Campus Map and Important Phone Numbers

<table>
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<th>Department</th>
<th>Phone Number</th>
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<td>Admissions</td>
<td>(530) 898-6322</td>
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<tr>
<td>Financial Aid</td>
<td>(530) 898-6451</td>
</tr>
<tr>
<td>Office of the Registrar</td>
<td>(530) 898-5142</td>
</tr>
<tr>
<td>Academic Advising</td>
<td>(530) 898-5712</td>
</tr>
<tr>
<td>Financial Services</td>
<td>(530) 898-5936</td>
</tr>
<tr>
<td>Office Information</td>
<td>(530) 898-4636</td>
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CSU Chico
Office of Veterans’ Affairs

SERVING VETERANS AND FAMILIES

How to use your benefits at Chico State!

Student Service Center (SSC) Room 330
www.csuchico.edu/va
va@csuchico.edu
Phone: (530) 898-5911
FAX: (530) 898-4359
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**Veterans of Foreign Wars (VFW) Post 1555**
(530) 896-0372 or (530) 591-5198
[www.vfw.org](http://www.vfw.org)

**Caring Veterans Inc.**
(H) (530) 893-4039
(C) (530) 520-2412
[www.caringveterans.org](http://www.caringveterans.org)

**AMVETS POST 2813**
(530) 345-7236
[www.amvets.org](http://www.amvets.org)

**Disabled American Veterans (DAV) Chapter 125**
(530) 680-9418
[www.dav.org](http://www.dav.org)

**Vietnam Veterans of America Chapter 582**
Scott Will, Treasurer
(530) 876-1533
[www.vva.org](http://www.vva.org)

**American Legion**
Joe Turner, Commander
(H) (530) 896-0372
(C) (530) 591-5198
[www.amlegion.org](http://www.amlegion.org)

**Redding VA Outpatient Clinic OEF/OIF Outreach**
Lea Tate, Psy. D.
351 Hartnell Ave.
Redding, CA 96002
(530) 226-7583

**California Troops to Teachers**
Rick Bergman, Manager
1227 O Street Room 313
Sacramento, CA 95814
(916) 325-0151
[www.caltroops.org](http://www.caltroops.org)
Veteran Resources

USDVA Educational Services
P.O. Box 8888
Muskogee, OK 74402
1-888-442-4551
www.gibill.va.gov

USDVA- Oakland Regional Office
1301 Clay St. Rm 1300 North
Oakland, CA
1-800-827-1000
www.va.gov

CA Dept of Veterans Affairs
1227 “O” St.
Sacramento, CA 95814
1-800-952-5626
www.cdva.ca.gov

Chico Vet Center
250 Cohasset Rd.
Chico, CA 95926
(530) 899-

VA Health Care
Northern California
1-800-382-8387

Butte County Veterans Service Office
2445 Carmichael Dr.
Chico, CA 95928
(530) 891-2759

Employment Development Department (EDD)
2445 Carmichael Dr.
Chico, CA 95928
(530) 538-2275 Ask for ‘Vet Rep’

Chico State Student Veteran Organization (circa 1967)
The official student group of, for, and by student veterans.
www.csuchico.edu/veterans

Shasta College
Julie Reynolds, Certifying Official
11555 Old Oregon Trail
(530) 242-7662
www.shastacollege.edu

Butte College Veterans Services
3536 Butte Campus Dr.
Oroville, CA 95965
(530) 895-2566
www.butte.edu/veteransservices

Yuba College Veterans Affairs
2088 North Beale Rd.
Marysville, CA 95901
(530) 741-6822/23
www.yccd.edu/va

Butte College Vet Resource Center
(530) 893-7580

Iraq and Afghanistan Veterans of America (IAVA)
http://iava.org/

Our Responsibilities

The Office of Veterans’ Affairs (OVA) will provide all documents and information necessary for you to receive your VA educational benefits. We will process all requests for benefits in a timely and proficient manner. We will notify you of any discrepancies with your certification or eligibility and communicate directly with the VA on your behalf to resolve any problems. We can provide benefits counseling to help you best utilize and understand your benefits. We also provide referrals to other offices on campus and throughout the community to assist you.

Your Responsibilities

In accordance with the Code of Federal Regulations, students who are receiving VA educational benefits are required to conform to the rules and regulations of the training facility and maintain satisfactory conduct and progress.

1. You must request benefits for each term in which you want to receive funding. This means e-signing an application for each semester you plan to attend. Please come into our office prior to the start of the semester so that your benefits will not be delayed.

2. You must submit official copies of all transcripts to the Office of Admissions, including a copy of your DD-214, DD-295, plus any other military transcript; AARTS for Army, CCAF for Air Force, and SMART for Navy & Marine Corps.
3. Eligibility for VA education benefits means that you are only paid for courses that will reduce the number of units required for your approved academic plan. The VA tasks us with verifying this enrollment and your progress through this approved academic program.

- All undergraduate degree programs are documented in the student information system on your Degree Progress Report in your Portal Account.
- All post-baccalaureate candidates (Teaching Credential, Master’s degree, or a second Bachelor’s degree) must submit a copy of your approved Program Plan.

**WARNING!**
Failure to provide the OVA with ALL required forms in a timely manner may result in a delay of benefit payments!

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**Work-study**

All students who are receiving VA educational benefits and certified for at least ¾-time training rate are eligible to participate in the VA work-study program.

Students can be approved to work up to 25 hours per week and up to 425 hrs per term. The compensation is payment according to the current minimum wage (federal or state, whichever is higher). Work-study payments are a benefit and therefore are not taxable. To apply, students complete an application at one or more of the offices below:

<table>
<thead>
<tr>
<th>Office</th>
<th>Phone #</th>
<th>Address</th>
</tr>
</thead>
<tbody>
<tr>
<td>CSU, Chico Office of Veterans’ Affairs</td>
<td>(530) 898-5911</td>
<td>Student Service Center 330</td>
</tr>
<tr>
<td>Butte County Veterans Service Office (CVSO)</td>
<td>(530) 891-2759</td>
<td>2445 Carmichael Drive, Chico</td>
</tr>
<tr>
<td>Chico Vet Center</td>
<td>(530) 899-6300</td>
<td>250 Cohasset Rd., Chico</td>
</tr>
<tr>
<td>Chico VA Medical Clinic</td>
<td>(530) 879-5000</td>
<td>280 Cohasset Rd., Chico</td>
</tr>
<tr>
<td>Employment Development Department (EDD) ‘Vet Rep’</td>
<td>(530) 891-2759</td>
<td>2445 Carmichael Dr. Chico</td>
</tr>
<tr>
<td>Veterans Office, Butte Community College</td>
<td>(530) 895-2566</td>
<td>Butte College Campus</td>
</tr>
<tr>
<td>Any approved work site that assists veterans.</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
Military Credit

The university will award appropriate credit for military experience as recommended by the American Council on Education. Consult the university catalog for details. Be sure to submit all transcripts and seek academic advising early in your career at Chico State.

Concurrent Enrollment

You may attend more than one school at the same time and receive payment for all required coursework. You are responsible for notifying all schools involved. Ask OVA staff about certification of concurrent enrollment.

Address Changes

Ensure that your payments continue without delay by notifying the VA and OVA each time you change your address. We recommend that you utilize direct deposit for your VA payments, if possible. You should always update your physical address and email address with the university by using your Portal account.

Emergency Loans

An emergency loan is available to all students that are currently receiving VA educational benefits. The maximum amount is $500.00 per loan and only one loan per term. The loan must be repaid within 90 days or the last day of the semester, whichever occurs first. There is increased funding available for special circumstances through the Financial Aid Office. Ask OVA staff how to apply.

Payments

In General:

VA pays for certified periods of enrollment at specified rates. The OVA certifies enrollment based upon your signed request. The VA pays monthly, in arrears, which is after a month of enrollment is complete. You may be required to self-certify with VA each month.

Monthly Verification (WAVE):

If you must verify your status with the VA each month, you can do this as early as the last day of the month, either by phone (1-888-442-4551) or online at the WAVE website. ([https://www.gibill.va.gov/wave/index.do](https://www.gibill.va.gov/wave/index.do))

Advance Pay (not available to CH 33):

You may request advance pay of your benefit payments. Requests must be at least 30 days prior to the start of any term. You must have at least a 30 day break of certified enrollment periods. Advance pay contains the first two calendar months of pay for the term. Therefore, when requested, advance pay for the fall term will include a partial month for August and all of September in advance. Your next payment will arrive at the end of October. Advance pay checks are sent to the OVA. The check may be released only when the enrollment is verified by OVA personnel.

Tax Exempt:

Veterans benefits are **NOT** taxable, therefore should not be reported as earned income.

Paid Days:

VA only pays for the *exact* number of days that you are enrolled. Therefore, if the semester starts on the 18th, VA will pay from that date through the end of the month.
**Summer / Intersession Rate Calculation:**

You may request VA benefits for the summer term. The training rate can be calculated by using the following formula for each course separately:

<table>
<thead>
<tr>
<th>FORMULA</th>
<th>ANSWER</th>
<th>TRAINING RATE</th>
</tr>
</thead>
<tbody>
<tr>
<td># of units times 18 divided by # of weeks</td>
<td>12+</td>
<td>Full time</td>
</tr>
<tr>
<td>(Ex: 5 week long 3 unit class) 3 units x 18= 54</td>
<td>9 – 11.9</td>
<td>¼ time</td>
</tr>
<tr>
<td>54 / 5 = 10.8 units (3/4 time)</td>
<td>6 – 8.9</td>
<td>½ time</td>
</tr>
</tbody>
</table>

**Grades:**

VA allows payment for all grading options which affect GPA. Grades that are not payable: “NC”- No Credit, “AU”- Audit, “W”- Withdrawal.

When several “F’s” and/or “WU’s” are received for the term, the student may be considered to have unofficially withdrawn from the term and VA may require repayment of all benefits for that semester. Grades of “I” are payable unless included with the unofficial withdraw above, or the “I” grade changes to “NC” or “W”.

**Extending Your Benefits**

*Ask OVA staff about how to best utilize your benefits.*

**Tip** If you begin an enrollment period with at least one day of entitlement remaining, the VA will pay for the entire period. Unless you reach the 48 month maximum entitlement or your delimiting date.

**Tip** During your graduating semester, VA will pay for all units enrolled as long as one unit is required to complete your academic program.

**Tip** You may choose to receive benefits at a rate that is less than your actual enrollment to preserve benefits. (Ex. Enrolled for 12 units, receiving 3/4 time payments. You save one month each semester.)

**Maximum Entitlement**

You may be eligible for more than one VA educational benefit program during your academic career. The VA will only allow payment for one benefit program at a time. The VA does not allow students to receive more than 48 months of entitlement, under all laws – total.

**Majors and Minors**

While attending CSU, Chico you may pursue more than one academic goal simultaneously, but VA will allow payment for only ONE declared major at a time. VA will NOT allow payment for a minor unless it is required for the major. Students must declare a major when they have accumulated 60 or more units. If student is undeclared, VA will only allow payment for required GE courses.