24/7 NurseLine

Peace of mind close at hand

Health concerns never take a vacation. But people do. Even if you’re miles from your doctor’s office, there’s somewhere you can turn for support and information anytime of the day or night.

The 24/7 NurseLine puts you in touch with a registered nurse who can help you decide how to handle a medical issue. Can the problem be treated at home? Do you need to see your doctor? Or should you head straight to the emergency room? Making the right call can help you avoid unnecessary worry and expense. And, most importantly, safeguard your health and the health of your family.

Do you speak Spanish or another language other than English? We have bilingual nurses and translators on call.

Do you have difficulty hearing or speaking? TTY/TDD services are available.

If you’d rather not discuss your medical condition over the phone, you can listen to confidential recorded messages on more than 300 topics by selecting the AudioHealth Library option when you call the 24/7 NurseLine number.

WE’RE HERE FOR YOU

For accurate information and confidential health information at no charge to you, just dial our toll free number: located on the back of your ID card.
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