General Program Goals

1. Provide safe, clean, attractive and well-maintained living environments, which assist students in making the transition to university life and community responsibility, emphasizing personal growth and academic achievement.

2. Provide a highly skilled staff in order to realize primary goal number one.

3. Ensure Food Service delivery that effectively meets institutional and residential life goals.

4. Engage in efficient and accurate financial management.

5. Effectively market our environments and programs (including conference and off-campus housing services) to ensure full utilization.

6. Effectively utilize technology to meet student and program needs.

7. Engage in on-going strategic planning for the future improvement of our service delivery to students. In particular, focus on the development/acquisition of new student housing in order to meet unmet demand.