Service Type:
- 68% Report an issue with classroom equipment
- 12% Classroom training
- 8.5% Equipment install
- 9% Set up a classroom event
- Other

Completion Time:
- 0 days
- 1 day
- 2 days
- 3 days
- 4 days
- 5 days
- 6+ days

Tickets by Building:
- Tickets per building
- Rooms in building

Data Source: Jul 2016–Feb 2017

“Extremely fast services!”
—Customer Satisfaction Survey
Number of people trained in Cascade: 141

Art & Art History becomes the first department to migrate into 3.0

Official Launch!

Campus Web 3.0, our updated responsive framework for campus websites, is here! It lives on a brand-new server with a completely updated version of Cascade. While sites can now be built 94% faster, migrating all 369 campus sites will be a huge undertaking. Each site will get revamped with fresh photos and new content based on analytics—and inaccessible content will be remediated.

371 sites to migrate

746 tickets submitted

13.14M unique page views

Fun Facts

- We did our part in celebrating our new University president. Check out www.csuchico.edu/inauguration.
- We have 72 followers on our CMT Instagram feed and have posted 75 pictures of CMT staff and students, giving a behind-the-scenes look at our work days.

Follow us @chicostatecmt on Instagram!
**CMT DASHBOARD**  
**DESIGN, PHOTO, MEDIA, DISPLAYS**

Data Source: Jul 2016–Feb 2017

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**Completed Project Types**

- Brochures
- Publications
- Flyers
- Systems
- Postcards
- Arb
- Signage
- Presentations
- Posters
- Logos

**100** Design projects completed.

**179** Video shoots and 7 live streamed events completed.

**9338** Images taken and 337 assignments requested.

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**Of Note**

- Advising Office Lobby Banners
- Chico Performances Spring Campaign
- This Way to Sustainability Conference Program
- Admissions Pre-Tour Presentation
- Office of the President’s “Together We Will” Video
- Gloria Steinem Book in Common Event Stream

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**63** Colleges, departments, & organizations served on campus.

* served in common

- AA
- ADMS*
- AG*
- ALUM
- AO
- ASPR
- ATHL*
- BF
- BSS*
- CAVE
- CDEV
- CED
- CELT
- CHEM
- CMT
- CIVL
- CME
- CMNT*
- COB*
- CORH
- CRCN*
- CSU
- CWCT
- DIVER*
- EHS*
- ELSC
- FA
- FD
- FMS
- FRAS
- FYE
- GSCI
- HFA
- HNRS*
- HR
- HRS*
- IRES*
- ITCS
- KINE
- MATH
- MBAP
- MMEM*
- MOA
- NSC
- NSS
- OLLI
- PA
- PRES*
- PSYC
- RCE
- RDS
- SEN
- SHS
- SME
- SOTA
- SLL*
- SUMO
- TLP
- UA*
- UDEV
- UN*
- UP
- UPD
- UPE*
- WREC