### Emergency Contacts & Resource Guide

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EMERGENCY SERVICES

Adult Protective Services (Butte County)
78 Table Mountain Blvd. Oroville, CA
Phone: (530) 538-7538
24-Hour Reporting Phone: 800.664.9774

Rape Crisis Intervention and Prevention
24- Hour Crisis Line: 530.342.7273
2889 Cohasset Road, Suite 2
Chico, CA 95973
Phone: 530.891.1331
Services Offered:
- Education and prevention, 24-hour crisis line, counseling services and support groups for victims of rape

Chico Outpatient Office
Phone: 530.891.2784
Oroville Outpatient Office 18-C County Center Drive Oroville, CA 95965
Phone: 530.538.7705
Paradise Outpatient Office
805 Cedar Street
Paradise, CA 95969
Phone: 530.877.5845
Gridley Outpatient Office
995 Spruce Street
Gridley, CA 95948
Phone: 530.846.7305
Services Offered:
- 24-hour telephone and personal crisis intervention
- Daytime phone screening for medical depression
- Family, individual and youth counseling
- Information and referrals
- Outpatient clinics
- Drug and alcohol counseling
- Co-dependency group for family members of alcohol/drug users
- Senior programs

Salvation Army Community Centers
Chico Location
567 East 16th Street Chico, CA 95928
Phone: 530.342.6780
Oroville Location
1640 Washington Avenue
Oroville, CA 95966
Phone: 530.534.7155
Paradise Location
5796 Park Road, Suite 14
Paradise, CA 95969
Phone: 530.872.7187

Glenn County
24- Hour Crisis Line: 800.507.3530 Phone: 530.934.6582
Services Offered:
- 24 hour telephone and personal crisis intervention
- Youth, family and individual counseling

Victim Witness Program
25 County Drive, Suite 128
Oroville, CA 95966
Phone: 530.538.7340
Services Offered:
- Assisting victims of crime and protecting their rights, crisis intervention, counseling resources, assistance with the legal process, and emergency assistance.

Children’s Services Division (CSD)
24-Hour Reporting Line: 800.400.0902

Chico Office
2445 Carmichael Drive
Chico, CA 95928
Phone: 530.879.3731
Oroville Office
Phone: 530.538.7617
Paradise Office
Phone: 800.339.9236
Willows Office
420 East Laurel Street Willows, CA 95988
Phone: 530.934.6514

Catalyst Domestic Violence Services
24-Hour Crisis Line: 800.895.8476
Chico Business Office
330 Wall Street, Suite 50
Chico, CA 95928
Phone: 530.343.7711
Oroville Business Office
2185 Baldwin Avenue
Oroville, CA 95966
Phone: 530.532.6427

California Youth Crisis Line
24- Hour Crisis Line: 800.843.5200 Services Offered:
- 24 hour crisis counseling
- Information, resources and referrals available for families and youth

Butte County Behavioral Health
Main Chico Office
592 Rio Lindo Avenue Chico, CA 95926
Phone: 530.891.2810
24-Hour Crisis Line Phone: 800.334.6622
Butte County Sheriff
33 County Center Drive Oroville, CA 95966
Phone: 530.538.7321

Glenn County Sheriff
543 West Oak Street Willows, CA 95988
Phone: 530.934.6441

Oroville Police
2055 Lincoln Street
Oroville, CA 95965
Phone: 530.538.2455

Paradise Police
5595 Black Olive Drive Paradise, CA 95969
Phone: 530.872.6241

Willows Police
201 North Lassen Street Willows, CA 95988
Phone: 530.934.3456

Chico Police
1460 Humboldt Road
Chico, CA 95928
Phone: 530.897.4900

CSU, Chico Police Department
Corner of 2nd and Chestnut Street
Chico, CA 95929-0133
Phone: 530.898.5555

Gridley Police
685 Kentucky Street
Gridley, CA 95948
Phone: 530.846.5670

Orland Police
817 4th Street
Orland, CA 95963
Phone: 530.865.1616
NATIONAL HOTLINE RESOURCES

National Domestic Violence Hotline
800.799.7233

HIV/AIDS Hotline
National: 800.232.4636
California: 800.367.2437

California Youth Crisis Line
24Hour Crisis Line: 800.843.5200
Services Offered:
• Crisis counseling
• Support
• Referrals

Emergency Contraception Hotline
800.584.9911

National AIDS Clearing House
800.458.5231

National Runaway Hotline
Crisis Line: 800.786.2929
*Crisis intervention for adolescents, information and referrals

NA (Narcotics Anonymous)
24 Hour Crisis Line: 800.662.4357
*Drug abuse information and treatment referral hotline

AA (Alcoholics Anonymous)
Butte County
Phone: 530.342.5756 (line is answered 24 hours a day)
Enloe Hospital
1531 Esplanade
Chico, CA 95926
Phone: 530.332.7300

Feather River Hospital
5974 Pentz Road
Paradise, CA 95969
Phone: 530.877.9361

Biggs-Gridley Memorial Hospital
240 Spruce Street
Gridley, CA 95948
Phone: 530.846.5671

Oroville Hospital
2767 Olive Highway
Oroville, CA 95966
Phone: 530.533.8500

Glenn Medical Center
1133 Sycamore
Willows, CA 95988
Phone: 530.934.1800
EMERGENCY CENTERS

H.E.RE Program (Homeless Emergency Runaway Effort)
24 hour crisis line: 800.371.4373
564 Rio Lindo Avenue, Suite 101
Chico, CA 95926
Phone: 530.891.2794
Services Offered:
- H.E.R.E offers confidential counseling for individual youth. It offers 24 hour suicide assessments, and intervention

Catholic Ladies Relief Society
1386 Longfellow Avenue
Chico, CA 95926 Hours 9am-Noon Phone: 530.895.8331
Services Offered:
- Emergency assistance for lodging, food, utility bills, transportation, and prescription needs
*Free services for qualifying individuals and families

Torres Shelter
101 Silver Dollar Way Chico, CA 95928
Phone: 530.891.9048
Services Offered:
- Shelter facility for homeless men, women, and children
- Housing and shelter referrals

Sabbath House
1297 Park Avenue at 13th Chico, CA 95928
Phone: 530.899.9343
Services Offered:
- Shelter for homeless women and children
- 30 day maximum stay

Oroville Rescue Mission
4250 Lincoln Boulevard
Oroville, CA 95966
Phone: 530.533.9120
Services Offered:
- Overnight shelter
- Free food
- Clothing
- Drug and alcohol abuse counseling and support groups
- Tutors
- Books
- Referrals for men, women, and children

Jesus Center
1297 Park Avenue
Chico, CA 95928
Phone: 530.345.2640
Services Offered:
- Free meals twice a day, Monday-Saturday--Breakfast 7:30-8:30am and dinner 3:00-4:30pm
- Mail and phone services--Access to mail services, telephones, computers, and many other resources
- Showers for men from 7-8:30am
- Showers for women from 1:30-3:00pm
Adventist Community Services (ACS)
Chico Office
1877 Hooker Oak Avenue Chico, CA 95926
Phone: 530.345.7777

Gridley Office
360 Indiana Street
Gridley, CA 95948
Phone: 530.846.2393

Paradise Office
5720 Academy Avenue
Paradise, CA 95969
Phone: 530.877.4454

Services Offered:
• Food, clothes, linens, and household items

Paradise Lutheran Church
780 Luther Drive
Paradise, CA 95969
Phone: 530.877.3549
Services Offered:
• Free medical clinic Sunday from 2-5pm in Luther Hall
• Free lunch from noon-1:30pm on Friday

Food not Bombs
Downtown Plaza, Chico Saturdays starting at 2:30 pm

Help 4 People
5333 Skyway
Paradise, CA 95969
Phone: 530.872.4357
Services Offered:
• Emergency food, clothing, and vouchers

Presbyterian Church
495 Kentucky Street
Gridley, CA 95948
Phone: 530.846.5692
Services Offered:
• Emergency food
• Gas vouchers
*For Gridley, Live Oak, and Biggs area only

Promised Land World Outreach Center
214 Walnut Street
Willows, CA 95928
Phone: 530.934.4238
Services Offered:
• 24 hour emergency assistance
• Clothing available
• Crisis counseling

St. Vincent de Paul Society
932 West 8th Avenue Chico, CA 95926
Phone: 530.345.0724
Butte County Department of Employment and Social Services
Butte County: (800) 499-9189
Chico Office
2445 Carmichael Drive
Chico, CA 95928
Phone: 530.879.3845
Oroville Office
78 Table Mountain Boulevard Oroville, CA 95965
Phone: 530.538.7711
Glenn County: (800) 287-8711
Willows Office
420 East Laurel Street Willows, CA 95988
Phone: 530.934.6490
Services Offered:
- Providing eligibility information, case management for people who are eligible for welfare, employment services, Cal WORKS, temporary cash assistance, food stamps, Medi-Cal and CMSP

Community Action Agency
Butte County: 530.712.2600
Chico Office
370 Ryan Avenue, Suite 124
Chico, CA 95973
Services Offered:
1. Asset Building Program
2. Energy Efficiency Training Academy
3. Energy and Environmental Services
4. Esplanade House
5. Food and Nutrition Services

Social Security Information
Info Line: 800.722.1213
Chico Office
1370 East Lassen Avenue Chico, CA 95973
Phone: 530.345.5199
Oroville Office
115 Table Mountain Boulevard Oroville, CA 95965
Phone: 866.331.7130
Services Offered:
- Survivor and disability benefits
- Supplemental Security Income (SSI)
- Aged, blind, and disabled benefits
- Medicare

Children’s Services Division (CSD)
24-Hour Reporting: 800.400.0902
Chico Office
2491 Carmichael Drive, Suite 400
Chico, CA 95928
Phone: 530.895.6546
Oroville Office
78 Table Mountain Boulevard Oroville, CA 95969
Phone: 530.538.7617
Willows Office
420 East Laurel Street Willows, CA 95988
Phone: 530.934.6514
Access for Infants and Mothers (AIM)
Box 15559 Sacramento, CA 95851
Information Line: 800.433.2611
Services Offered:
- Provide health care to pregnant women with no health insurance or Medi-Cal
- Health care to baby during first year
*Clients must have been living in CA for at least six months, be less than 30 weeks pregnant and qualify on family size and income

American Lung Association
Information Line: 202.785.3355
Chico Office
10 Landing Circle, Suite 1
Chico, CA 95973
Phone: 530.345.5864
Services Offered:
- Free smoking cessation classes in Chico, Gridley, Oroville and Paradise
- Certificates for patches with proof of Medi-Cal

Child Health Disability Prevention (CHDP)
242 North Villa Avenue Willows, CA 95988
Phone: 530.934.6588

Family Health Center Locations
Chico Location
680 Cohasset Road
Chico, CA 95926
Phone: 530.894.4081

Gridley Location
520 Kentucky Street
Gridley, CA 95948
Phone: 530.846.6231

Hamilton City Location
231 Main Street Hamilton City, CA 95961
Phone: 530.826.3694

Orland Location
1211 Cortina Drive
Orland, CA 95963
Phone: 530.865.5544

Oroville Location
2800 Lincoln Boulevard
Oroville, CA 95966
Phone: 530.534.7500

Dental Clinics
Orland Location
1211 Cortina Drive
Orland, CA 95963
Phone: 530.865.5561

Oroville Location
2800 Lincoln Boulevard
Oroville, CA 95966
Phone: 530.533.6484

Services Offered:
- Medical
- Dental
- Mental health services
- Specialty health care
*Serves Butte and Glenn County residents

Birthright
778 East Avenue, Suite D Chico, CA 95926
Phone: 530.345.9711
Services Offered:
- Maternity clothes
- Newborn clothes
- Pregnancy tests
- Counseling
- Transportation for pregnant girls and women
- Adoption services
- Transitional housing referrals for pregnant women

American Lung Association
Information Line: 202.785.3355
Chico Office
10 Landing Circle, Suite 1
Chico, CA 95973
Phone: 530.345.5864
Services Offered:
- Free smoking cessation classes in Chico, Gridley, Oroville and Paradise
- Certificates for patches with proof of Medi-Cal

*Accepts Medi-Cal and Medicare

Birthright
778 East Avenue, Suite D Chico, CA 95926
Phone: 530.345.9711
Services Offered:
- Maternity clothes
- Newborn clothes
- Pregnancy tests
- Counseling
- Transportation for pregnant girls and women
- Adoption services
- Transitional housing referrals for pregnant women

*Accepts Medi-Cal and Medicare

Butte County Department of Public Health
Information Line: 800.339.2941
Chico Office
695 Oleander Avenue
Chico, CA 95926
Phone: 530.891.2731

Oroville Office
202 Mira Loma Drive
Phone: 530.538.7581

Services Offered:
- Pregnancy tests
- Immunizations
- Physical examinations for family planning services
- Birth control
- Breast exams
- Annual exams
- STI testing, including HIV/AIDS testing
- TB skin tests
- Hepatitis C program
- WIC nutrition
- Health Education
- Tobacco education
- High risk infant and children assessment
- Referrals

Glenn County Drug and Alcohol Health Services
1187 East South Street, County Road 200 Orland, CA 95963
Phone: 530.865.1146
Services Offered:
- Help for community members suffering from the effects of chemical and substance abuse dependency
Better Babies
578 Rio Lindo Avenue, Suite 1
Chico, CA 95926
Phone: 530.894.5585
Services Offered:
• Comprehensive prenatal support for both Medi-Cal and private pay patients
• Free or low cost pregnancy tests
• Nutrition information
• Health education
• Lamaze and breastfeeding classes
• Prenatal vitamins
• Counseling services for pregnant women and their partners

Ampla Health
Hamilton City Location
231 Main Street Hamilton City, CA 95951
Phone: 530.826.3694
Orland Location
1211 Cortina Drive
Orland, CA 95963
Phone: 530.865.5544

Glenn County Prenatal Program
Phone: 800.655.5418
Services Offered:
• Assistance with Medi-Cal application
• Help with finding a doctor
• Health education

WIC (Women, Infants, Children)
Chico Location
1311 Mangrove Avenue, Suite E Chico, CA 95926
Phone: 530.891.2767
Oroville Location
82 Table Mountain Boulevard Oroville, CA 95965
Phone: 530.538.7455
Orland Location
245 Yolo Street
Orland, CA 95963
Phone: 530.865.8791
Services Offered:
• Nutrition education
• Counseling
• Food vouchers

Enloe Children’s Health Center Chico Location
277 Cohasset Road
Chico, CA 95926
Phone: 530.332.6000
Services Offered:
• Same day sick care
• Well care appointments
• Immunizations
• Physicals

Planned Parenthood
3100 Cohasset Road
Chico, CA 95973
Phone: 530.342.8367
Services Offered:
• Birth control
• STI testing and treatment
• Pregnancy tests
• Abortions
• Prenatal referrals

Healthy Families (Medi-Cal for Kids)
Phone: 800.747.1222
Services Offered:
• Free or low cost healthcare for children ages 0-19

Women’s Resource Clinic
115 West 2nd Avenue Chico, CA 95926
Phone: 530.897.6101
Emergency Line: 530.897.6100
*Supporting women who have experienced or are experiencing an unplanned pregnancy

State Medical Board
Phone: 800.633.2322
*Used to report unethical doctors

Women’s Health Specialist
1469 Humboldt Road
Chico, CA 95928
Phone: 530.891.1911
Services Offered:
• Birth control
• Adoption program
• Breast cancer detection
• Pregnancy tests
• HIV and STI testing
• Services for men
DOCTORS/MIDWIVES WHO PROVIDE PRENATAL CARE (and accept Medi-Cal)

**OB-GYN Associates**
1665 Esplanade
Chico, CA 95926
Phone: 530.895.0423

**Doctors and Midwives:**
Dr. Lindsey Cafferata, OB-GYN
Dr. Steven Lazaro, OB-GYN
Dr. Walter Mazen, OB-GYN
Karen Aronson, Certified Midwife and Nurse Practitioner
Camille Panigahtti, Certified Midwife and Nurse Practitioner

**OB-GYN Associates Nurse Midwives**
1617 Esplanade
Chico, CA 95926
Phone: 530.345-4471

**Feather River Midwifery Services**
**Midwives:**
Lisa Catterall, CNM
Kerry Eldridge
Cheryl Struve
Ann Wright

**Colusa Family Health Center**
555 Freemont Street
Colusa, CA 95932
Phone: 530.458.8635

**Dr. Hans Frestadt, OB-GYN**
2809 Olive Highway, Suite 70
Oroville, CA 95966
Phone: 530.533.0773

**Sacred Beginnings – Doula Services**
Phone: 530.321.6477
*Sliding fee scale

**Dr. Mark Schwabe**
1645 Esplanade, Suite 4
Chico, CA 95926
Phone: 530.342.0595

**Sacred Ways Homebirth – Dena Moes**
689 East 18th Street Chico, CA 95928
Phone: 530.828.9435
*Sliding fee scale
CHILD/PARENT SERVICES

1-800-4ACHILD
Confidential 24-hour counseling line staffed by professional counselors

AFLIP (Adolescent Family Life Program)
10 Independence Circle
Chico, CA 95973
Phone: 530.345.1600
Services Offered:
• Long term case management for pregnant and parenting teens under the age of 18
• Counseling available on a sliding fee scale (counseling services offered through NVCSS)

A Fresh New Choice Counseling Center
2059 Forest Avenue, Suite 1
Chico, CA 95928
Phone: 530.343.4247
Hours: Monday – Friday (9am-5pm) Weekend and evening appointments available
Services Offered:
• Individual, couple, family, group and play therapy

Birthright
778 East Avenue, Suite D Chico, CA 95926
Phone: 530.345.9711
Services Offered:
• Maternity clothes
• Newborn clothes
• Pregnancy tests
• Counseling
• Transportation for pregnant women and girls
• Adoption services
• Transitional housing referrals

Better Babies
572 Rio Lindo Avenue, Suite 207
Chico, CA 95926
Phone: 530.894.5585
Services Offered:
• Comprehensive prenatal support for Medi-Cal and private insurance patients
• Free or low cost pregnancy tests
• Health education
• Lamaze and breastfeeding classes
• Prenatal vitamins provided with Medi-Cal coverage

Boys and Girls Club
Chico Location
601 Wall Street
Chico, CA 95926
Phone: 530.899.0335
Chico Teen Center
628 Wall Street
Chico, CA 95926
Phone: 530.879.5653
Oroville Location
2959 Lower Wyandotte Street Oroville, CA 95966
Phone: 530.533.3067
Paradise Location
241 Skyway
Paradise, CA 95969
Phone: 530.872.3662
Services Offered:
• Education and career development programs
• Arts
• Sports

Butte County Department of Child Support Services
78 Table Mountain Boulevard Oroville, CA 95965
Phone: 866.901.3212

California Youth Crisis Line
24-Hour Crisis Line: 800.843.5200
Services Offered:
• Crisis counseling
• Support
• Referrals

Cabs for Kids
Phone: 530.892.2270
Services Offered:
• Transportation to school for children
• Call for prices and availability

Caminar
825 Main Street, Suite A Chico, CA 95926 Services Offered:
• Support services for people with disabilities participating in community living

Center for Healthy Choices
1216 Sheridan Avenue
Chico, CA 95926
Phone: 530.894.1548
Chico Community Children’s Center
2224 Elm Street
Chico, CA 95928
Phone: 530.891.5363

Children of the Night
24-Hour Crisis Line: 800.551.1300
*Crisis line for children forced into prostitution

Child Care Resources, Referrals and Payment Program
676 Walker Street
Orland, CA 95963
Phone: 530.865.1145

Children’s Health Disability Prevention (CHDP)
525 West Sycamore Street Willows, CA 95988
Phone: 530.934.6588

E-Center Head Start
2167 Montgomery Street
Oroville, CA 95965
Phone: 530.532.8564
Services Offered:
• Education
• Health information
• Nutrition information
• Community services

H.E.R.E. Program (Homeless Emergency Runaway Effort)
24 Hour Crisis Line: 800.371.4373 500
Cohasset Road, Suite 27
Chico, CA 95926 Services Offered:
• Suicide risk assessments
• Temporary shelter
• Food vouchers
• Crisis counseling
• Conflict mediation
• Information and referrals

Home Health Care Management, Inc.
Hotline: 800.400.0727
564 Rio Lindo Avenue, Suite 100
Chico, CA 95926
530.891.2794
Services Offered:
• Education
• Counseling
• Wellness services
* Accepts private insurance or Victim Witness

Children’s Services Division (CSD)
24-Hour reporting: 800.400.0902

Chico Office
2445 Carmichael Drive
Chico, CA 95926
Phone: 530.879.3731

Oroville Office
78 Table Mountain Boulevard Oroville, CA 95965

Willows Office
420 East Laurel Street Willows, CA 95988
Phone: 530.934.6514
Services Offered:
• 24-Hour child abuse reporting
• Counseling
• Parent education
• Emergency shelter
• Foster care
• Respite care
• Transportation
• Crisis intervention for children and families at risk of abuse or neglect

Feather River Tribal Health (FOCIS)
2145 5th Avenue
Oroville, CA 534.5394
*Family oriented community intervention strategy program

Healthy Families – Medi-Cal for kids
Phone: 00888.747.1222

Northern Valley Catholic Social Services (NVCSS) Chico Office
10 Independence Circle
Chico, CA 95973
Phone: 530.345.1600

Oroville Office
205 Mira Loma Drive, Suite 10
Oroville, CA 95965
Phone: 530.534.9992
Hours: Monday – Friday (8am-5pm) Services Offered:
• Low or no cost mental health services
• Housing support to individuals and families living in the northern Sacramento Valley

National Runaway Hotline
Crisis Line: 800.786.2929
*Crisis intervention for adolescents, information and referrals

OPT For Fit Kids
1311 Mangrove Avenue, Suite C Chico, CA 95926
Phone: 530.839.0678

Independent Living Program
1161 East Avenue
Chico, CA 95926
Phone: 800.464.8527 or 530.893.8524
Parent Education Network (PEN)
2070 Talbert Drive
Chico, CA 95928
Phone: 530.893.0391
*Supervised visitation for parents battling substance abuse problems

Lone Mountain Institute
95 Declaration Drive
Chico, CA 95973
Phone: 530.891.4251
Services Offered:
Anger management skills for effective parenting

School Ties
Phone: 530.532.5745

Stonewall Alliance Center
358 East 6th Street Chico, CA 95928
Phone: 530.893.3336
Hours: Monday, Wednesday and Thursday (Noon-6pm) Tuesday (Noon-4pm)

Valley Oak Children’s Services
287 Rio Lindo Avenue Chico, CA 95926
Phone: 530.895.3572

WIC (Women, Infants, Children) Chico Office
2491 Carmichael Drive, Suite 400
Chico, CA 95928
Phone: 530.891.2767

Oroville Office
82 Table Mountain Boulevard Oroville, CA 95965
Phone: 530.538.7455
Services Offered:
• Parent education about nutrition, breastfeeding, child safety and growth development
• Food vouchers

Women’s Health Specialists
1469 Humboldt Road
Chico, CA 95928
Phone: 530.891.1917
Services Offered:
• Free pregnancy tests
• STI screenings
• Birth control
• Annual exams
• Abortion options

Juvenile Rights Program at CLIC (Community Legal Information Center)
25 Main Street, Suite 102
Chico, CA 95929
Phone: 530.898.4354

Planned Parenthood
3100 Cohasset Road
Chico, CA 95929
Phone: 530.342.8367
Services Offered:
• Annual exams
• Birth Control
• STI testing

Youth and Family Programs
2577 California Park Drive Chico, CA 95928
Phone: 530.893.1614
Services Offered:
• Transitional housing programs for youth in foster care

Youth for Change Family Resource Center 6249 Skyway
Paradise, CA 95969
Phone: 530.877.1965

Oroville Location 1720 Daryl Porter Way Oroville, CA 95965
Phone: 530.533.1576

Social Security Administration
Info Line: 800.722.1213

Chico Office
1370 East Lassen Avenue Chico, CA 95973
Phone: 530.345.5199

Oroville Office
115 Table Mountain Boulevard Oroville, CA 95965
Phone: 866.331.7130
Services Offered:
• Survivor and disability benefits
• Supplemental Security Income (SSI)
• Aged, blind and disabled benefits
• Medicare
Adult Protective Services
Butte County
24-Hour Reporting: 800.664.9774
Chico Office
2445 Carmichael Drive
Chico, CA 95928
Phone: 530.879.3845
Oroville Office
78 Table Mountain Boulevard, Oroville, CA 95965
Phone: 530.538.7711
Hours: Monday – Friday (7:30am-5pm)

Independent Living Services of Northern California
Chico Location
1161 East Avenue
Chico, CA 95926
Phone: 800.464.8537
Redding Location
169 Hartnell Avenue, Suite 128
Redding, CA 96002
Phone: 530.242.8550
Services Offered:
• Referrals and advocacy for individuals with developmental disabilities
• Peer advising
• Independent living skills education

Glenn County
24-Hour Reporting: 800.339.9236
PO Box 611 Willows, CA 95988
Services Offered:
• Takes reports of suspected elder and disabled abuse and/or neglect
• Information and referrals
• In-home Support Services (IHSS) for aged, blind, or diseased persons

ARC
Chico Location
2030 Park Avenue
Chico, CA 95928
Phone: 530.891.5865
Oroville Location
Oro Dam Boulevard
Phone: 530.532.1272

Merit Medi-Trans
1355 Eaton Road, Suite A
Chico, CA 95973
Phone: 530.743.9550
Services Offered:
• Transportation for people with disabilities

Department of Rehabilitation
470 Rio Lindo Avenue, Suite 4
Chico, CA 95926
Phone: 530.895.5507
Services Offered:
• Assist eligible individuals with physical and/or mental disabilities find suitable employment

Social Security Information
Info Line: 800.722.1213
Chico Office
1370 East Lassen Avenue
Chico, CA 95973
Phone: 530.345.5199
Oroville Office
115 Table Mountain Boulevard
Oroville, CA 95965
Phone: 866.331.7130

Rowell Family Empowerment of Northern California
Chico Location
3075 Cohasset Road, Suite 2
Chico, CA 95973
Phone: 530.899.8801
Paradise Location
6402 Skyway
Paradise, CA 95969
Phone: 530.876.8321

Far Northern Regional Center
1377 Lassen Avenue
Chico, CA 95973
Phone: 530.895.8633
Services Offered:
Referrals and advocacy for individuals with developmental disabilities

Work Training Center
2300 Fair Street
Chico, CA 95928
Phone: 530.343.7994
Services Offered:
• Programs for adults with developmental disabilities

Nor-Cal Center on Deafness
2070 Talbert Drive
Chico, CA 95928
Phone: 530.879.0339
Services Offered:
• Provides interpreters for the deaf
AA (Alcoholics Anonymous)
Butte County
Phone: 530.342.5756 (line is answered 24 hours a day)
*12 step recovery program
*Call for times and locations

A Fresh New Choice Counseling Center
2059 Forest Avenue, Suite 1
Chico, CA 95928
Phone: 530.343.4247
Hours: Monday – Friday (9am-5pm) Weekend and evening appointments available upon request Services Offered:
- Individual, couple, family and group therapy for alcohol and chemical dependency
*Most insurance accepted

ALANON/ALATEEN
Butte County
Phone: 530.342.5756 (the line is answered 24 hours a day)
*Support groups for people affected by someone else’s substance abuse

Alcohol and Drug Services
109 Parmac Road, Suite 2
Chico, CA 95926
Phone: 530.879.3311
Services Offered:
- Group counseling for individuals dealing with addiction
- Outpatient and residential treatment
*Medi-Cal accepted

American Lung Association
10 Landing Circle, Suite 1
Chico, CA 95973
Phone: 530.345.5864
Services Offered;
- Free smoking cessation classes in Chico, Oroville, Gridley and Paradise

Skyway House
40 Landing Circle
Chico, CA 95973
Phone: 530.898.8326
Services Offered:
- 6 month residential treatment program for men and women (based on the 12 step recovery model)
- Sober Living Environment (with 30 days clean)
- Outpatient services

Butte County Behavioral Health
Main Chico Office 592 Rio Lindo Avenue Chico, CA 95926
Phone: 530.891.2810
24-Hour Crisis Line Phone: 800.334.6622
Chico Outpatient Office
Phone: 530.891.2784
Oroville Outpatient Office 18-C County Center Drive Oroville, CA 95965
Phone: 530.538.7705
Paradise Outpatient Office
805 Cedar Street
Paradise, CA 95969
Phone: 530.877.5845
Gridley Outpatient Office
995 Spruce Street
Gridley, CA 95948
Phone: 530.846.7305
Services Offered:
- 24-hour telephone and personal crisis intervention
- Daytime phone screening for medical depression
- Family, individual and youth counseling
- Information and referrals
- Outpatient clinics
- Drug and alcohol counseling
- Co-dependency group for family members of alcohol/drug users
- Senior programs

California Department of Alcohol and Drug Programs
Phone: 800.879.2772
*Information regarding prevention and referrals
- Drug and alcohol counseling
- Support groups
- 13 month live in recovery program for men and women

NA (Narcotics Anonymous)
25 Hour Crisis Line: 800.662.4357
*Drug abuse information and treatment referral hotline

Discovery House 1187 East South Street Orland, CA 95963
Phone: 530.865.1146
Services Offered:
- Free treatment
- Individual and group counseling
- Parenting classes
- Transportation
- On-site childcare
- Education
- Relapse prevention groups
*All services are provided to pregnant women abusing alcohol and drugs
Tri County Recovery Center
2740 Oro Dam Boulevard Oroville, CA 95966
Phone: 530.533.5272
Outpatient Phone: 530.533.5104
Services Offered:
- Co-ed residential facility for alcohol and drug treatment
- Outpatient care
*Sliding fee scale and private insurance accepted

Chico Recovery Center
2057 Forest Avenue, Suite 5
Chico, CA 95928
Phone: 530.343.6566’
Services Offered:
- Outpatient services for alcohol and chemical dependency

Touchstone Perinatal Program
1390 East Lassen Avenue Chico, CA 95973
Phone: 530.332.6090
Services Offered:
- Outpatient program for chemically dependent pregnant women or women parenting a child under the age of 17
- Support groups
- Case management
- Day treatment
*Medi-Cal accepted

Oroville Rescue Mission
4250 Lincoln Boulevard
Oroville, CA 95965
Phone: 530.533.9120
Services Offered:
- Drug and alcohol counseling
- Support groups
- 13 month live in recovery program for men and women
CLEAN AND SOBER LIVING FACILITIES

Cherokee Restoration Fellowship
1341 Lincoln Boulevard
Oroville, CA 95965
Phone: 530.534.8836 or 530.533.4697

Services Offered:
- Transitional housing for families with history of drug/alcohol abuse

Esplanade House
181 East Shasta
Chico, CA 95973
Phone: 530.891.2977

Services Offered:
- Transitional housing for families with history of drug/alcohol abuse

Hickory House
1341 West 4th Street Chico, CA 95928
Phone: 530.894.1560

Services Offered:
- Drug and alcohol counseling
- Support groups
- 13 month live in recovery program for men and women

Sarah Home for Women
Phone: 530.342.0835

Services Offered:
- Clean and Sober Living for women
- Faith based program requiring a 12 month commitment

Oroville Rescue Mission
4250 Lincoln Boulevard
Oroville, CA 95965
Phone: 530.533.9120

Services Offered:
- Drug and alcohol counseling
- Support groups
- 13 month live in recovery program for men and women

Tri County Recovery Center
740 Oro Dam Boulevard Oroville, CA 95966
Phone: 530.533.5272
Outpatient Phone: 530.533.5104

Services Offered:
- Co-ed residential facility for alcohol and drug treatment
- Outpatient care

*Sliding fee scale and private insurance accepted

Skyway House
40 Landing Circle
Chico, CA 95973
Phone: 530.898.8326

Services Offered:
- 6 month residential treatment program for men and women (based on the 12 step recovery model)
- Sober Living Environment (with 30 days clean)
- Outpatient services

Laura Collier
PO Box 4507 Chico, CA 95928 Phone: 530.3541345
*Privately owned clean and sober living houses in Chico and Oroville

Stairways Recovery
Phone: 530.893.4083

Services Offered:
- Dual diagnosis residential program
- Clean and sober living facilities
- Recovery groups for those with dual diagnosis

The Well
2612 Esplanade
Chico, CA 95926
Phone: 530.343.1935

Services Offered:
- Faith based residential drug and alcohol treatment program for men
- Requires 12 month commitment
Butte County Transit System
Phone: 530.879.2468
*Local bus transportation

Chico Clipper
Phone: 530.342.0221

Chico Yellow Cab
Phone: 530.893.4444

Liberty Cab
Phone: 530.898.1776

Oroville Cab
Phone: 530.534.9999
Butte County Housing Authority
Chico Office
2039 Forest Avenue, Suite 10
Chico, CA 95928
Phone: 530.895.4474

Gridley Office
850 East Gridley Road Gridley, CA 95948
Phone: 530.846.3640
Services Offered:
- Section 8 information and applications

Community Action Agency
370 Ryan Avenue, Suite 124
Chico, CA 95973
Phone: 530.712.2600
Services Offered:
- Transitional housing for families
- Utility payment assistance
- Senior meals
- Surplus food distribution

Community Housing Credit Counseling
1001 Willows Street
Chico, CA 95928
Phone: 530.891.4124
Services Offered:
- Housing counseling
- Help establishing a budget
- Help with establishing credit
*Call for appointments

Community Housing Improvement Program (CHIP)
1001 Willows Street
Chico, CA 95928
Phone: 530.891.6931
Services Offered:
- Low-income apartment rentals
- Home purchase loans
- Credit counseling

Torres Shelter (Chico Community Shelter Partnership)
101 Silver Dollar Way Chico, CA 95928
Phone: 530.891.9048
Services Offered:
- Housing and shelter referrals
- Shelter facility for homeless men, women and children
- Greyhound bus tickets
LOW COST APARTMENTS

Campbell Commons
600 Flume Street
Chico, CA 95928
Phone: 530.899.7569

Cedar Village
820 West 4th Avenue Chico, CA 95926
Phone: 530.342.1839

Chico Gardens
851 Pomona Avenue
Chico, CA 95928
Phone: 530.345.8360

Cinnamon Village
1650 Forest Avenue
Chico, CA 95928
Phone: 530.891.6251

Hartford Place
2058 Hartford Drive
Chico, CA 95928
Phone: 530.345.2029

Jarvis Gardens
2001 Notre Dame Boulevard Chico, CA 95928
Phone: 530.345.1384

Lucian Manor
120 Parmac Road
Chico, CA 95926
Phone: 530.895.3120

Murphy Commons
1290 Notre Dame Boulevard Chico, CA 95928
Phone: 530.343.2286

Cedar Village
820 West 4th Avenue Chico, CA 95926
Phone: 530.342.1839

Transpacific II
729 Nord Avenue
Chico, CA 95926
Phone: 530.395.3403

Turning Point Commons
25 Via La Paz Chico, CA 95926
Phone: 530.847.0390

Villa Rita Apartments
650 Manzanita Avenue
Chico, CA 95926
Phone: 530.895.1048

C Street Apartments
2376 C Street
Oroville, CA 95966
Phone: 530.533.8063

Oroville Apartments
39 Nelson Avenue
Oroville, CA 95965
Phone: 530.533.8063

Paradise Gardens II
1040 Buschmann Road
Paradise, CA 95969
Phone: 530.877.7230
EMPLOYMENT AND ADULT EDUCATION

Butte County One-Stop
Chico Location
2445 Carmichael Drive
Chico, CA 95928
Phone: 530.895.4364

Oroville Location
78 Table Mountain Boulevard Oroville, CA 95965
Phone: 530.538.7301

Butte-Glenn Community College Career Center Chico Location
2320 Forest Avenue
Chico, CA 95928
Phone: 530.895.1352

Oroville Location
3536 Butte Campus Drive Oroville, CA 95965
Phone: 530.895.2511

Career Center Phone Number
530.895.2340

Job Placement Phone Number
530.895.2334

Services Offered:
- Job postings
- Career planning and counseling
- Re-entry program (GED)
- Job placement services
- Resume and interview assistance
- Vocational English as a Second Language (VESL)

Oroville Adult School
2750 Mitchell Avenue
Oroville, CA 95965
Phone: 530.538.5350

Services Offered:
- Computer lab with public internet access
- Assistance with job searching
* Walk-in’s welcome, call for hours

Paradise Adult School
622 Pearson Road
Paradise, CA 95969
Phone: 530.872.6424

Services Offered:
- Help with GED
- High school diploma programs
- Computer classes

Work Training Center
233 Fair Street
Chico, CA 95928
Phone: 530.343.8668

Services Offered:
- Supported employment for adults with developmental disabilities
- Job placement services in Chico, Oroville and Paradise
Berry Creek Rancheria – Tyme Maidu Tribe – Berry Creek
5 Tyme Way
Oroville, CA 95966
Phone: 530.534.3859
Services Offered:
• Help with Indian Child Welfare Act
• Housing program

Chico Rancheria
125 Mission Ranch Boulevard Chico, CA 95926
Phone: 530.899.8922
Services Offered:
• Emergency housing
• Low income housing for qualifying Native Americans

Enterprise Rancheria
2133 Monte Vista Avenue Oroville, CA 95966
Phone: 530.534.5394
Services Offered:
• Medical and dental
• Behavioral health
• Diabetic counseling
• Comprehensive prenatal program
• Substance abuse counseling
• Anger management
• Youth and family counseling
• Life skills training

* Accepts Medi-Cal and Medicare

Four Winds of Indian Education
2345 Fair Street
Chico, CA 95928
Phone: 530.895.4212
Services Offered:
• Preschool through high school education

Mooretown Rancheria
1 Alverda Drive
Oroville, CA 95966
Phone: 530.533.3625
Services Offered:
• Emergency Fund
• Housing program
* Social worker on staff

Northern Valley Indian Health Chico Location
845 West East Avenue Chico, CA 95926
Phone: 530.896.9400
Willows Location
207 West Butte Street Willows, CA 95963
Phone: 530.934.4614
Services Offered:
• Health services for verified Native Americans
Avila Services
574 Manzanita Avenue, Suite 7
Chico, CA 95926
Phone: 530.345.8093
Services Offered:
- Help with immigration forms, specializing in U and VAWA Visas
- Assistance with family law forms
- Custody visitation and child support
*Staff is bilingual
* If client is referred by Catalyst, consultation fee will be waived (client must have referral letter)

Better Babies
578 Rio Lindo Avenue, Suite 1
Chico, CA 95926
Phone: 530.894.5585
Services Offered:
- Comprehensive prenatal support for Medi-Cal and private patients
- Free or low cost pregnancy test
- Screening for Medi-Cal
- Nutrition, health education and social services
- Lamaze and breastfeeding classes
- Prenatal vitamins
- Counseling services for pregnant women and their partners covered by Medi-Cal
*Spanish and Hmong spoken

Nancy’s Prevention Clinic
2535 Forest Avenue, Suite 160
Chico, CA 95928
Phone: 530.342.6262
Services Offered:
- Psychiatric evaluations, diagnosis and treatment
- Holistic approach
- Counseling referrals for drug and alcohol issues
*Bilingual staff
*Medicare accepted
*Sliding fee-scale
CLIC (Community Legal Information Services)
25 Main Street
Chico, CA 95929
Phone: 530.898.4354
Services Offered:
• Student Legal Services
• Juvenile Rights
• Chico Consumer Protection Agency
• Public Benefits Advocacy Program
• Women’s Law Project
• County Jail Law Project
• Disabled and the Law
• Environmental Advocates
• Family Law Project
• Housing Law Project
• Misdemeanors, Tickets and Traffic
• Penal Law Project
• Workers’ Rights Project
*All services are provided free of charge

District Attorney’s Office Victim Counselor
Pam Chambers
25 County Center Drive Oroville, CA 95965
Phone: 530.538.7340

Law Office Facilitator
1675 Montgomery Street
Oroville, CA 95965
Phone: 530.532.7015
Services Offered:
• Free legal services for low income families involved in civil cases
• Assistance with guardianship
• Assistance with public benefits
• Landlord/tenant rights
• Civil rights

Passages Adult Resource Center
25 Main Street
Chico, CA 95929
Phone: 530.898.5923
Services Offered:
• Legal services for people over the age of 60, individuals with disabilities and caregivers

Department of Child Support Services
78 Table Mountain Boulevard Oroville, CA 95965
Phone: 866.901.3212

SHARP (Self-Help Assistance and Referral Program) Chico Location
655 Oleander Avenue (inside court house) Chico, CA 95926
Phone: 530.532.7024

Oroville Location
1675 Montgomery Street
Oroville, CA 95965
Phone: 530.532.7015
Services Offered:
• Assistance with Domestic Violence restraining orders
• Assistance with Civil Harassment orders
• Tenant/Landlord law
• Guardianship
• Small claims
• Name change
• Elder abuse
• *Offices are also located in Red Bluff and Willows

Victim Witness (Butte County) 25 County Center Drive Oroville, CA 95965
Phone: 530.538.7340
Services Offered:
• Compensation and restitution for lost wages, emotional damages, relocation, medical bills
• Assistance with locating a victim witness billable counselor
• Court accompaniment

County Clerk’s Office Butte County
25 County Center Drive Oroville, CA 95965
Phone: 530.538.7691

Glenn County
526 West Sycamore Street Willows, CA 95988
Phone: 530.934.6446

District Attorney – Child Abduction Unit
25 County Center Drive Oroville, CA 95965
Phone: 530.538.6540

Law Office Facilitator
1675 Montgomery Street
Oroville, CA 95965
Phone: 530.532.7015
Services Offered:
• Free legal services for low income families involved in civil cases
• Assistance with guardianship
• Assistance with public benefits
• Landlord/tenant rights
• Civil rights

Passages Adult Resource Center
25 Main Street
Chico, CA 95929
Phone: 530.898.5923
Services Offered:
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District Attorney’s Office Victim Counselor
Pam Chambers
25 County Center Drive Oroville, CA 95965
Phone: 530.538.7340

Law Office Facilitator
1675 Montgomery Street
Oroville, CA 95965
Phone: 530.532.7015
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• Free legal services for low income families involved in civil cases
• Assistance with guardianship
• Assistance with public benefits
• Landlord/tenant rights
• Civil rights

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25 Main Street
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Phone: 530.898.5923
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Department of Child Support Services
78 Table Mountain Boulevard Oroville, CA 95965
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655 Oleander Avenue (inside court house) Chico, CA 95926
Phone: 530.532.7024

Oroville Location
1675 Montgomery Street
Oroville, CA 95965
Phone: 530.532.7015
Services Offered:
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• Assistance with Civil Harassment orders
• Tenant/Landlord law
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• Small claims
• Name change
• Elder abuse
• *Offices are also located in Red Bluff and Willows

Victim Witness (Butte County) 25 County Center Drive Oroville, CA 95965
Phone: 530.538.7340
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• Assistance with locating a victim witness billable counselor
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County Clerk’s Office Butte County
25 County Center Drive Oroville, CA 95965
Phone: 530.538.7691

Glenn County
526 West Sycamore Street Willows, CA 95988
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1675 Montgomery Street
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Phone: 530.532.7015
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• Assistance with guardianship
• Assistance with public benefits
• Landlord/tenant rights
• Civil rights

Passages Adult Resource Center
25 Main Street
Chico, CA 95929
Phone: 530.898.5923
Services Offered:
• Legal services for people over the age of 60, individuals with disabilities and caregivers

Department of Child Support Services
78 Table Mountain Boulevard Oroville, CA 95965
Phone: 866.901.3212

SHARP (Self-Help Assistance and Referral Program) Chico Location
655 Oleander Avenue (inside court house) Chico, CA 95926
Phone: 530.532.7024

Oroville Location
1675 Montgomery Street
Oroville, CA 95965
Phone: 530.532.7015
Services Offered:
• Assistance with Domestic Violence restraining orders
• Assistance with Civil Harassment orders
• Tenant/Landlord law
• Guardianship
• Small claims
• Name change
• Elder abuse
• *Offices are also located in Red Bluff and Willows

Victim Witness (Butte County) 25 County Center Drive Oroville, CA 95965
Phone: 530.538.7340
Services Offered:
• Compensation and restitution for lost wages, emotional damages, relocation, medical bills
• Assistance with locating a victim witness billable counselor
• Court accompaniment
COUNSELING SERVICES

Butte County Behavioral Health
24-Hour Crisis Line: 800.334.6622
Main Chico Office
560 Cohasset Road
Chico, CA 95926
Phone: 530.891.2810
Chico Outpatient Office
592 Rio Lindo Avenue Chico, CA 95926
Phone: 530.891.2784
Oroville Outpatient Office
18-C County Center Drive Oroville, CA 95965
Phone: 530.538.7705
Paradise Outpatient Office
805 Cedar Street
Paradise, CA 95969
Phone: 530.877.5845
Gridley Outpatient Office
995 Spruce Street
Gridley, CA 95948
Phone: 530.846.7305
Glenn County Office
Phone: 530.934.6582
Services Offered:
• 24 hour telephone and personal crisis intervention
• Daytime phone screening for medical depression
• Family, individual and youth counseling
• Information and referrals
• Outpatient clinics
• Drug and alcohol counseling
• Programs for seniors.

Fresh New Choice Counseling Center
2059 Forest Avenue, Suite 1
Chico, CA 95928
Phone: 530.343.4247
Services Offered:
• Evaluation, prevention, diagnosis, and treatment of mental health issues

Bridge Community Counseling Center
5940 Clark Road, Suite W Paradise, CA 95969
Phone: 530.872.6934
Services Offered:
• Individual, family, and group counseling for youth ages 6-18 and their families

Butte Counseling Clinic
465 Pomona Avenue
Oroville, CA 95965
Phone: 530.534.6934
Services Offered:
• Individual and family psychotherapy
*No Medi-Cal insurance accepted

Chico Recovery Center
2057 Forest Avenue, Suite 5
Chico, CA 95928
Phone: 530.343.6566
Services Offered:
• Adult outpatient counseling for alcohol/chemical dependency
*Fees based on sliding scale

Chico Vet Center
280 Cohasset Road
Chico, CA 95928
Phone: 530.899.8549
Services Offered:
• Counseling
• Outreach
• Referral services
• Support groups

Glenn County Mental Health Service Willows Office
242 North Vila Avenue Willows, CA 95988
Phone: 530.934.6582

Rape Crisis Intervention and Prevention
• Hour Crisis Line: 800.342.7273 2889 Cohasset Road, Suite 2
Chico, CA 95928
Phone: 530.891.1331
Services Offered:
• Support services for victims of rape
• Counseling

Dr. Diane Lewman
344 Flume Street, Suite F Chico, CA 95926
Phone: 530.591.3477

Lone Mountain Institute
95 Declaration Drive
Chico, CA 95973
Phone: 530.891.4251
Services Offered:
Outpatient counseling services
Rio Lindo Family Health
680 Cohasset Road
Chico, CA 95973
Phone: 530.849.4081

Northern Valley Catholic Social Services (NVCSS) Chico Office
10 Independence Circle
Chico, CA 95973
Phone: 530.345.1600

Oroville Office
205 Mira Loma Drive, Suite 10
Oroville, CA 95965
Phone: 530.534.9992
Hours: Monday – Friday (8am-5pm) Services Offered:
- Low or no cost mental health services
- Housing support to individuals and families living in the northern Sacramento Valley

Youth for Change
P.O. Box 1476 Paradise, CA 95969 Phone: 530.877.1965 Services Offered:
- Comprehensive education and community support services

Feather River Tribal Health
2145 5th Avenue
Oroville, CA 95966
Phone: 530.534.5394
Services Offered:
- Medical
- Dental
- Behavioral health
- Diabetic counseling
- Comprehensive prenatal program
- Substance abuse counseling
- Anger management

stonewall Alliance Center
358 East 6th Street Chico, CA 95928
Phone: 530.893.3336
Hours: Monday, Wednesday and Thursday (Noon-6pm) Tuesday (Noon-4pm)

Touchstone Perinatal Program
1390 East Lassen Avenue Chico, CA 95973
Phone: 530.332.6090
Services Offered:
- Day treatment, afternoon program for drug and alcohol dependent women who are pregnant or have children
COUNSELING SERVICES FOR ABUSERS AND ANGER MANAGEMENT PROGRAMS

A Fresh New Choice Counseling Center
2059 Forest Avenue, Suite 1
Chico, CA 95928
Phone: 530.343.4247

Center for Healthy Choices
1216 Sheridan Avenue
Chico, CA 95926
Phone: 530.934.1548

Chico Vet Center
280 Cohasset Road
Chico, CA 95973
Phone: 530.899.8549

Family Violence Center
2261 St. George Lane Chico, CA 95926
Phone: 530.342.2566

Lone Mountain Institute
95 Declaration Drive
Chico, CA 95973
Phone: 530.891.4251
Services Offered:
• Outpatient counseling services

New Beginnings
1370 Ridgewood Drive, Suite 9
Chico, CA 95973
Phone: 530.891.0973
Services Offered:
• Counseling

Feather River Tribal Health
2145 5th Avenue
Oroville, CA 95965
Phone: 530.534.3793