Tannen's Cross-country communication:

Cross-cultural communication, by Deborah Tannen

(A) Levels of communication differences

1. When to talk
   perspectives on silence (Athabaskan and non-Athabaskan)

2. What to say.
   asking questions, telling stories, telling jokes

3. Pacing and pausing
   automatic reactions (How many milliseconds shall I wait?)

4. Listenership
   looking away/ looking at the person speaking
   WOW, NO KIDDING

5. Intonation
   “Would you like gravy?” (Asian women at London's Heathrow Airport)

6. Indirectness

7. Cohesion and coherence

cohesion- “surface level ties showing relationships among elements in discourse”

coherence-”organizing structure making the words and sentences into a unified discourse that has cultural significance”

Indian speakers -- the main point in a lower voice
Arabic speakers -- repetition

Deborah Tannen discussed a large number of areas in which cross-cultural differences sometimes lead to cross-cultural misunderstanding, including Indirectness, Listenership, Pausing and Pacing, and Intonation. Choose three of these four, and for each explain what it is and give an example.