# 1 Use our website https://www.csuchico.edu/fa
Get the latest information and get your questions answered. Recommended links on our website:

- Award Guide
- Announcements
- Videos
- Types of Aid
- Enrollment & Eligibility
- Scholarships

# 2 Have questions? Go to the correct office in the Student Services Center for the help you need.

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# 3 Submit an electronic Authorization to Release Information form electronically by going to the “Records” section of your Student Center and selecting “Authorization to Release”.

# 4 Sign up for Direct Deposit (Electronic Funds Transfer), through your Student Center by selecting “Direct Deposit” under the “Financials” section.

# 5 Use your Student Center for important information at Chico State.
- Financial aid and University charges are located under the “Finances” section.
- Check your “To Do List” & “Holds”. Follow the directions.
- If assigned to your To-Do list, create account: https://csuchico.verifymyfafsa.com
- Accept/decline/reduce aid sources. You must do this in order to receive funds.
- Review charges & pay the current term bill by the due date each semester.

Note that financial aid recipients are required to pay the difference between all University charges (university charges may include registration fees, on-campus housing and meal plan) and pending financial aid. View your pending aid through your Student Center under Finances “Account Inquiry”. Also see “Using Aid to Pay Charges” at https://www.csuchico.edu/fa/award-info/pay-charges.shtml

# 6 Educate yourself about loans.

Know the difference: Financial aid includes loans and grants. Loans have to be repaid. Grants are free aid, and are determined by your EFC (Expected Family Contribution calculated from FAFSA or CADAA).

If you are receiving loans as part of your financial aid package, you must complete both Loan Entrance Counseling and the Master Promissory Note. See your “To Do List” in the Student Center.

Watch our Financial Aid TV Videos about loans and responsible borrowing at: https://www.csuchico.edu/fa/fatv-videos/loans-and-responsible-borrowing.shtml

# 7 Learn about Scholarships

Apply for Wildcat Scholarships at https://www.csuchico.edu/fa/scholarships/wildcat.shtml.
CSU, Chico gives out $1.5 million in scholarships each year. The online application is available January 2 through February 15 for the following academic year.

Apply for external (private) scholarships through your community, local and national foundations, state and federal agencies, fraternal organizations, and private donors. If you are a recipient of an external scholarship, you must notify our office and make sure we receive the check for processing.

# 8 Budget, budget, budget! Learn how to manage your money and make it last for the semester.
Use the Student Budget Calculator at https://finaid.org/calculators/.

# 9 Communicate with us. Use our customer service windows in SSC 250 or:
- Telephone: 530-898-6451 or Email: finaid@csuchico.edu or scholarships@csuchico.edu
- Chat with us live on our website
- Schedule a same-day appointment with a financial aid advisor. Call (530) 898-6451.

# 10 Be involved in your own financial aid education. File the FAFSA or CADAA each year by the March 2 priority deadline, and follow through on your application. Regularly check your “To Do List.”
Know your rights and responsibilities: www.csuchico.edu/fa/policies/rights.shtml
Know financial aid terminology: www.csuchico.edu/fa/resources/glossary.shtml

CSU, Chico Financial Aid and Scholarship Office, Chico, CA 95929-0705 • www.csuchico.edu/fa • 530-898-6451