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# NSSE 2018

## Student Comments

### California State University, Chico

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This report displays confidential comments your students provided in response to up to three open-ended questions. Two such questions appear in Topical Modules (Civic Engagement; First-Year Experiences and Senior Transitions) and the third appears at the end of the survey (after any module or consortium questions). Thus, this file contains up to three tabs containing student comments. Each tab contains the wording of the corresponding question.

Comments are sorted by class, enrollment status, and sex. Information for these variables was provided by your institution.

#### Identified Data Also Provided

Because student comments are confidential, student identifiers are not given in this report but are provided in a separate SPSS data file named "NSSE18 Student Comments (CSU, Chico).sav".

#### Important

These comments appear exactly as the students entered them and **may not be suitable for distribution without prior review**. Faculty members, administrators, or other students may be mentioned by name, and comments were not edited for grammar, offensive language, excessive length, or otherwise questionable content. For this reason, please use discretion when using, storing, and disseminating this report and the Student Comments data file.

345 seniors responded to the following question in the Senior Transitions module:

**Is there anything your institution could have done better to prepare you for your career or further education?  
Please describe.**

Class	Enrollment	Sex	Response
Senior	Full-time	Female	Some of my classes are so important (psychology of teaching) and some I don't know what the instructor being paid for. The class is a glorified google search and read. I could get more from interesting podcasts. The classes and instructors seem unbalanced, as an online returning student who attended in 1990, I feel classes are more applicable to today's youth I'm glad for the change in education with technology and choice. My children are in high school and what the teachers design is not what the education trend is teaching us and what we know works. Also I am not using the resources for special education even though I have dyslexia. I believe all students should have special resources because the learning and pressure is difficult for all and it's very broken and costly for students. Students should have guidance to serve them. This is a F.
Senior	Full-time	Female	I am a re-entry student. I have had lapses of attendance of more than 5 years. I have had to repeat several GE courses 2-3 times and courses I have taken in 2 previous college participation are not being counted toward my current graduation requirements. ALL past courses should count and we shouldn't have to take and retake the same courses over and over! Total waste of my time and money!
Senior	Full-time	Female	I would suggest that motivational speeches in every department, for instance, why is your degree or your work so important, how is it going to impact our world, For instance, as in Social Work, to really unite us and have us bond would have been beautiful from the beginning, give us a sense of empowerment together, by making a change in this world. I guess I'm suggesting more empowerment and encouragement from the faculty, though they do an exceptional job already.
Senior	Full-time	Female	The Nursing program needs better organization
Senior	Full-time	Female	I wish there was more on resume building and interviewing for specific fields instead of just general. Nursing interviews are highly specific and unlike business interviews, so it would be nice to be able to practice that.
Senior	Full-time	Female	More room for childcare.
Senior	Full-time	Female	I believe this campus has provided a number of services to enhance student's wellness. I think the one thing they could add would be a 24 hour library room during dead week and finals week.
Senior	Full-time	Female	I would prefer classes to be more hands-on based. Letting us work with programs used currently in the workplace.
Senior	Full-time	Female	I
Senior	Full-time	Female	Health Education majors are required to take 300 classes towards the end of our college career that prepare us for interviews. A lot of us felt like it was too late to prepare us for interviews because most of us already have an internship and/or job. This is something that should be taught to us right away.
Senior	Full-time	Female	Everything has been impeccable

345 seniors responded to the following question in the Senior Transitions module:

**Is there anything your institution could have done better to prepare you for your career or further education?  
Please describe.**

Class	Enrollment	Sex	Response
Senior	Full-time	Female	<p>Honestly, if I could get a refund, that would be great. I felt like I learned nothing and that books were much more helpful. Maybe it's just the Ag department, but my freshmen year was filled with no help. Many of the Hispanic students that started out in the Ag department soon left due to poor treatment from some Professors or students. It was hard staying in a major with people who came entitled...</p> <p>The school did not benefit me at all. I would try my best to talk about an experiment during summer, and not one professor replied to my email.</p> <p>And I'm sorry, but at some point during senior year, I realized I was paying for courses that were highly outdated.</p> <p>I tried my best. But this school is difficult for change to happen.</p> <p>There is a lack of guidance, lack of care, very little support for student innovation, and if I could start all over somewhere else, I would.</p> <p>It was a very disheartening thing to come back home, with the feeling of no skills to come back with.</p> <p>No one ever spoke to me about furthering my education. Job opportunities....nothing.</p> <p>It was a total disappointment and I should have left sophomore year.</p>
Senior	Full-time	Female	Smaller classroom so that instructors can better manage students
Senior	Full-time	Female	none

345 seniors responded to the following question in the Senior Transitions module:

**Is there anything your institution could have done better to prepare you for your career or further education?  
Please describe.**

Class	Enrollment	Sex	Response
Senior	Full-time	Female	<p>I was incredibly disappointed when it came to my experience with the graphic design program and its faculty, namely, Barbara Suddick. I know this is probably not the best place to provide this sort of feedback, but I feel I should, especially as I know I am definitely not alone when it comes to my disapproval. It is a shame that the graphic design program falls under her control; she is incredibly close-minded, overly critical, easily irritated, crass, and judgemental -- not qualities any professor should have, let alone someone in charge of a creative field where self expression, exploration, and experimentation should be encouraged. Because of Mrs. Suddick, there were days when I did not want to come to class; Though I graduated with summa cum laude honors and never had an issue with any faculty of any subject prior, I dreaded interacting with this particular professor. I dreaded the disapproving and biting tone she would speak to me with, the critical words and uncomfortable pauses in our conversations. I dreaded how her aesthetic tastes were so narrow, how any style that didn't resemble hers was discouraged. I dreaded how she would talk down students from pursuing their own interests, or when she would speak negatively about other faculty members I admired. I learned very little from her program; in hindsight, I don't think her courses provided me with anything that I couldn't have achieved on my own anyway. I got my current job (graphic designer/artist for a nation-wide clothing design company) whilst a junior at Chico State; I impressed the company with a portfolio full of illustrations I did on my own time, nothing from the graphic design program, illustrations that Suddick never encouraged or acknowledged in her classes; illustrations I created using tools never utilized or even acknowledged in her classes.</p> <p>I have had numerous interactions with this woman that I believe bordered on unprofessional as well, which only made my experience in my major even more unpleasant. She told me I should "go back" to a school I studied at in the past "if [I] liked it so much"; that, it was "a shame" that I "sound like I don't want to be here" when I asked her for advice on graduating as soon as I could. I know I am not alone with these sentiments and upsetting interactions; I recall once Mrs. Suddick making a girl cry in class, saying to the poor girl that she was incredibly rude and lacked manners because she yawned -- Suddick told her to stay home if she needed to sleep.</p> <p>This may seem slightly irrelevant, but my experiences with this person contributed greatly to my critical view of the graphic design program at Chico State. I understand my grievances should probably be directed to a different department at the school, but I doubt anything will change -- already spoke to the dean of the department. While I think Chico is a nice school, I would vehemently discourage anyone interested in Graphic Design from pursuing an education here.</p>

Institutions had the option to select one of four comment prompts to be given at the end of the survey (including after all module and consortium questions). 320 first-year students and 491 seniors responded to the following:

#### What one change would you most like to see implemented that would improve the educational experience at this institution, and what one thing should not be changed?

Class	Enrollment	Sex	Response
First-year	Full-time	Female	I lived in Sutter Hall my first year here. It was a transfer dorm and all of my neighbors were over 21. I did not make friends with any of them. In fact, I did not make any friends until late into my second semester. I was so alone and it was terrible. There needs to be more "forced" freshman events to allow people to meet others.
First-year	Full-time	Female	Have more students of color in my classes as well as be taught by people of color.
First-year	Full-time	Female	One thing that I would say is that everything in this institution educational wise is so far so good. Everything can be relied by so many support systems offered here and there isn't much to say or recommended to improve on in my opinion. Keep up with the good work!
First-year	Full-time	Female	Incorporate more Latin activities
First-year	Full-time	Female	One thing that should change is for the University(s) to implement private lunch places for people like me or introverts who would rather eat and hang out in a small and quiet area. "Mini Lunch Rooms" that fit one to three people who would rather eat/wait/relax. These small rooms should also come with a window to those who are claustrophobic with a beautiful view. one thing that shouldn't change is the emphasis on diversity. Diversity is what will help unite our nation is we continue emphasizing it and show new incoming students who have yet to experience that diversity is everywhere and doesn't damage our society.
First-year	Full-time	Female	I think there should be more rallies to get students together and the number of events on campus shouldn't be changed.
First-year	Full-time	Female	Have more majors would be great and more programs that'll go great with that major. And one thing that should not be changed the classes we have now
First-year	Full-time	Female	One change that I would like to see is the more emphasis on diversity and bringing the community together. One thing that should not be changed is what the campus has done to support every student with their education. Our campus makes sure that we are in control of our education and we get help when ever we need it, which I truly appreciate.
First-year	Full-time	Female	I would lower the cost to be able to attend since I had to get loans my first year. The way the school implements diversity I would not change at all.
First-year	Full-time	Female	i would like to see more street lights when walking home from school on warner.
First-year	Full-time	Female	I would like to see professors required to provide students with other ways of showing their knowledge besides exams. One thing that should not be changed is free tutoring offered to students and supplemental instruction for difficult courses.
First-year	Full-time	Female	Actually staff Safe Space and have clear directions on reporting as it pertains to not just Chico State students, but also Butte College students who may become Chico State students in the future. If this was handled, it would allow victims to feel safer and that reporting may actually do something. The availability for resources for disabled students should not be changed.
First-year	Full-time	Female	One thing I think that should be changed is the attendance rule in most classes. Being someone who has a weak immune system, I end up having to go to classes with the flu because I need to save my absences for days with severe illnesses. (I took a medical leave second semester freshman year so I know what its like to be behind). One thing we should not change is the acceptability of the different cultures and students here.
First-year	Full-time	Female	More diverse ethnicities and one thing you shouldn't change is making the students feel welcome.
First-year	Full-time	Female	This campus is really big and that more students should post more events on student announcements. I seen previous events that I wish I knew about so I could attend. I live off campus so I don't really see flyers.
First-year	Full-time	Female	I think greek life is a very unhealthy part of this institution. It affects how people treat you depending on whether or not you are in the top sorority or fraternity. If you are not involved at all in Greek life, there are derogatory terms in which you get called. People in greek life do not happily associate with those not involved. It is not a positive environment for many people. It is used as a popularity contest, and a way to decide who is better than who depending on which house they are involved in.
First-year	Full-time	Female	I would like to get bigger parking lots, I drive to school and there's hardly any spots which makes students late to class