



# Chico State Enterprises

RESEARCH | SERVICE | PARTNERSHIP

**Monday, October 14, 2024**

Dear Chico State colleagues,

Thank you to everyone who has participated in the Chico State Enterprises (CSE) Customer Service Survey so far. The survey, which opened on September 25, 2024, **will remain open through Wednesday, October 16, 2024**. Your feedback is crucial for us to evaluate, improve, and streamline our services to better support you, our stakeholders.

If you haven't participated yet, we welcome your candid feedback. The survey is designed to gather your input on specific CSE services, identify those that are most impactful, and understand how well we are currently meeting your needs. Your responses will remain anonymous, and we are committed to taking your feedback seriously to enhance our services.

There are three surveys available based on your role. Please select the one that best represents you. We anticipate that some participants might not have experience with every service. Therefore, while there is not an 'N/A' option, participants can skip any questions that may not apply to their role and no response to those questions is needed. The surveys should take about 15 minutes to complete.

- [Project Director Survey](#)
- [Project and Other Staff Survey](#)
- [University Foundation \(UF\) Account Holder Survey](#)

For more information, including FAQs, please visit the [CSE Customer Service Survey webpage](#). If you have any questions regarding this process, please contact Coleen Stewart at [cbstewart@csuchico.edu](mailto:cbstewart@csuchico.edu).

Thank you for your valuable feedback! We look forward to hearing from you.

*Mary Sidney*

Mary Sidney  
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