

Quality of Life Survey

Please take a few minutes to help us evaluate the services provided by University Housing and Food Service. Your participation in this survey will provide valuable feedback that will be used to improve the residential living experience for future students. Thank you, The University Housing and Food Service Staff

1. Where do you currently live?

- Whitney Mechoopda/Esken
 Shasta University Village - Double Studio
 Lassen University Village - 4 person cluster
 Konkow University Village - 6 person cluster

2. Class level

- Freshman Senior
 Sophomore Graduate
 Junior

3. Gender

- Male
 Female

Very satisfied Somewhat satisfied Not satisfied

4. How satisfied are you with the following:

Very satisfied	Somewhat satisfied	Not satisfied	N/A	
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		<input type="checkbox"/> Distribution of housing policies (in your housing license and/or <i>Living In</i>)
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		<input type="checkbox"/> Quality of RA programming/programs
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		<input type="checkbox"/> Overall condition of your room
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		<input type="checkbox"/> Landscaping surrounding your community
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		<input type="checkbox"/> Outside lighting around the halls/Village at night
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		<input type="checkbox"/> Feeling safe in your community
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		<input type="checkbox"/> Laundry system "add-value" card
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		<input type="checkbox"/> Laundry washer and dryer machines
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		<input type="checkbox"/> Hall lobby/desk area
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		<input type="checkbox"/> Front desk staff
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		<input type="checkbox"/> Hall study lounge/computer lab
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		<input type="checkbox"/> Recreation space/TV area
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		<input type="checkbox"/> Cleanliness of wing/house bathroom (applies to residence halls only)
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		<input type="checkbox"/> RHA newspaper program
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		<input type="checkbox"/> Recreation Center (between Shasta and Whitney)
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		<input type="checkbox"/> Quality of Recreation Center programs (e.g., yoga, movies, game room)
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		<input type="checkbox"/> Computer network in room
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		<input type="checkbox"/> Resnet service
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		<input type="checkbox"/> Fall opening orientation/orientation activities (e.g., luau, concert, comedian, ice cream social, movie on the lawn)

5. Have you submitted a work order to fix a problem in your living space? Yes No

If "Yes," how satisfied were you with...

Very satisfied Somewhat satisfied Not satisfied

Very satisfied	Somewhat satisfied	Not satisfied	
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/> The process of submitting a work order
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/> The time it took for a work order to be completed
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/> The quality of work performed on work orders

6. Do you feel it is important for students to be involved if a new housing facility were being designed?

- Yes No Maybe

If "Yes," which areas do you feel are most important for student involvement? (mark all that apply)

- Types of amenities Selection of finishes and common area furnishings
 Design of living arrangements Identification of recreation and community areas needed
 Selection of color schemes

7. Please respond to the following statements.

Yes No Unsure N/A

Yes	No	Unsure	N/A	
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/> I would live in a co-ed wing with alternating rooms of males and females (not applicable to Konkow/University Village).
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/> I would be comfortable having a RA of the opposite gender.
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/> I would recommend to my friends that they live in University Housing for their first year at Chico State.
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/> I would be interested in living on a quiet lifestyle floor.
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/> I would be interested in living on a substance-free floor.

Over...

8. How often do you use the hall/Village computer lab?

- Never Weekly
 Once a semester Daily
 Monthly

9. When you use the computer lab on average, how long are you in the lab?

- Do not use 41-60 minutes
 1-20 minutes More than 60 minutes
 21-40 minutes

10. How do you find out about Recreation Center programs/events? (mark all that apply)

- Monthly calendar RA's
 Posters Residents
 Sandwich board Recreation Center staff
 E-mail

11. How often do you use the Recreation Center (next to Whitney Hall) each week?

- Never 2-3 hours per week
 1 hour per week 4 + hours per week

12. What's your main source of information about University Housing-sponsored programs? (mark all that apply)

- RA's E-mail
 Posters Whitney dining table tents
 Flyers Other residents
 Bulletin boards Mailbox
 Front desk

13. How often do you attend programs in your hall/community?

- Never 2-3 times a month
 Once a month 4 or more times a month

14. How often do you read the RHA newspaper(s)?

- Never Daily
 Occasionally Weekly

15. Have you read your *Living In* booklet?

- Yes Some sections
 No Don't know what it is

16. If you attended a Substance Abuse or an Alcohol Education seminar hosted by CADEC, how informative was it?

- Very informative
 Moderately informative
 Minimally informative

17. Do you think the housing policies deter residents from drinking or using drugs in halls and UV?

- Yes Somewhat
 No No idea

18. How well did your Residence Life staff (RA, ARCC, RCC) communicate housing's policies and disciplinary process related to your conduct in University Housing?

- Very well
 Moderately well
 Not very well

Complete this section only if you have a meal plan. This includes all residence hall students and Konkow and University Village residents with meal plans.

19. Please rate your satisfaction with the following Food Service Programs.

Very satisfied	Somewhat satisfied	Not satisfied	N/A	Staff in...	Very satisfied	Somewhat satisfied	Not satisfied	N/A	Dining area atmosphere in...
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Whitney	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Whitney
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	The Marketplace	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	The Marketplace
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Holt Station	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Holt Station
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Butte Station	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Butte Station
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Creekside Cafe	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Creekside Cafe
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Common Grounds	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Common Grounds
				Menu choices in...					Serving hours in...
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Whitney	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Whitney
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	The Marketplace	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	The Marketplace
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Holt Station	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Holt Station
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Butte Station	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Butte Station
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Creekside Cafe	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Creekside Cafe
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Common Grounds	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Common Grounds
				Serving area atmosphere in...					Other
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Whitney	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Flexibility of meal card use on campus
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	The Marketplace	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	"Continuous Dining" in Whitney Hall
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Holt Station	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Bonus dollars on your meal plan
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Butte Station					
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Creekside Cafe					
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Common Grounds					

Thank you for your help!