

Office of Testing and Research Measures of Quality and Performance

National, State, and Local Testing Programs

The Test Office coordinated the administration of eleven different paper and pencil testing programs. These included a variety of college entrance, placement, and competency examinations such as ACT, EPT/ELM, PRAXIS, and GRE.

	1998-1999	1999-2000	2000-2001	2001-2002
Students Examined	4058*	1863	1880	2124

*Last year of the WEST writing test

Computer-Based Testing (CBT) Center

The Test Office operated a computer-based test center to deliver three Educational Testing Service tests required by CSU, Chico: Graduate Record Exam (GRE), Graduate Management Admissions Test (GMAT), and Test of English as a Foreign Language (TOEFL). In addition, the Center delivered the computer-based SAT for talented youth, the National Board of Professional Teaching Standards Examinations, and the PRAXIS I academic skills assessment. The CBT Center has six testing stations and **1,011** candidates were tested this academic year.

	1998-1999	1999-2000	2000-2001	2001-2002
Computer-Based Testing Students Tested	149*	710	812	1011

*First year of CBT Center operation

Adaptive Testing for Disabled Students

The Test Office provided adaptive testing for 16 candidates for paper and pencil testing and 3 candidates for computer-based testing during the school year. These required arrangements for specialized conditions, timing, and/or equipment. Disabled candidates often tested individually in a quiet room with no other Candidates.

	1998-1999	1999-2000	2000-2001	2001-2002
Students Provided with Adaptive Testing	50*	15	12	19

*last year of WEST test

Instructional Test Scoring (automated test scoring service)

Instructors from every university school and college used the ASSIST test scoring service that provides a rapid turnaround computer scoring process and also provides data aiding in the improvement of test items.

	1998-1999	1999-2000	2000-2001	2001-2002
Number of instructors	350	347	363	380
Number of exams	2,127	1,708	2,052	2,065
Number of students examined	104,261	84,455	99,541	101,370

Student Evaluation of Teaching (SET)

Fall 2001 saw more faculty participating in the Student Evaluation of Teaching than in previous fall semesters. In spring, all teaching faculty were evaluated using the new University instrument (SET I and II) or their department's own form. The Test Office coordinated both fall and spring evaluations with a focus on accuracy and confidentiality. The College of Business chose to process their own forms again this year.

	1998-1999	1999-2000	2000-2001	2001-2002
No. of Class Sections Evaluated	2,170	2,170	3,294	3,324
No. of Forms Processed	63,618	63,216	60,837	66,604

Consultation

The Test Office provided scanning services to faculty and graduate students for research or outcomes assessment. In the process, they tabulated approximately **1,307** research forms through automated systems.

	1998-1999	1999-2000	2000-2001	2001-2002
Approximate No. of Forms Tabulated	1500	1000	1948	1307

Research

The Testing & Research Office conducted a Student Affairs' research effort in the spring of 2002. The study focused on students' attitudes, opinions, and behaviors over the four years of their college experience. Students who participated in the 1998 UCLA CIRP Freshman Survey sponsored by Student Affairs, and who remained at Chico four years later were asked similar questions on the UCLA College Student Survey. Around 400 students participated. The data will be analyzed and reported in the fall 2002 semester.