

**California State University, Chico**  
**Financial Aid Office**  
**2005-2006**

**Mission Statement**

Through a sincere commitment to all students and their families, we strive to eliminate financial and other barriers to higher education. We make a conscious effort to reach out to those with exceptional economic and educational needs. We are dedicated to providing high-quality service in a fair, sensitive and confidential environment to all individuals, regardless of background, culture or lifestyle.

**Primary Goals**

1. Process aid packages efficiently (i.e. accurately and timely).
2. Make timely disbursements of aid to all eligible students.
3. Provide quality advising services by addressing individual student needs, responding to student inquiries in a timely manner, and providing quality publications.
4. Use rationing devices to ensure limited, finite funds are provided to students who demonstrate the greatest financial need.
5. Employ professional judgment to ensure access to financial aid in unusual cases.
6. Comply with all federal, state, and local regulations, laws, and policies in the administration of financial aid and scholarship programs.
7. Serve as the central location for the resolution of all student employee issues
  - Set pay classification standards, policies and procedures
  - Comply with federal and state employment standards
  - Act as the campus liaison and representative for the university to the local community and regional service area