

Peer Mentor Zoom Drop-in Tips and Disclaimer

You will be meeting with a financial aid PEER MENTOR who has financial aid knowledge. If you have complicated questions, they can make an appointment for you to meet with a Financial Aid Advisor.

Here are some things you can do to make your experience better:

- Are you in the right place? See list and description of other departments and services available at the bottom of this page.
- Use a desktop or laptop instead of your phone (helpful but not required).
- Change your Zoom Name to match your name on file with Chico State.
- Have your camera turned on (helpful but not required).

Professionalism: When appearing on Zoom, please treat the space as if you are in class. If you are laying down, without clothing, and/or inebriated you will be asked to continue your session at a later date/time.

Do you need to speak with Financial Aid & Scholarships or some other department?

- [Student Financial Services](#): For questions about fees, tuition/fee payments, payment options, e-Refund, financial aid refunds, short-term loans, and 1098-T
- [Housing](#): For questions about cost of on campus housing options and placements
- Admissions or Orientation: New students, depending on your question(s), may need to first meet with either the [Office of Admissions](#) or [New Student Orientation & Transition Programs](#)
- [Academic Advising](#): For undeclared advising and major exploration questions and understanding degree requirements.