

Roommate Matching – FAQ

Do I need to do roommate matching?

Yes, roommate matching is suggested for all applicants. You will otherwise be automatically placed in rooms, meaning your roommate will be of random selection and someone you have never had a chance to meet and speak to in advance.

What is the roommate matching process?

The roommate matching process is how applicants can search for potential roommates. Applicants can then request to live with specific students by creating or joining a roommate group.

Who can participate in roommate matching?

Any student whose application status is “priority confirmed” by May 31st. Students who are in priority confirmed status have submitted the housing application, paid the initial housing payment, submitted their intent to enroll, and have a confirmed bed space with University Housing. Please check your Wildcat email or contact University Housing if you are unsure about your application status.

When is the roommate matching process open?

Roommate matching opens on May 1st and closes on May 31st at midnight.

Do I have to complete the roommate matching process to be assigned to a room?

No, but it is HIGHLY recommended to take part in the matching process. The roommate matching process is optional. Anyone with a “confirmed” application status has a confirmed bed space with University Housing for the upcoming Academic Year.

How do I change my room preferences?

Students can change their room preferences by following these steps:

1. Log in to the Resident Center
2. Select “Housing Application” in the red menu bar.
3. Scroll to the bottom of the page and click “Continue”
4. Select the “Academic Year 202X-202X” application by clicking the red “Continue” button.
5. You should now be on the “Next Step Selection” page. Select the “Update Housing Preferences” option using the drop-down menu and then click “Save & Continue” at the bottom of the page.
6. Update your room preferences

What do I do if I already know who I want to room with? How do we select each other in the roommate-matching process?

If you know who you want to live with, you and your roommates must be in a roommate group and have the same room preferences and themed community (if applicable). To create or join a roommate group, follow the steps listed in this video: [How to Manage Roommate Groups](#).

What is a roommate group?

A roommate group is how students can request to live with specific people. If student A and student B are in a roommate group, this means they are requesting to be roommates and would like to be assigned to the same room in the residence halls. **This is the only way to request to live with another roommate before the semester starts. An email or call to the housing office is not sufficient.**

Someone sent an inappropriate/offensive message to me.

All students admitted to California State University, Chico, are bound to the Standards for Student Conduct (Section 41301 of Title 5, California Code of Regulations) that states:

- “The University is committed to maintaining a safe and healthy living environment for students, faculty, and staff. Each campus community member must choose behaviors that contribute toward this end. Students are expected to be good citizens and engage in responsible behaviors that reflect well on their university, be civil to one another and others in the campus community, and contribute positively to student and university life.”

If you have an experience you think violates these Standards for Student Conduct, please contact the Housing Office at housing@csuchico.edu.

Can I remove someone from my roommate group?

Yes. You have until May 31st to make changes to your roommate groups.

What happens if I don't select a roommate?

The roommate matching process is **optional** for all students, and you don't have to search for a roommate if you do not want to. If you choose not to partake in the process, you will be randomly paired with another student.

What criteria can I use to search for a potential roommate?

Applicants can search for potential roommates by keyword, major, age, profile, and web screen name (this is created by the system and is unique for each resident).

What can other people searching for roommates see about me?

They will be able to see your web screen name (the unique name assigned to each user), gender identity (only if you choose to keep this visible to others), major, hometown, match to profile questions, and the 150 word-description that you wrote about yourself.

What if I do not want my gender identity to be visible to others anymore and only want it visible to UH assignments staff?

In the initial housing application on the “Student Profile” page, you were asked to identify your gender identity and if you want your gender identity only visible to UH assignments staff. If you selected “yes,” students searching for potential roommates cannot see your gender identity. If you selected “no,” your gender identity is visible to UH staff and other students.

Can I change my original answer?

Yes. Please click the “Housing Application” tab above and select “Update Your Housing Application Information” as your next step. Navigate to the “Student Profile Page” to change your answer.

Why am I seeing people in my search results with a different gender than mine?

At California State University, Chico roommate matching for all students is based on gender identity, not biological sex. Students can indicate the gender they identify with on their housing application, which may or may not match their biological sex. For example, if you identify as a woman and want to find a roommate who identifies as a woman, you may do so. If you identify as transgender, you will be able to find a roommate without any restrictions based on your biological sex, and the people who will show in your search results will all have said they have no preference of the gender identity of their roommate.

What if the person I want to room with has a different room preference and themed community?

Roommates must have the same room preferences and themed community (if applicable) to increase their chances of being assigned to the same room and building. If the preferences do not match, you risk being split up during assignments.

When will I find out who my roommate is?

Room assignments and roommate information will be released in mid-July.

I know who I want to room with but can't find their roommate group.

Please check that the roommate group name and password are entered correctly. Have your roommate check the group settings and ensure that the “Let other people search for this group” box is checked.

I want to add another person to my group, but my group is full. How do I fix this?

When creating a roommate group, the group leader must select a “desired group size” ranging from 1-6. If your roommate group is already full, the only way to allow more students into your group is to increase your group size. **Please keep in mind that your group size should match your room preferences.** For example, if you and your potential roommate have doubles listed in your room preferences, your group size should be 2. If your room preferences are triples, your group size should be 3 (and so on...).

I want to stay in a triple room type, but I have only found one person I want to live with. Will my third roommate be randomly assigned?

No. If you only have one roommate selected (two people in total), you qualify for a double room. If you want to live in a triple, you must find a third roommate and add them to your group to qualify for the triple.