

Suzanne Bonneau Miller, PhD, CCC-A/SLP Professor

14 Jean Lane, Chico, CA 95926
530-519-8604
sbmiller@csuchico.edu

Education

Ph.D.	University of Wisconsin-Madison	1996	Communicative Disorders
M.A.	San Jose State University	1988	Communication Disorders & Sciences
B.A.	San Jose State University	1985	Communication Disorders & Sciences

Professional Experience

California State University, Chico

2016- Present	Chico State Ombuds
2005- Present	Program Director: Communication Sciences and Disorders, an accredited professional program
2014- Present	Faculty Mentor: REACH program
2010-2015	Department Chair: Communication Arts and Sciences Comprises two distinct programs: Communication Sciences and Disorders and Communication Studies. Each grants BA and MA degrees
1999- 2014	Faculty Advisor: National Speech Language Hearing Association, Chico Chapter
1994-Present	Faculty & Major Advisor: Communication Sciences and Disorders

Leadership/Related Training

1/2016	International Ombudsman Association Foundations Training (24 hours total)
2013-14	CSU, Chico Leadership Initiative
9/2014; 3/2015	Leadership Presence Series: Deconstructive Feedback- Seattle (21 hours total)
7/2012	HERS Institute (2-week intensive)

Certifications & Licensures

Dual Certification held with American Speech-Language-Hearing Association:

(Dual certification held by less than 1% of certified ASHA professionals)

American Speech-Language-Hearing Association Certificate of Clinical Competence: Speech-Language Pathology

American Speech-Language-Hearing Association Certificate of Clinical Competence: Audiology

State of California, Board of Medical Quality Assurance, License: Speech-Language Pathology

State of California, Board of Medical Quality Assurance, License: Audiology (inactive at this time)

Membership in Professional Organizations

American Speech-Language-Hearing Association (ASHA)

Courses Taught

*CMSD 256 American Sign Language I
(Summer 1997-2004; Fall 1996-Spring 2010)

*CMSD 257 American Sign Language II
(Spring 1998-2000)

CMSD 162 Anatomy and Physiology
(Fall 1994-2002)

CMSD 163/363 Acoustics and Psychoacoustics
(Spring 1994-2005; 2017-Present)

CMSD 235 Diagnostic Methods
(Fall 1995-1996)

CMSD 441 Aural Rehabilitation
(Spring 1996-2010; 2015-16)

*CMSD 560 Communication and Aging
(Fall 1995-Spring 2011; 2013- Present)

*CMSD 470 Orientation to Clinical Practicum
(Spring 2003-2005)

*CMSD 632 Graduate Seminar
(Spring 2004-2010)

*CMSD 336 Neuropathologies of Language and Cognition

(Spring 2001)

- *CMSD 640 Assessment and Management of Auditory Disorders
(Fall 2002-Fall 2010; Fall 2015-Present)
- *CMSD 680 Clinical Practice in Audiology
(Fall/spring 1995-Spring 2009)
- CMSD 682 Practicum in Speech Pathology Diagnosis
(Fall 1998-2006)
- CMSD 684 Advanced Clinical Practice
- CMSD 689 Clinical Internship in Speech Pathology
(Summer 1996-Present)
- *New course or significant revamp

Scholarly Activities

Publications: Peer-Reviewed

- Miller, S.B. & Odell, K.H. (2007). Age-related performance inefficiency with practice. *International Journal of Aging and Human Development*, 65 (2), 97-120.
- Miller, S.B. (2003). Effects of effort in learning and teaching. *The Innovative Professor in Communication Sciences and Disorders*, 2, 9-13.
- Odell, K., Miller, S.B., & Lee, C. (1996). A comparison of aphasic performance on the standard and an experimental computerized version of the Revised Token Test. *Clinical Aphasiology*. 145-157. ProEd: Austin, TX.
- Odell, K. Hashi, M., Miller, S.B., & McNeil, M.R. (1995). A critical look at the notion of selective impairment. *Clinical Aphasiology*, 23, 1-8. ProEd: Austin, TX.
- McNeil, M.R., Odell, K., Miller, S.B., & Hunter, L. (1995). Consistency, variability, and target approximations for successive speech repetitions among apraxic, conduction aphasic, and ataxic dysarthric speakers. *Clinical Aphasiology*, 23, 39-55. ProEd: Austin, TX.

Publication: Video

- Rogers, G. Voice and Speech Production: An Overview. S.B. Miller, Editor. Published with Mayer, L.V. (2006). *Fundamentals of Voice and Articulation*, 13th Edition.

Conference Presentations: Peer-Reviewed

- Miller, S.B., Steffani, S., & Lawrence, J. Lost in Data?: Effective management of program information. Paper presented at the American Speech Language and Hearing Association conference. Atlanta, GA, November 2012.
- Miller, S.B., Steffani, S., & Lawrence, J. Teaching, scholarship, service. And where does accreditation fit in? Paper presented at the American Speech Language and Hearing Association conference. San Diego, CA, November 2011.
- *Miller, S.B., Odell, K.H. & Obermeier, E. Interference in memory: Age-related differences on a practice recall task: Error Analysis. Paper presented at the American Speech Language and Hearing Association conference. Boston, MA, November 2007.
- *Miller, S.B., Odell, K.H., & Lipski, E. Comparison of analysis procedures for intraindividual variability. Paper presented at the American Speech Language and Hearing Association conference, San Diego, CA, November 2005.
- Miller, S.B. Multidimensional scoring as an indicator of cognitive effort in performance. Paper presented at the American Speech Language and Hearing Association conference Chicago, IL, November 2003.
- *Miller, S.B. & Pickering, C. Effect of effort: Applications for teaching and learning. Paper presented at the American Speech Language and Hearing Association conference Atlanta, Georgia, November 2002.
- Miller, S.B. Beyond performance accuracy and speed: Discussing the nature of effort. Paper presented at the American Speech Language and Hearing Association conference Washington, DC, November 2000.
- Seung, H-K, Chapman, R., & Miller, S.B. Paper presented at the Symposium for Research on Child Language Disorders, Madison, WI, June 2000.
- Miller, S.B. & Chalmers, C. Difficulty understanding speech despite normal audiometric findings. Paper presented at the annual American Academy of Audiology, Chicago, March 2000.

- *Miller, S.B., Rabo, N., Chalmers, C. & Galvon, S. Difficulty hearing in background noise despite normal audiometric findings. Paper presented at the annual American Speech Language Hearing Association conference, San Francisco, 1999.
- *Lindsay, P. & Miller, S.B. Age-related variability in word recall response time, Paper presented at the annual American Speech Language Hearing Association conference, San Francisco, 1999.
- *Macy, T. & Miller, S.B. Age-related intraindividual variability on a practice working memory task. Paper presented at the annual American Speech Language Hearing Association conference, San Francisco, 1999.
- Miller, S.B. Use of small group approaches in large lecture classes. Paper presented at annual Conference on Excellence in Learning and Teaching, California State University, Chico, 1999.
- Miller, S.B. & Odell, K. Age-related heterogeneity in working memory. Paper presented at the annual American Speech Language Hearing Association conference, San Antonio, 1998.
- Miller, S.B. Evidence of Processing Inefficiency in Age-related Working Memory Decline. Paper presented at the annual American Speech Language Hearing Association conference, Boston, 1997.
- McCaffrey, P., Boone, L., Miller, S.B., Sievert, R. Language and Speech Intervention for a Patient with Trisomy 9p- A chromosomal Disorder. Paper presented at the annual California Speech and Hearing Association Conference, Monterey, CA, 1996.
- McCaffrey, P., Boone, L., Miller, S.B., Sievert, R. Trisomy 9P: J.P.- A Case Study. Paper presented at annual American Speech-Language-Hearing Association Conference, Orlando, FL, 1995.
- Odell, K., Miller, S.B., & Lee, C. A comparison of aphasic performance on the standard and an experimental computerized version of the Revised Token Test. Paper presented at the annual Clinical Aphasiology Conference, Michigan, 1994.
- McNeil, M.R., Odell, K., Miller, S.B., & Hunter, L. Consistency, variability, and target approximations for successive speech repetitions among apraxic, conduction aphasic, and ataxic dysarthric speakers. Paper presented at the annual Clinical Aphasiology Conference, AZ, 1993.
- Odell, K., Hashi, M., Miller, S.B., & McNeil, M.R. A critical look at the notion of selective impairment. Presented paper at the annual Clinical Aphasiology Conference, AZ, 1993.
- McNeil, M.R., Odell, K., Miller, S.B., & Hunter, L. Successive speech repetitions among neurogenic groups: Strokes and guggles. Presented paper at the annual ASHA convention, Atlanta, GA, 1991.
- * Student collaboration

Accreditation Reviews: Preparation, Report & Site Visit Coordinator

- CAA: Annual Reports: 2005-2009; 2011-2015; 2017
Reaccreditation Report: 2010; 2018
- NCATE: Initial accreditation; Program Report & Site visit (2013-2015)
- CCTC: Report & Site Visit (2005-2007; 2013-2015)
- WASC: Report & Site Visit (2011)

Grants Awarded: Internal

- 2012 CELT Impact Grant: \$5000
- 2007 CSU Research Grant: \$2238
- 2005 CSU Research Grant: \$1887
- 2002 CSU Research Grant: \$2200
- 2001 Faculty Development Grant: \$2300
- 2000 CSU Research Grant: \$2482
- 1999 Faculty Development Grant: \$2500
- 1998 Faculty Development Grant: \$2500
- 1997 Faculty Development Grant: .25 assigned time and \$805 OE
- 1997 CSU Research Grant: \$4043

Sabbaticals Awarded

- Fall 2016
- Fall 2008
- Fall 2001

Book Reviews

New Book: Guide to Clinical Decision-Making in Audiologic Rehabilitation with Adults and Elderly (Basacco and Bernstein). For Thomson Delmar Learning, 2003.

Book Revision: Allyn & Bacon Appraisal and Diagnosis of Speech and Language Disorders (Peterson & Marquardt, 3rd Edition). For Allyn & Bacon, 1999.

Article Reviews

Learning and Individual Differences, 2010

European Journal of Cognitive Psychology, 2009

Invited Presentations

“Impact of hearing loss on learning and teaching”, OLLI Peer Leader Orientations, 2018

“Processing in communication: Age-related changes and intervention strategies”, Scholar’s lecture, CSUC, 2008

“Auditory Processing Disorders” CMSD Supervisor Workshop, 2005

“Hearing Conservation” PG & E Safety Day: Regional Conference, 2003

“Early Detection of Hearing Loss” Project Flint Literacy and Reading Program, 2003

“Better Listening” Self-Help for the Hard of Hearing, 2002

“Linguistic and Cultural Aspects of ASL” Dr. Keavney’s Intercultural Communication Class

Continuing Education: (36 hours/3 years required for dual national certification & state licensure)

Small Business course (NEC Small Business Development Center- Butte College; Summer 2016; 24 hrs)

NSSLHA Conferences 2014, 2016, 2017 (18 hrs)

Environmental Design for Aging research (self-study), 2015

Universal Design for Aging Individuals research (self-study), 2015

Council on Academic Programs in Communication Sciences & Disorders conferences: 2013 (21 hrs), 2015 (18 hrs); 2016 (11 h 2017 (11 hrs)

Circles of Trust; Clearness Committees (self-study), 2010-13

Non-violent Communication (self-study), 2010- 2015

Behavior Assessment Team Workshop: CSU, Chico, 2011

ASHA conferences: 2000, 2002, 2003, 2005, 2007, 2011, 2012, 2013 (8+ hours of various topics each conference)

What Cognitive Science Indicates About Effective Teaching and Learning, CELT workshop, 2011 (1 hour)

Lively Letters, NSSLHA Annual Conference, 2012 (3 hours)

Voice Disorders, NSSLHA Annual Conference, 2011 (6 hours)

New Department Chairs Workshop, 2010 (6 hours)

Why We Worry: Understanding and Treating Anxiety Disorders, 2010 (6 hours)

Magnificent Minds: Daniel Amen, 2010 (3 hours)

Self-regulation in Children: Keeping the Body, Mind and Emotions on Task in Children with Autism, ADHD and Sensory Disorders, 2010 (5 hours)

Supervision Bootcamp, 2010 (6 hours)

Masks of Autism, 2010 (3 hours)

Getting Students to Behave so You Can Teach and They Can Learn, 2009 (5 hours)

Response to Intervention, 2008 (2 hours)

One day conference on behavioral management, 2008

Cochlear Implant technology, Cochlear Corporation, 2008 (3 hours)

Two-day conference on Love & Logic, (2006), Chico CA

Auditory Processing Disorders (2003), Redding, CA

Curriculum-based therapy (2002), Yuba City, CA

Communication Neuroscience training (2001), Texas, 1 -week

Cochlear Implants, (2000) Stanford University, CA

Service

University

Ombudsman (Jan 2016-Present)

REACH program, Faculty Mentor (2014-2016)

Exceptional Service Assigned Time Award Committee (2015-2016)

Interdisciplinary Center on Aging Advisory Board member (2013-14)

Graduate Initiative Team (2011-14)

Advising Task Force, Co-Chair (2012-13)

Executive Chairs Council (2012-2014)

Development team for Institute on Health and Wellness (2011-2013)

GE reform committees- Foundations (oral, critical thinking) and Pathways (Gender, Diversity, International, EJ&P)

Founder and Faculty Adviser, Talking Hands sign language club (1997-2010)
Faculty Marshall (2008-2010)
Focus Group on Development of Interdisciplinary Center on Aging (2008)
Mentor to Graduate Equity Fellow (2003-2004)
Appointed to Research and Development Council (1995-1997)

College

NCATE/CTC Accreditation Coordinator for CMSD (2005-Present)
College RTP Committee (Jan-May 2017)
Academic Status Committee member (2010-2015)
Student Learning Fee Committee member (2010-2015)
Dean's Search Committee member (2013)
College Elections Committee, appointed member (2000-2006)

Department

RTP Committee (2002-2013; 2017-Present)
Hiring Committee member (2003; 2008; 2010; 2011-12; 2016-Present)
Chair of Search Committee (2004-2005; 2014-2015)
Department Chair (2010-2015)
RTP Committee Chair (2003-2004; 2010-2015)
Scholarship Committee (2000-2006)

Programs

Program Director (2005-2010; 2011-Present)
Assessment Coordinator (2015-Present)
Chair/member of CMSD Advisory Board (1995-Present)
Faculty Advisor to NSSLHA (1999-2014)
Chair of CMST Advisory Board (2010-2013)
Outreach Coordinator to Undergraduate Students (1995-2003)

Profession

Member California Council on Academic Programs in Communication Sciences and Disorders,
(2006-Present)

Community

Provide hearing screenings and education on hearing to retirement communities through service learning activities
Coordinate and supervise the Speech & Hearing Fair (2003-2009; 2011-2013)
Consult with and teach families with hearing impaired children, semimonthly sign language instruction
One of five creators of the 7-8th grade program at Hooker Oak Elementary School, establishing CUSD's first K-8
Chico Unified School District volunteer researcher, member of interview panels, Science Fair Judge (2002-2008)
Volunteer teacher of science-based courses and supervisor of science projects at elementary school (2002-2007)
Field community phone calls and emails re: hearing loss, ASL, cochlear implants, hearing aids
Exam proctor for local audiologist in pursuit of the Au.D. (1999-2000)