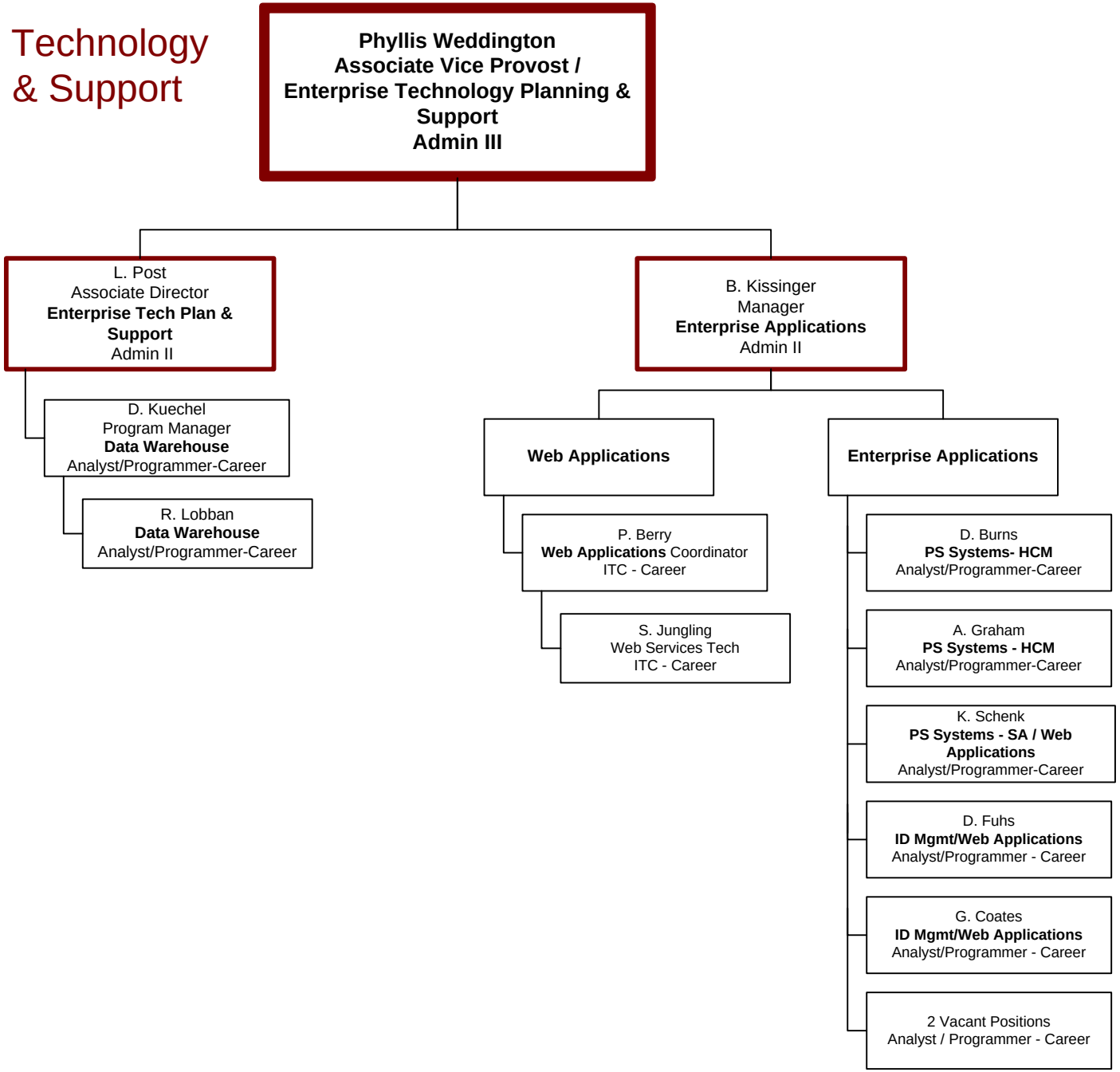Enterprise Technology Planning & Support