Service Type:
- Report an issue with classroom equipment: 67.2%
- Classroom training: 16.5%
- Equipment install: 6.6%
- Set up a classroom event: 7.6%
- Other: 0%

Completion Time:
- 0 days: 100%
- 1 day: 80%
- 2 days: 60%
- 3 days: 40%
- 4 days: 20%
- 5 days: 10%
- 6+ days: 0%

Tickets by Building:
- Data Source: Jul 2016–Apr 2017

"Extremely fast services!"
—Customer Satisfaction Survey
Number of people trained in Cascade: 158

Art & Art History becomes the first department to migrate into 3.0

Fun Facts

- We did our part in celebrating our new University president. Check out www.csuchico.edu/inauguration.
- The Campus Web 3.0 framework is 96% accessible. As we migrate sites, the campus will see dramatic progress in meeting CSU Accessible Technology Initiative (ATI) goals.

Official Launch!

Campus Web 3.0, our updated responsive framework for campus websites, is here! It lives on a brand-new server with a completely updated version of Cascade. While sites can now be built 94% faster, migrating all 376 campus sites will be a huge undertaking. Each site will get revamped with fresh photos and new content based on analytics—and inaccessible content will be remediated.

367 sites to migrate

914 tickets submitted

16.69M unique page views
Of Note

- Summer Orientation Designs
- Library Chico Author Branding Decor
- Graduate and Undergraduate Commencement Covers
- Wild About Business Logo
- Choose Chico Multi-Cam Live Stream
- Western States Collegiate Sales Competition Videos

Completed Project Types

- 130 Design projects completed.
- 212 Video shoots and 11 live streamed events completed.
- 13,370 Images taken and 468 assignments requested.

Colleges, departments, & organizations served on campus.

* served in common

- AA
- ADMS*
- AG*
- ALUM
- ANTH*
- AO
- ASPR
- ATHL*
- BF
- BIOL
- BSS*
- CAVE
- CDEV
- CED
- CELT
- CFE
- CHEM
- CIVIL
- CME
- CMT*
- COB*
- CORH
- CCRN*
- CSC*
- CSU
- CWCT
- DIVR*
- EHC*
- ECC*
- EHS*
- EOP
- ERFSA
- ESLC
- FA
- FD
- FHS
- FRAS
- FYE
- GS*
- GSCI
- HFA
- HHRS*
- HR
- IRES*
- ITCS
- IRC*
- ITC
- KINE
- MADT
- MATH
- MBAP
- MLIB
- MMEM*
- MOA
- NSC
- NSS
- OLLI
- PA
- PDC
- PRES*
- PSYC
- PURC
- RCE
- RCP
- SDJ
- SEN
- SHS
- SME
- SOTA
- SLL*
- SUMO
- SUST
- TLP
- UA*
- UAB
- UDEV
- UDEV
- UH*
- UP
- UPD
- UPE*
- WREC