

## Chico State Enterprises Announcements Wednesday, November 15, 2023

### Virtual Private Network (VPN) Required to Access Employee Online from Personal Devices

The University uses Palo Alto Global Protect Virtual Private Network (VPN) which allows users to make a secure encrypted connection to the campus network to access campus resources inside the campus border firewall from off-campus locations. Due to updated requirements from our vendor, Chico State Enterprises (CSE) employees attempting to access the [Employee Online](#) portal from **personal, non-University devices** will now need to use a VPN. Without the VPN, users may encounter the error message, “Server can’t be found.” Should you get this message, please review the IT Knowledge Base, [Global Protect OnDemand](#) for step-by-step instructions on how to download, install, configure, and connect the VPN client. These instructions can also be accessed from the [Employee Resources](#) page.

For VPN assistance, please complete a ticket for [CSE – Software and Application Support](#) or contact ITSS at x4357.

#### Manage Email Preferences

***All Chico State Enterprises (CSE) employees, project directors, and authorized signers on CSE accounts receive CSE Announcements via email and cannot opt out.***

- *If you are no longer an active CSE employee, please notify [CSE Human Resources](#) via email.*
- *If you are no longer a project director and would like your name removed, or wish to add administrative staff to the distribution list, please email [CSE Announcements](#) with appropriate instructions.*
- *CSE Announcements can also be accessed via the [CSE News and Information page](#).*