

## Chico State Enterprises Announcements Friday, March 29, 2024

### Additional Customer Service Point of Contact for CSE Administrative Operations

Dear Campus Community,

Chico State sponsored programs activity continues to grow at an unprecedented pace, having already increased 40% this fiscal year FY23-24 compared to the same time period last year FY22-23, which was also a record-breaking year. Chico State Enterprises (CSE) administration is aggressively hiring and training new staff, but we are aware that routine transaction processing has been impacted. In the event that project directors and staff encounter problems in trying to reach CSE staff regarding particular business issues— from payroll questions to P-card inquiries—we are assigning our front desk staff person, currently Maria Perez-Medina, to serve as an additional point of contact to ensure you get responses and assistance as promptly as possible.

Maria will have immediate access to CSE management and will provide support to track issues and their timely resolution, and ensure a response to you within one business day. Maria is located in the front lobby at 25 Main and can be reached at [mdperezmedina@csuchico.edu](mailto:mdperezmedina@csuchico.edu) or (530)-898-6864.

You can find general contact information by department or by staff member on our website homepage under [Services, Resources and Contacts](#).

CSE Management

#### Manage Email Preferences

***All Chico State Enterprises (CSE) employees, project directors, and authorized signers on CSE accounts receive CSE Announcements via email and cannot opt out.***

- *If you are no longer an active CSE employee, please notify [CSE Human Resources](#) via email.*
- *If you are no longer a project director and would like your name removed or wish to add administrative staff to the distribution list, please email [CSE Announcements](#) with appropriate instructions.*
- *CSE Announcements can also be accessed via the [CSE News and Information page](#).*