

# Remote Access to CSU, Chico MacOS 10.x

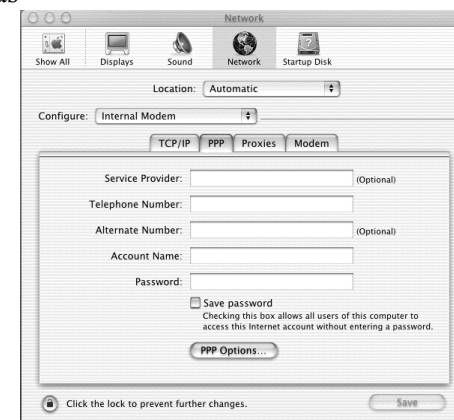
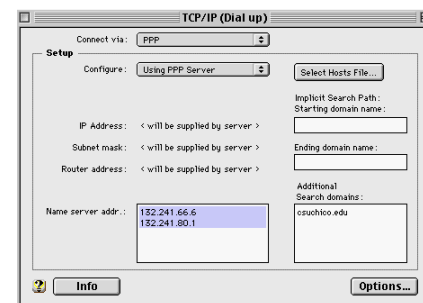
*This document will direct you through the steps necessary to configure your Macintosh computer to communicate on the Internet with WildcatDialup*

## What you will need to complete this installation:

- A current CSU, Chico Portal account. If you have not activated your Portal account, you can do so by browsing to:  
**<http://portal.csuchico.edu>**  
You will need your student ID card and your social security number to complete the activation process.
- A Macintosh PowerPC G3 300mhz or better with at least 64mb of RAM.
- Most any newer Macintosh that is running MacOS 10.x will have a built-in modem, but if you need to purchase one, any 56k, v.90-compatible modem will do.

## I. Setting up Remote Access

1. Open “System Preferences” by going to the Apple menu
  - Select “Network”
  - Make sure that "Show" (“Configure” in older versions of MacOS 10) has your modem selected
2. Select the “TCP/IP” tab
  - Make sure that “Configure” has “Using PPP” selected
  - Enter the two name server addresses in the “Domain Name Servers” box. (The addresses are **132.241.66.6** and **132.241.80.10**)
  - Enter “csuchico.edu” in the “Search Domains” box
3. Select the “PPP” tab
  - For the telephone number, enter the Wildcat Dialup number below
  - In “Account Name” enter your Portal username (usually your first initial followed by your last name and a number)
  - In the “Password” field enter your Portal password.



## Wildcat Dial-up 56K: 592-1120

- *Modem speeds listed are maximum connect speeds.*
- *Use of this modem pool is restricted to individuals with a Wildcat Dial-up Modem Service Account. To activate an account, contact CASV at 898-6868.*

4. Click “PPP Options”
  - You can choose to check “connect automatically when starting tcp/ip application” if you want MacOS to automatically connect to the Internet whenever you open an application that attempts to use the Internet.
  - Make sure “Redial if busy” is checked. Set it to redial 100 times (if the line is busy)
  - Click “OK”
5. Select the “Modem” tab
  - Check “Show modem status in menu bar”
6. Close the window and save changes if prompted.

## II. Connecting to the Internet

**To Connect:** Open the phone-symbol pull-down menu that is located to the left of the time (in the upper-right hand side of your monitor). Click on Connect. Enter your Portal password when prompted.

**To Disconnect:** Open the phone-symbol pull-down menu that is located to the left of the time (in the upper-right hand side of your screen). Click on Disconnect.

## III. Optional Add-On

### A. RealPlayer

RealPlayer allows you to listen to and/or watch RealAudio and RealVideo content, such as the live online classes that are available at CSU, Chico.

1. Connect via remote access to CSU, Chico, and browse to <http://www.csuchico.edu/stcp/online/downloadsw.shtml>
2. Scroll down and click on the link for RealPlayer. This will redirect you to Real’s Web site.
3. Click on the link to download the free version of RealPlayer.

### B. Adobe Reader

Adobe Acrobat Reader allows you to view Portable Document Format (.pdf) files. Documentation that has been compressed and posted on the web is usually in PDF format so that it can be viewed regardless of what platform the user is accessing it from.

1. Connect via remote access to CSU, Chico, and use your web browser to access:  
<http://www.csuchico.edu/stcp/online/downloadsw.shtml>
2. Click on the link to Adobe Acrobat Reader.
3. Follow the instructions on Adobe’s Web page to download Adobe Acrobat Reader and install it.

## IV. Troubleshooting

### How do I set up my computer to redial?

Open “System Preferences” by going to the Apple menu. Select “Network.” Select the “PPP” tab. Select “PPP Options”. Increase “Redial Attempts” to 100 (If the line is busy, it will continue to try dialing).

### How do I change my password?

You can change your password at <http://www.csuchico.edu/stcp/portal>. Click on the link labeled “Change your password and security questions” or “Forgot your password?” You will need your Chico State ID number and your Portal username if you have forgotten your password.

### For help call or email:

#### Student Computing

Phone: (530) 898-HELP (4357), Email: [helpstu@csuchico.edu](mailto:helpstu@csuchico.edu)