received helpful information and assistance from my DSS advisor.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Learning disability assessments are conducted in a professional manner.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I received my accommodations through DSS staff in a timely manner.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
My accommodations were effective in helping me meet course objectives.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

## Support Services

Please rate your satisfaction with the following support services.	Very satisfied	Somewhat satisfied	Not very satisfied	Not applicable
Cart Services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Exam Accommodations	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Reader Scribe Services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Note Taker Services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Educational Assistants	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

**Alternative Format Material USERS ONLY**

<b>Alternative text users, please respond to the following statements.</b>	Strongly agree	Agree	Neither	Disagree	Strongly disagree	Not applicable
Course materials are provided in a timely manner.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Reproduced course materials are accurate.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Services from Reading for the Blind and Dyslexic (RFB&D) are adequate.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The software <u>check-out process</u> is clearly stated and easy to follow.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The software <u>return process</u> is clearly stated and easy to follow.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

**MLIB Assistive Technology Center (ATC) USERS ONLY**

<b>ATC users, please indicate how often you use the following assistive devices and equipment.</b>	Daily	Weekly	Monthly	Never
Kurzweil 1000	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Kurzweil 3000	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Openbook	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Scanner and OCR Software	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Dragon Naturally Speaking	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Zoomtext	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
DuxBury	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
JAWS	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
CCTV	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Braille Embosser	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Track Ball	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Height adjustable table	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

<b>ATC users,</b>				
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<b>please rate your satisfaction with the following:</b>	Very satisfied	Somewhat satisfied	Not very satisfied	Not applicable
Training on equipment/software usage	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Availability of ATC equipment/software	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Assistance from the ATC support staff	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Assistance from non-ATC library staff	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

### Campus Issues

<b>Please respond to the following statements.</b>	Strongly agree	Agree	Neither	Disagree	Strongly disagree	Not applicable
I am able to locate adequate handicapped parking on campus.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
In general, faculty respond in a positive and timely manner to my accommodation requests.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Classroom accommodations are provided in a timely manner.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
For <u>students at off-campus/remote sites</u> , accommodations are provided in a timely manner.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

### Comments

What assistive devices do you need that are **not** available in the ATC?

List any buildings or areas on campus where you encounter access problems.

How can DSS or the campus improve services to you?

General comments