Summary of the verbal responses to a telephone interview of supervisors of alumni. Sample: Supervisors of three 1997 graduates, one 2000 graduate. Supervisor contact information obtained from alumni on Alumni Survey. Three questions were asked.

1. What are the strengths of this CSUC ME graduate?
   a. Enthusiasm, hard work, waits for appropriate time to ask questions, willing to do anything
   b. Ability to handle a lot of details in a self-sufficient manner
   c. Analytical skills, computer skills

2. What are the weaknesses of this CSUC ME graduate?
   a. Doesn’t like to stand up in front of a crowd and conduct training sessions, tends to complete project before asking questions rather than asking them piecemeal
   b. Written communication
   c. Early on he had some communication problems dealing with other employees, but these have been resolved

3. Any additional comments that will help us improve the quality of the education we provide to future students?
   a. Emphasize professional development after graduation. Keep up getting graduates to take EIT
   b. Encourage co-ops (don’t need to require students to do a co-op)
   c. Chris is her top employee
   d. Focus on manufacturing and process flow, understanding systems