
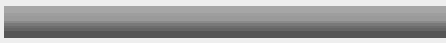





1. What is your gender:			
		Response Percent	Response Total
Male		35.7%	76
Female		64.3%	137
Total Respondents			213
(skipped this question)			0

2. What is your ethnic identity:			
		Response Percent	Response Total
American Indian or Alaskan Native		0.5%	1
Black, NonHispanic - including African American		0.9%	2
Mexican American, Mexican, Chicano		9%	19
Central American		0.5%	1
South American		0%	0
Cuban		0%	0
Puerto Rican		0%	0
Other Latino, Spanish Origin, Hispanic		1.4%	3
Chinese		1.4%	3
Japanese		0.9%	2
Korean		0%	0
Asian Indian		0.5%	1
Other Asian		0.9%	2
Cambodian		0%	0
Laotian		0%	0
Vietnamese		0.5%	1
Thai		0%	0
Southeast Asian		0.5%	1
Guamanian		0%	0






Hawaiian		0%	0
Samoan		0%	0
Other Pacific Islander		0.5%	1
White		73.1%	155
Filipino		0.5%	1
Other		3.3%	7
No Response		1.9%	4
Decline to State		3.8%	8
Total Respondents			212
(skipped this question)			1




3. Based on the number of academic units you have completed, what is your present class level:




		Response Percent	Response Total
Freshman (0-44 quarter units or 0-29 semester units)		13.6%	29
Sophomore (45-89 quarter units or 30-59 semester units)		15.5%	33
Junior (90-134 quarter units or 60-89 semester units)		28.6%	61
Senior (135+ quarter units or 90+ semester units)		35.2%	75
Graduate, Postbaccalaureate		7%	15
Total Respondents			213
(skipped this question)			0


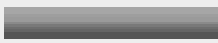
4. Do you live:


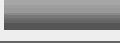






		Response Percent	Response Total
On campus		13.1%	28
Off campus		86.9%	185
Total Respondents			213
(skipped this question)			0

5. What is your age group:			
		Response Percent	Response Total
under 18		0.5%	1
18-20		34.3%	73
21-25		51.2%	109
26-30		4.7%	10
31-40		3.8%	8
Over 40		5.6%	12
Total Respondents			213
(skipped this question)			0

6. Are you primarily a:			
		Response Percent	Response Total
Day Student		69.5%	148
Evening Student		3.8%	8
Both day and evening student		26.3%	56
Weekend student		0.5%	1
Total Respondents			213
(skipped this question)			0

7. Are you currently covered by major medical insurance through your employment, through your spouse or parents or through a government program?			
		Response Percent	Response Total
Yes		71.4%	152
No		25.4%	54
Don't Know		3.3%	7
Total Respondents			213
(skipped this question)			0

8. In the last 12 months, have you received Health Services at your campus?			
		Response Percent	Response Total
Yes		68.1%	145
No		31.9%	68
Total Respondents			213
(skipped this question)			0

9. If No, please select from the list of possible reasons why you didn't use campus health services. Mark all that may apply to you.			
		Response Percent	Response Total
Haven't needed to use it		73.1%	49
Didn't know about it		17.9%	12
Used my own medical provider		37.3%	25
Thought I had to have insurance to use it		3%	2
Had a bad experience there before		3%	2
Had heard bad things about it from others		1.5%	1
Had to wait too long to see a provider		3%	2
Hours are not compatible with my schedule		10.4%	7
Other (please specify)		10.4%	7
Total Respondents			67
(skipped this question)			146



10. Please rate your level of satisfaction with the following items. If you cannot rate the item (or it's not applicable), select "Don't Know"

	Very dissatisfied	Dissatisfied	Neutral	Satisfied	Very satisfied	Don't Know	Response Average
Ability to get appointment time when you wanted it	1% (1)	4% (5)	14% (20)	34% (47)	38% (53)	10% (14)	4.16
The overall wait time for services after your arrival when you walked in or had no appointment (if applicable)	4% (5)	17% (24)	14% (20)	37% (52)	26% (37)	1% (2)	3.67
The overall wait time for services after your arrival in your most recent visit when you had an appointment	1% (2)	6% (9)	10% (14)	32% (44)	39% (54)	12% (16)	4.13
Your most recent visit as a whole	1% (1)	4% (6)	9% (12)	36% (50)	50% (69)	1% (1)	4.30
Total Respondents							139
(skipped this question)							74

11. For each provider, rate your satisfaction with the service provided during your most recent visit. If you cannot rate the item (or it's not applicable), select "Don't Know"

	Very dissatisfied	Dissatisfied	Neutral	Satisfied	Very satisfied	Don't Know	Response Average
Receptionist	0% (0)	0% (0)	5% (7)	35% (49)	55% (77)	4% (6)	4.53
Medical assistant/Nursing Staff	0% (0)	1% (1)	12% (17)	36% (50)	44% (62)	7% (10)	4.33
Physician	1% (1)	5% (7)	7% (10)	26% (36)	46% (64)	16% (22)	4.31
Nurse Practitioner	0% (0)	1% (1)	7% (9)	32% (43)	32% (43)	29% (40)	4.33
Laboratory	1% (1)	1% (1)	4% (5)	21% (29)	24% (33)	50% (68)	4.33
X-Ray Technologist	0% (0)	0% (0)	3% (4)	7% (9)	9% (13)	81% (111)	4.35
Pharmacy	2% (3)	5% (7)	9% (12)	28% (39)	38% (53)	18% (25)	4.16
Cashier	1% (2)	1% (1)	9% (12)	23% (31)	27% (37)	39% (54)	4.20

Physical Therapist	0% (0)	1% (1)	4% (5)	1% (2)	4% (5)	91% (124)	3.85
Nutritionist	0% (0)	0% (0)	4% (6)	1% (1)	2% (3)	93% (124)	3.70
If you saw a physician during your most recent visit, rate your satisfaction with how well they explained your medical condition	2% (3)	3% (4)	10% (13)	22% (29)	41% (54)	23% (30)	4.23
Total Respondents							139
(skipped this question)							74

12. Would you recommend the Student Health Services to a friend?			
		Response Percent	Response Total
Yes		93.5%	129
No		6.5%	9
Total Respondents			138
(skipped this question)			76

13. Please use the space below to make any comments you feel would be helpful to improving services	
Total Respondents	76
(skipped this question)	137