GENERAL PROGRAM GOALS

1. Provide safe, clean, attractive and well-maintained living environments, which assist students in making the transition to university life.

2. Provide a highly skilled staff in all UHFS functional areas in order to realize the department’s primary goal of being fundamentally student-centered in all services and program delivery and, in so doing, teaching students community responsibility, facilitating personal growth, academic achievement and persistence.

3. Seek to establish inclusive University Housing communities for all residential students which provide and engage students to fulfill their promise as citizens and meet their responsibilities as community members.

4. Ensure Residential Dining Program service delivery that effectively meets institutional and residential life program goals.

5. Engage in efficient and accurate financial management.

6. Effectively market University Housing programs (including conference and off-campus housing services) to ensure full utilization.

7. Effectively utilize technology to meet student and program needs.

8. Engage in on-going strategic planning for the future improvement of our service delivery to students.

9. Focus on the development/acquisition of new student housing in order to meet unmet demand.