

DEPARTMENT OF UNIVERSITY HOUSING & FOOD SERVICE

Objectives, Measures and Initiatives

2004 – 2005

OBJECTIVES	MEASURES	General Program Goal
<p>FACILITIES OPERATIONS</p> <ul style="list-style-type: none"> - Conduct comprehensive facilities audit to determine deferred maintenance obligations on a system-wide basis. - Determine whether internal resources are adequate to complete this task or should an external review be conducted. 	<ul style="list-style-type: none"> - To be completed by December 31, 2004 	1
<p>FINANCIAL OPERATIONS</p> <ul style="list-style-type: none"> - Budget format modifications for UHFS master budget and functional unit budgets to include year-to-date fully implemented by end of first quarter of FY 2005 (9-04). 	<ul style="list-style-type: none"> - Format changes to comparative data be fully implemented by end of first quarter of FY 2005 (9-04). 	4
<p>INFORMATION TECHNOLOGY</p> <ul style="list-style-type: none"> - Launch of new residence hall management application modules (RMS) to support specific UHFS functional areas (i.e., license agreements, assignments, billing, maintenance, custodial work orders, etc.) 	<ul style="list-style-type: none"> - Internal module application launch scheduled for September 2004 - Public module application launch January 2005 	6
<p>RESIDENCE DINING & FOOD SERVICE</p> <ul style="list-style-type: none"> - Seek to determine and increase student satisfaction regarding Whitney Dining Hall food service program (i.e., food quality, service delivery, cost, etc.) by benchmarking student satisfaction Fall 2004. conducting a secondary student satisfaction survey before the 2005 spring vacation break. 	<ul style="list-style-type: none"> - Addition of “post-test” student satisfaction survey specifically targeting residence hall dining 	3, 8
<p>RESIDENCE HALL SYSTEM EXPANSION</p> <ul style="list-style-type: none"> - Identify consultant services to perform a “housing demand study” and “student survey” to determine whether further planning/development of a new residence hall and dining center is financially feasible (Phase One project). - Housing Proposal Review Committee approval - CSU System residence hall expansion project review. 	<ul style="list-style-type: none"> - Identification of a consultant and approval by University administration to proceed with project review. - Completion of “housing demand study” and “student demand study” survey by January 1, 2005. - Successful review of project application will be dependent on committee schedule 	7
<p>RESIDENCE LIFE PROGRAM</p> <ul style="list-style-type: none"> - Evaluate residence life staff programming model and desired outcomes in FYE student development context to include comparative review of peer residence life programming structures. - Participate in consortium alcohol education committee (i.e., university and community agencies) in effort to seek state funds for planning and implementation purposes. 	<ul style="list-style-type: none"> - Comprehensive review by residence life staff with training of staff on the new programming model. - UHFS representation on Consortium planning committee and completion and submission of grant proposal 	5, 8