

**MEASURES OF
PERFORMANCE
AND QUALITY
2001-2002**

Educational Support Programs

Disability Support Programs
Educational Opportunity Program
Student Learning Center



California State University, Chico

DISABILITY SUPPORT SERVICES

Number Of Students Registered With DSS

Primary Disability	Fall 2001	Spring 2002
Communication Disability	8	8
Deaf	8	8
Learning Disability	291	301
Mobility Limitation	86	86
Other Functional Limitations	225	225
Visual Limitations	25	25
Total*	643	653

*These numbers are in agreement with the DSS records as well as CSU, Chico Institutional Research. All the enrollment information including the DSS information is extracted from SIS.

Grade Level For DSS Students

Class Level	Fall 2001	Spring 2002
Freshmen	105	69
Sophomore	81	74
Junior	151	159
Senior	233	238
Graduate/Other	73	113
Total	643	653

DSS Satisfaction Surveys

DSS mailed satisfaction surveys to 653 DSS students registered with the office. Of that number, 75 (11%) were returned. Key areas evaluated were: general office procedures, campus issues of treatment by others of those with disabilities, Meriam Library Assistive Technology Center (ATC), and areas for improvement. As in past years, the respondents responded quite positively in regards to the services they received from DSS and at the ATC. Some of the comments reflected procedural changes that the staff has taken note of and changes have been made. One area to focus on from students' comments is the need to inform new faculty of the DSS services, legal requirements to provide access to students with disabilities, and how DSS can assist with the process.

EDUCATIONAL OPPORTUNITY PROGRAM

EOP ADMISSIONS STATISTICS - FALL 2001

Breakdown By Class Level

Class Level	Admitted	Enrolled	Inactive
Freshmen	461	215	246
Transfer Students	128	101	27
Total	588	316	273

Breakdown By Admissions Category

EOP Admitted

Admissions Category	Admitted	Enrolled	Inactive
Freshmen Exception	177	81	96
Freshmen Regular	262	122	140
Transfer Exception	20	17	3
Transfer Regular	90	69	21
Transfer Regular "S"	13	10	3
Total	562	299	263

Non-bona Fide EOP Admitted

Admissions Category	Admitted	Enrolled	Inactive
Freshmen Exception	16	10	6
Freshmen Regular	5	2	3
Transfer Exception	0	0	0
Transfer Regular	4	4	0
Transfer Regular "S"	1	1	0
Total	26	17	9

EDUCATIONAL OPPORTUNITY PROGRAM (con't)

ENROLLED ADMITS

Freshman

EOP Category	Number
CAT Required Exception	81
CAT Regular	122
Non-bona fide CAT Exception	10
Non-bona fide CAT Regular	2
Total First-time Freshmen	215

Transfers

EOP Category	Number
EOP Exception	17
EOP Regular	69
EOP Regular "S"	10
Non-bona fide EOP Exceptions	0
Non-bona fide EOP Regular	4
Non-bona fide EOP Regular "S"	1
Total Transfers	101

EDUCATIONAL OPPORTUNITY PROGRAM (con't)

EOP ETHNICITY STATISTICS OF ENROLLED ADMITS - FALL 2001

Ethnicity	EOP Exceptio n	EOP Regular	NB EOP Exceptio n	NB EOP Regular	Totals
American Indian - 1	3	6	0	0	9
Black - 2	24	26	6	3	59
Mexican American - 3	39	64	3	1	107
Central American - A	1	2	0	1	4
Puerto Rican - P	1	2	0	0	3
Other Latino/Hispanic - 4	2	2	4	1	9
Chinese - C	0	1	0	0	1
Japanese - J	1	0	0	0	1
Asian Indian - R	1	3	0	0	4
Other Asian - 5	8	20	0	0	28
Cambodian - M	0	1	0	0	1
Laotian - L	0	2	0	0	2
Vietnamese - V	1	2	0	0	3
Thai - T	0	1	0	0	1
Other Southeast Asian - S	2	7	0	0	9
Hawaiian - H	0	0	0	1	1
Samoan - N	0	1	0	0	1
Other Pacific Islander - 6	2	0	0	0	2
White - 7	5	43	0	0	48
Fillipino - F	0	0	1	0	1
Other - 8	2	3	0	0	5
No Response - 9	1	10	0	0	11
Decline to State - D	1	5	0	0	6
Totals	94	201	14	7	316

EDUCATIONAL OPPORTUNITY PROGRAM (con't)

EOP FIRST-TIME FRESHMEN ACADEMIC PERFORMANCE, FALL 2001

The following charts represent EOP students in four different academic environments. The first three groups represent students who are regularly eligible to the university. The fourth group includes both regularly eligible and exceptionally admitted students.

Not Enrolled in Course-Link or Orientation Class

Fall 01 Enrolled	Mean GPA	Mean Grade Points	Mean Semester Units Attempted	Mean Semester Units Passed	Mean Remedial Units Attempted	Mean Remedial Units Passed	Sp 02 Re-Enrolled
3	1.97	21.67	11	8.3	1.7	0	2

Not Enrolled in Course-Link, but Enrolled in Non-EOP Orientation Class

Fall 01 Enrolled	Mean GPA	Mean Grade Points	Mean Semester Units Attempted	Mean Semester Units Passed	Mean Remedial Units Attempted	Mean Remedial Units Passed	Sp 02 Re-Enrolled
19	2.61	26.37	10.1	10.1	2.9	2.9	19

Not Enrolled in Course-Link, but Enrolled in EOP Orientation Class

Fall 01 Enrolled	Mean GPA	Mean Grade Points	Mean Semester Units Attempted	Mean Semester Units Passed	Mean Remedial Units Attempted	Mean Remedial Units Passed	Sp 02 Re-Enrolled
47	2.99	30.00	10.0	9.8	3.4	3.2	47

Enrolled in EOP Course-Link including EOP Orientation Class

Fall 01 Enrolled	Mean GPA	Mean Grade Points	Mean Semester Units Attempted	Mean Semester Units Passed	Mean Remedial Units Attempted	Mean Remedial Units Passed	Sp 02 Re-Enrolled
143 ¹	2.74	28.96	10.6	9.9	5.2	4.1	136 ²

¹ Number includes 88 exceptional admits and 55 regular admits.

² Number includes 81 exceptional admits and 55 regular admits.

EDUCATIONAL OPPORTUNITY PROGRAM (con't)

EOP CONTINUING STUDENT ACADEMIC YEAR ETHNICITY BREAKDOWN 2001-2002

Ethnicity	# of	Percentage
American Indian – 1	38	3%
African-American – 2	182	14.5%
Mexican-American – 3	456	36%
Other Latino - 4	36	3%
Other Asian - 5	90	7%
Other Pac. Islander -6	6	.47%
White - 7	226	18%
Other - 8	36	3%
No Response - 9	38	3%
Central American - A	19	1.5%
South American - B	6	.4%
Chinese - C	4	.3%
Decline to State - D	14	1%
Filipino - F	9	.7%
Guamanian - G	0	0
Hawaiian - H	1	0%
Japanese - J	1	0%
Korean - K	1	0%
Laotian - L	18	1%
Cambodian - M	3	.2%
Samoan - N	1	0%
Puerto Rican - P	4	.3%
Cuban - Q	2	.1%
Asian Indian - R	10	.8%
Other Southeast Asian - S	43	3%
Thai - T	1	0%
Vietnamese - V	9	.7%
Total of students	1254	

EDUCATIONAL OPPORTUNITY PROGRAM (con't)

CONTINUING EOP STUDENT ACADEMIC PERFORMANCE - SPRING 2002

Total EOP Students by GPA

GPA	# of Students	Percentage
3.5 +	102	8.4%
3.0 to 3.49	232	19.2%
2.5 to 2.99	319	26.4%
2.0 to 2.49	342	28.3%
1.99 & below	215	17.8%
Total	1210	

Total EOP Students by Class Level

Class Level	# of Students	Percentage
Freshmen	251	20.7%
Sophomore	198	16.4%
Junior	255	21.1%
Senior	506	41.8%
Total	1210	

EDUCATIONAL OPPORTUNITY PROGRAM (con't)

CONTINUING EOP STUDENT ACADEMIC STANDING BY COLLEGE - SPRING 2002

COLLEGE OF AGRICULTURE

Breakdown by Grade Point Average

GPA	# of students	Percentage
3.5 +	1	9.1%
3.0 to 3.49	1	9.1%
2.5 to 2.99	3	27.3%
2.0 to 2.49	5	45.5%
1.99 & below	1	9.1%
Total	11	

Breakdown by Class Level

Class Level	# of Students
Freshmen	2
Sophomore	2
Junior	1
Senior	6
Total	11

EDUCATIONAL OPPORTUNITY PROGRAM (con't)

COLLEGE OF BEHAVIORAL AND SOCIAL SCIENCES

Breakdown by Grade Point Average

GPA	# of students	Percentage
3.5 +	48	17.9%
3.0 to 3.49	51	19.0%
2.5 to 2.99	56	20.9%
2.0 to 2.49	43	16.0%
1.99 & below	70	26.1%
Total	268	

Breakdown by Class Level

Class Level	# of Students
Freshmen	39
Sophomore	38
Junior	57
Senior	134
Total	268

EDUCATIONAL OPPORTUNITY PROGRAM (con't)

COLLEGE OF BUSINESS

Breakdown by Grade Point Average

GPA	# of students	Percentage
3.5 +	10	4.9%
3.0 to 3.49	25	12.3%
2.5 to 2.99	53	26.1%
2.0 to 2.49	79	38.9%
1.99 & below	36	17.7%
Total	203	

Breakdown by Class Level

Class Level	# of Students
Freshmen	20
Sophomore	29
Junior	34
Senior	120
Total	203

EDUCATIONAL OPPORTUNITY PROGRAM (con't)

COLLEGE OF COMMUNICATION AND EDUCATION

Breakdown by Grade Point Average

GPA	# of students	Percentage
3.5 +	7	5.2%
3.0 to 3.49	24	17.8%
2.5 to 2.99	33	24.4%
2.0 to 2.49	58	43.0%
1.99 & below	13	9.6%
Total	135	

Breakdown by Class Level

Class Level	# of Students
Freshmen	14
Sophomore	20
Junior	33
Senior	68
Total	135

EDUCATIONAL OPPORTUNITY PROGRAM (con't)

COLLEGE OF ENGINEERING, COMPUTER SCIENCE, AND TECHNOLOGY

Breakdown by Grade Point Average

GPA	# of students	Percentage
3.5 +	6	4.6%
3.0 to 3.49	21	16.0%
2.5 to 2.99	31	23.7%
2.0 to 2.49	52	39.7%
1.99 & below	21	16.0%
Total	131	

Breakdown by Class Level

Class Level	# of Students
Freshmen	40
Sophomore	16
Junior	29
Senior	46
Total	131

EDUCATIONAL OPPORTUNITY PROGRAM (con't)

COLLEGE OF HUMANITIES AND FINE ARTS

Breakdown by Class Level

GPA	# of students	Percentage
3.5 +	7	6.2%
3.0 to 3.49	26	23.0%
2.5 to 2.99	39	34.5%
2.0 to 2.49	31	27.4%
1.99 & below	10	8.8%
Total	113	

Breakdown by Class Level

Class Level	# of Students
Freshmen	16
Sophomore	18
Junior	31
Senior	48
Total	113

EDUCATIONAL OPPORTUNITY PROGRAM (con't)

COLLEGE OF NATURAL SCIENCES

Breakdown by Grade Point Average

GPA	# of students	Percentage
3.5 +	6	7.1%
3.0 to 3.49	18	21.2%
2.5 to 2.99	20	23.5%
2.0 to 2.49	23	27.1%
1.99 & below	18	21.2%
Total	85	

Breakdown by Class Level

Class Level	# of Students
Freshmen	19
Sophomore	20
Junior	17
Senior	29
Total	85

EDUCATIONAL OPPORTUNITY PROGRAM (con't)

LATIN AMERICAN STUDIES MAJORS

Breakdown by Grade Point Average

GPA	# of students	Percentage
3.5 +	0	0%
3.0 to 3.49	3	75.0%
2.5 to 2.99	0	0%
2.0 to 2.49	0	0%
1.99 & below	1	25.0%
Total	4	

Breakdown by Class Level

Class Level	# of Students
Freshmen	0
Sophomore	0
Junior	0
Senior	4
Total	4

EDUCATIONAL OPPORTUNITY PROGRAM (con't)

LIBERAL STUDIES MAJORS

Breakdown by Grade Point Average

GPA	# of students	Percentage
3.5 +	8	6.3%
3.0 to 3.49	37	28.9%
2.5 to 2.99	48	37.5%
2.0 to 2.49	25	19.5%
1.99 & below	10	7.8%
Total	128	

Breakdown by Class Level

Class Level	# of Students
Freshmen	19
Sophomore	23
Junior	35
Senior	51
Total	128

EDUCATIONAL OPPORTUNITY PROGRAM (con't)

MULTICULTURAL AND GENDER STUDIES MAJORS

Breakdown by Grade Point Average

GPA	# of students	Percentage
3.5 +	0	0%
3.0 to 3.49	0	0%
2.5 to 2.99	1	33.3%
2.0 to 2.49	1	33.3%
1.99 & below	1	33.3%
Total	3	

Breakdown by Class Level

Class Level	# of Students
Freshmen	0
Sophomore	0
Junior	0
Senior	3
Total	3

EDUCATIONAL OPPORTUNITY PROGRAM (con't)

SPECIAL MAJORS

Breakdown by Grade Point Average

GPA	# of students	Percentage
3.5 +	0	0%
3.0 to 3.49	1	20.0%
2.5 to 2.99	3	60.0%
2.0 to 2.49	0	0%
1.99 & below	1	20.0%
Total	5	

Breakdown by Class Level

Class Level	# of Students
Freshmen	0
Sophomore	0
Junior	0
Senior	5
Total	5

EDUCATIONAL OPPORTUNITY PROGRAM (con't)

UNDECLARED STUDENTS

Breakdown by Grade Point Average

	# of students	Percentage
3.5 +	5	4%
3.0 to 3.49	25	21%
2.5 to 2.99	32	27%
2.0 to 2.49	25	21%
1.99 & below	33	27%
Total	120	

Breakdown by Class Level

Class Level	# of Students
Freshmen	73
Sophomore	37
Junior	9
Senior	1
Total	120

STUDENT LEARNING CENTER

STUDENT LEARNING CENTER USAGE FOR FALL 2001 AND SPRING 2002

Number of Students receiving tutorial services/Number of courses tutored

Tutorial	# students using service	# hours of usage	# departments	# courses tutored
Fall 2001	864	4374	31	103
Spring 2002	884	3757	29	111

Number of SLC workshops and number of students in attendance

	# Workshops	# students in attendance
Fall 2001	72	492
Spring 2002	22	91

Attendance was low spring semester for Study Strategy workshops. One key factor is the number of presentations during the fall semester, especially for freshmen orientation courses.

Throughout the fall and spring semesters, the SLC presented study skills workshops on the following topics:

- | | |
|---|--------------------------------------|
| Active Listening | Note Taking |
| Bloom's Taxonomy | Paper Writing |
| Countdown to Finals | Pre-Writing Strategies |
| Essay Tests | Problem Solving |
| Essay Tests and Writing Tips | Problem Solving for ESL/EFL Students |
| Feng Shui for School | Reading |
| Finals' Preparation | Reading Textbooks |
| Goal Setting | Relaxation |
| Healthy Student | Stay Awake While Reading |
| How to Read Unfriendly Texts | Stress Management |
| How to Study | Stress Management and Test Anxiety |
| Learning when Coping with Anxiety | Study Reading |
| Listening | Study Skills |
| Math Test Prep | Studying the General Sciences |
| Memory | Test Anxiety |
| Memory and Concentration | Test Prep and PRLS |
| Multiple Choice and Other Objective Tests | Test Preparation |
| Multiple Choice Tests | Test Taking |
| Multiple Guess and Objective Tests | Test Taking Strategies |
| Neato Note Cards | Test Wiseness |
| Time Management | Writing Workshop |

STUDENT LEARNING CENTER (con't)

GRADE OUTCOMES FOR STUDENTS RECEIVING TUTORIAL

Fall 2001 Tutee Statistical Report

Grade	# of sessions
A	56
A-	43
B+	31
B	66
B-	56
C+	52
C	102
C-	57
D+	15
D	47
F	68
I	18
NC	7
CR	1
W	27
U	17
AU	3
Average GPA	2.22
Total Sessions	593

STUDENT LEARNING CENTER (con't)

Spring 2002 Tutee Statistical Report

Grade	# of Sessions
A	54
A-	36
B+	29
B	67
B-	39
C+	46
C	88
C-	46
D+	12
D	30
F	51
I	4
NC	7
CR	1
W	14
U	12
AU	1
Average GPA	2.32
Total	498

STUDENT LEARNING CENTER (con't)

SUPPLEMENTAL INSTRUCTION

Number Of Students Enrolled In Supplemental Instruction Workshops

Supplemental Instruction	# students in SI	# courses SI supported
Fall 2001	658	7 (multiple sections)
Spring 2002	421	11

GRADE OUTCOMES FOR SI STUDENTS RECEIVING SI TUTORIAL

Fall 2001

Chico Academic Transition SI	SI		Non SI		Total	
	# of Students	GPA	# of Students	GPA	# of Students	GPA
CMST 12 - Small Group Communication (6 sections)	140	2.97	2	0.50	142	2.94
MCGS 55- Multicultural/Gender Studies (6 sections)	151	2.71	5	2.0	156	2.69

General Education SI	SI		Non SI		Total	
	# of Students	GPA	# of Students	GPA	# of Students	GPA
BIOL 001- Introduction to Biology	128	2.38	155	2.10	293	2.20
HIST 050 – United States History	69	2.22	97	1.94	166	2.05
MATH 050 – Concept/Structure of Math	30	2.63	33	2.75	63	2.69
PHIL 002 - Logic & Critical Thinking	34	3.03	114	2.16	148	2.82
POLS 55 - American Government: National/State/Local	106	1.99	184	1.64	290	1.77

STUDENT LEARNING CENTER (con't)

Spring 2002

	SI		Non SI		Total	
	# of Students	GPA	# of Students	GPA	# of Students	GPA
AIST 070 – Introduction to American Indian Studies	14	3.00	9	2.33	24	2.86
ART 001B - Art History Survey	30	2.57	78	1.74	108	1.97
BIOL 003 - Human Anatomy	54	2.74	92	1.96	146	2.25
GEOS 001 – General Geology	92	2.40	150	1.99	242	2.17
CHEM 037 – General Chemistry	39	2.39	39	1.79	78	2.09
GEOS 001 – General Geology	92	2.40	150	1.99	242	2.17
HIST 050 – United States History	86	2.50	87	1.71	173	1.96
MATH 045 – Finite Mathematics for Business	17	2.94	46	2.73	63	2.79
PHIL 002 - Logic and Critical Thinking	13	2.92	57	2.42	70	2.43
POLS 055 - American Government: National/State/Local*	39	3.02	206	2.39	257	2.37
POLS 055 - American Government: National/State/Local*	43	2.12	235	1.88	278	1.92
PSY 001A - Principles of Psychology	19	2.21	70	2.21	89	2.21

* These courses are listed separately because a different faculty member taught each section.