ASSESSMENT REPORTS: FEEDBACK, QUALITY, AND CLOSING THE LOOP

Academic Assessment Council Workshop
March 25, 2016
Assessment Reports: Feedback, Quality, and Closing the Loop

▪ WELCOME

▪ OBJECTIVE:

  Engage faculty in the evaluation of completed assessment reports in ways that can reinforce best practices for quality, while emphasizing steps for closing the loop.

  1. Participants actively identify and discuss elements of good quality assessment practice and areas for improvements

  2. Participants identify potential or actual opportunities for closing the loop

  3. Participants explore the various ways of closing the loop
The Assessment Report: Many Uses

- Provide Critical Feedback & Reflection
- Provide On-Going Documentation
- Identify Achievements and Areas for Improvement

Annual Program Assessment Report
# The Assessment Report: Evaluation

<table>
<thead>
<tr>
<th>REPORT EVALUATION AREA</th>
<th>EVALUATION CRITERIA</th>
</tr>
</thead>
<tbody>
<tr>
<td>Overall Report</td>
<td>Is the report clearly written and reasonably complete? Based on the report, can you understand and evaluate what was done? Are important details missing?</td>
</tr>
<tr>
<td>Evidence Collected</td>
<td>Did they collect reasonable evidence in reasonable ways? Was the sample representative and reasonably sized?</td>
</tr>
<tr>
<td>Assessment of the Evidence</td>
<td>Did they do it well? Did they apply a reasonable rubric or scoring system? Were readers calibrated? Were assessments reliable?</td>
</tr>
<tr>
<td>Use of the Evidence</td>
<td>Did they use a reasonable decision process and reach reasonable conclusions about student mastery of the outcome and how to close the loop, if needed? Have they followed through on previously reported plans to close the loop?</td>
</tr>
</tbody>
</table>
The Assessment Report: Evaluation Exercise

In the following exercise, in groups, we will evaluate 3 brief Assessment Reports, using the standards noted, to achieve the following goals:

1. Identify and discuss elements of good quality assessment practice and areas for improvement
   - See Report Evaluation Criteria – prior slide and on handout

2. Discuss steps towards, and/or identify opportunities for closing the loop
The Assessment Report: Evaluation Exercise

- Work individually and then with group to Evaluate the Program Reports
- Identify points of praise and constructive criticism
- Record ideas
- Share an observation with large group
- Repeat with additional Program Reports
Closing the loop
Exemplars from Chico State
Institutions have the greatest difficulty in the assessment cycle of “closing the loop” (Banta, 2009).
Focus on improvement
<table>
<thead>
<tr>
<th></th>
<th>Expectation: SLO &amp; Benchmark</th>
<th>Analysis</th>
<th>Exit Survey:</th>
</tr>
</thead>
</table>
|   | Demonstrate the ability to design, and evaluate quantitative and qualitative research. | Embedded assignment (SOCl 310 - 11/12), 34 student sample:  
  • 50% of students demonstrated well  
  • 21% of demonstrated  
  • 29% of students did not demonstrate | 44.7% rated designing research as excellent, 44.7% as good  
  42.1% rated evaluating research as excellent, 50.0% as good |
|   | Learning Gap: Students not achieving at expected level of learning and are over-estimating their own abilities |
|   | Intervention:  
  • Course Instruction was not ideal, Course Level was Introductory  
  • Change Course and Agree on Instructional Needs related to SLO |
|   | Reassess: Embedded assignment (SOCl 441 - 12/13): 22 student random sample  
  • 41% of students demonstrated well  
  • 59% of students demonstrated | Benchmark of 75% met or exceeded |

Cynthia Siemsen  
SOCl
## Child Development

<table>
<thead>
<tr>
<th>Step</th>
<th>Expectation: SLO &amp; Benchmark</th>
<th>Analysis</th>
<th>Learning Gap</th>
<th>Intervention</th>
<th>Reassess</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>SLO 2: Students will demonstrate knowledge of assessment issues and perform qualitative and quantitative assessments of children and their environments.</td>
<td>CHLD 252 (N=21); CHLD 353 (N=40); CHLD 495 (N=24) Embedded assessment of exam questions 10 questions on a 40 question multiple choice exam</td>
<td>Benchmark of 70% Performance at 54%</td>
<td>Conceptually, the SLO is difficult for students Pedagogical changes, curriculum changes Course used to be online (faculty considerations), but the need for face-to-face interactions Assessment materials purchased</td>
<td>Benchmark of 70% Performance at 58% Slow progress, trending in the proper direction</td>
</tr>
</tbody>
</table>

Gail Walton
CHLD
Expectation: SLO 5.3 Construct appropriate messages for a variety of contexts/situations.

Analysis of Evidence
Spring 2015, a one-way ANOVA determined if there was a difference in final grades between students who had:

- completed CMST 331 prior to 332 ($M = 275.38, SD = 39.72$)
- took the classes concurrently ($M = 253.10, SD = 45.33$)
- not taken CMST 331 ($M = 236.46, SD = 60.06$)

Post hoc tests revealed grades of students who completed CMST 331 prior to CMST 332 were significantly higher than both those taking it concurrently, and those who had not yet taken the class.

Learning Gap
- Final grades in CMST 332, that include a major written project, appear to significantly benefit from completing CMST 331.
- Instructor workload is also impacted positively by prior learning in 331.

Intervention
- Implemented recommendation in CMST Faculty Advising.
- Implemented Course Prerequisite, ensure writing preparation takes place

Reassess
In 15/16 Assessment cycle, repeat final grade analysis and add analysis of project grades. In 16/17, perform reanalysis.

Michelle Givertz
CMAS
# Home Program

<table>
<thead>
<tr>
<th>Step</th>
<th>Description</th>
</tr>
</thead>
</table>
| 1    | **Expectation:** SLO & Benchmark  
Where is there Opportunity for Making Improvements?  
Are there Opportunities to follow up on prior interventions?  
Do you suspect there are gaps, and if so, where? |
| 2    | **Analysis**  
Where are student achievements not meeting expectations?  
Does the program have Expectations (Benchmarks?)  
Consider focusing at or near graduation |
| 3    | **Learning Gap**  
What is the gap in achievement?  
What are the factors that need to be addressed for improvement? |
| 4    | **Intervention**  
What are the possible Curricular, Pedagogical or Structural options available to improve the Learning Gap?  
Who needs to be Involved in the Intervention? Timeline? |
| 5    | **Reassess**  
When will it be appropriate to assess the intervention? |
Thank you for your time and energy.

Academic Assessment Council

Please complete the online evaluation, The AAC welcomes your feedback
http://goo.gl/forms/9irRmy1iBT