

## **STUDENT LEARNING OUTCOMES UNIVERSITY HOUSING AND FOOD SERVICE**

- 1.) What are the learning objectives that your program has (explicit or implicit) for students using your services?

Upon leaving UHFS, our goal is that residents will have improved their skills in: relationship building, conflict resolution, problem solving, negotiation, communication, time management, and priority setting/decision making. We also want them to have a good understanding of community, personal accountability, peer pressure, diversity of thought, multicultural awareness, respectful engagement with other, appropriate boundaries, healthy lifestyle choice (i.e. personal risk management), and nutritional awareness.

We expect our residents to leave with an above average knowledge of university policy and university and community resources.

- 2.) What are the indicators by which you estimate the extent to which students are learning each of those things your program intends for them to learn?

We analyze GPA data, damage/vandalism data, incident report content, satisfaction surveys, focus groups, and live-in staff input and perceptions.