Vista Dial-Up Users Guide

Introduction

A broadband connection to use Vista isn’t required, but it is recommended. Mainly because dialup connections are significantly slower and with more bandwidth Vista works better.

When a 56K V.90 modem operates at peak efficiency (approximately 5-6 KB of information downloaded per second) most operations within Vista can be conducted without significant drawbacks. Please note however:

- Your dial-up connection may not be able to achieve its full speed if you are located in a rural area where the local communication infrastructure is not well maintained.

- Secondly, an older computer will not perform as well as a newer model. An older computer with a slower processor while also using a dial-up connection will make Vista’s pages load more slowly.

Tips

- Live Chat – This feature can take up to five minutes to load even if your dialup connection is running at peak performance.
  - Login to your Vista course early, at least 15 minutes early.
  - Select the Live Chat tool.
  - Allow your computer to load the Live Chat program.
  - Once your computer has downloaded the program, it should operate fine. When you have to operate the Live Chat feature in the future, it should load much more quickly.

- HTML Creator – This feature also can take up to five minutes to load even if your dialup connection is running at peak performance.
  - Login to your Vista course early, at least 15 minutes early.
  - Select the Discussions tool.
  - Select Create Message or reply to one that has already been posted.
  - When a new window appears, select the On button for HTML Creator.
  - Once your computer has downloaded the program, it should operate fine. When you have to operate the HTML Creator feature in the future, it should load much more quickly.