Service Type

- Report an issue with classroom equipment: 74%
- Classroom training: 9%
- Equipment install: 5%
- Set up a classroom event: 10%
- Other: 9%

Completion Time

- 0 days: 150 tickets
- 1 day: 125 tickets
- 2 days: 100 tickets
- 3 days: 75 tickets
- 4 days: 50 tickets
- 5 days: 25 tickets
- 6+ days: 15 tickets

Tickets by Building

- Tickets per building
- Rooms in building

Data Source: Jul–Nov 2016

“Extremely fast services!”
—Customer Satisfaction Survey
Number of people trained in Cascade: 114

Campus Web 3.0 upgrade early adopter requests: 67

Service Type:
- Website Updates: 43%
- Cascade Training & Support: 27%
- Broken Links & Suggestions: 26%
- Other: 4%

Official Launch!
Campus Web 3.0, our updated responsive framework for campus websites, is here! It lives on a brand-new server with a completely updated version of Cascade. While sites can now be built 94% faster, migrating all 369 campus sites will be a huge undertaking. Each site will get revamped with fresh photos and new content based on analytics—and inaccessible content will be remediated.

369 sites to migrate

Fun Facts:
- 1 person translated our Latin placeholder text for us at a client meeting.
- We have 55 followers on our CMT Instagram feed and have posted 63 pictures of CMT staff and students, giving a behind-the-scenes look at our work days.

Follow us @chicostatecmt on Instagram!

495 tickets submitted
8.53M unique page views
Completed Project Types

- Brochures
- Publications
- Flyers
- Systems
- Postcards
- Ads
- Signage
- Presentations
- Posters
- Logos

Promotional Videos
Institutional Videos
Educational/Training Videos
Foundation Videos

- 72 Design projects completed.
- 88 Video shoots and 6 live streamed events completed.
- 6278 Images taken and 202 assignments requested.

Of Note

- Harvest magazine
- Admissions orientation conference room hanging murals
- Book in Common video series
- Chico State Mannequin Challenge
- CMT logo animation

57 Colleges, departments, & organizations served on campus.
* served in common

Data Source: Jul–Nov 2016

CMT DASHBOARD DESIGN, PHOTO, MEDIA, DISPLAYS