Health concerns don’t follow a 9-to-5 weekday schedule. Sometimes you need answers to your health questions right away — and that can be in the middle of the night or while you’re away on vacation. That’s why the 24/7 NurseLine is there for you and your family 24 hours a day, seven days a week.

You can call the 24/7 NurseLine any time to speak with a registered nurse who is trained to help you make more informed decisions about your health situation.

For accurate, confidential health information, call the number on the back of your member ID card. A nurse is just a phone call away.

Sensitive Topic?

No problem. Not everyone is comfortable discussing their health concerns with someone else. If you prefer, you can call and listen to confidential recorded messages about hundreds of health topics in English and Spanish by accessing the AudioHealth Library. Call the number on the back of your member ID card.

Good health is your most valuable asset – make the most of it.

Please note: 24/7 NurseLine is not a substitute for immediate medical attention. If you think it’s a medical emergency, call 911 or go to the nearest emergency room.

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