International Wildcat COVID-19 Update for March 24

Tomorrow is the big day, Wildcats! Your 100% virtual classroom experience is almost here. We hope the following information will help you survive and thrive this week. Let us know if you have any questions.

1. **We Need Your Advice – How are you staying connected during COVID-19?**

   Many students are telling us how difficult it is being stuck at home during this crisis. Let’s help each other out! How are you staying connected with family and friends? Let us know and we’ll send your list of ideas out to all of our international students around the world! Click here to contribute your ideas: [International Wildcats’ Tips for Social Distancing](#).

2. **International Student Services = Your First Stop When You Are Stuck**

   We expect the transition to virtual instruction to be challenging in the beginning, especially for our Wildcats in countries outside of the U.S. If you encounter a problem you cannot easily resolve, please contact Tasha or Cindy for support and guidance.

3. **Need Food in Your Apartment? Visit the Wildcat Food Pantry!**

   Many students have told us that they are worried that they don’t have enough food in their apartment. If you are in this situation and cannot afford to visit the grocery store at the moment, the Wildcat Food Pantry is open and ready to help. Don’t be shy and don’t go hungry.

   While supplies last, the pantry will be operating with a Grab n’ Go option for food and hygiene products between 11-2, Monday – Friday. For more information, visit the [Wildcat Food Pantry Website](#).

4. **Do you have an outstanding CSUC bill to pay? You can pay it online!**

   Many students have questions about fee payments, housing fee adjustments, and parking permits. Find answers to all these questions and more on the [Student Financial Services](#) website. *If you are worried about money, please contact Tasha or Cindy to talk about your options.*
5. **Campus Resources for Academic Success – Available Virtually**

Wherever you are in the world, you are likely preparing for tomorrow’s first day of online instruction. The following resources are available to support you every step of the way.

- **Student Learning Center** – All of the same services will be offered virtually
  - Online Writing Center support will be available beginning March 25
  - Tutoring, SI, and the Math Learning Lab will be available online beginning March 30
  - If you have a regularly scheduled tutoring session, you will get to keep the same day and time. If you need to cancel or reschedule, please contact the Student Learning Center. **They will do their best to accommodate international time zones!**

- **Accessibility Resource Center (ARC)** – Offering services via email, phone, and Zoom appointments.

- **Academic Advising** – Offering virtual drop-in hours via Zoom.

- **Meriam Library Research Tools** - While the Meriam Library building is closed, the library will continue to provide [online research resources](https://library.csuchico.edu) and [virtual research support](https://library.csuchico.edu), including 24/7 chat support and the ability to schedule Zoom appointments with librarians.

- **WellCat Counseling Center** and **Safe Place** are offering online counseling services for mental health.

- **ITSS** – Most technology services are still available online or via phone. They have a limited supply of laptops to loan – see their website for more information.

- **International Student Services** - Offering daily advising via email, phone, and Zoom appointments, or other modes if requested. Weekly Global Café discussions will be hosted by Tasha and Cindy every Friday at noon. Social media pages updated daily.

- **ESL Support Services** – Tutoring will be offered via Zoom beginning March 30. *(No conversation hour offered this week.)*
  - To request ESL support, send an email to ESLSS@csuchico.edu. A tutor will reply to you and set up an online tutoring session using Zoom, Google Docs, or another convenient platform. In you email, please provide the following information:
    1. your name
    2. a description of your assignment
    3. a draft of what you’ve done so far (if applicable)
    4. the due date of your assignment

6. **Still in Chico? These Campus Services are Still Open to Visit In-Person**

- **WellCat Health Center**, open with reduced hours
- Visit their website for details: [https://www.csuchico.edu/healthcenter/](https://www.csuchico.edu/healthcenter/)
- **Hungry Wildcat Food Pantry**, Mon.–Fri., 11 a.m.–2 p.m. (or by appointment)
  - The pantry will prepare to-go bags with food or with hygiene products for the students to pick up at the entrance of the pantry. Students will be allowed to take more than one bag as long as food inventory can accommodate and can email regarding more specific dietary needs.
- Associated Students has updated information on AS programs, facilities, and services on [their website](https://www.csuchico.edu/)

7. **Need to Update the Information You Sent Us on the COVID-19 Immigration Check-In Form? Let us know!**

   If you submitted your online COVID-19 Immigration Check-in Form and have since changed your mind about whether to stay or go home, **please submit a new form**. Very soon we will begin communicating with students according to their locations in the world, and we need your help to get it right!

   **Click on this link to tell us you’ve changed your mind**: [COVID-19 Immigration Check-in Form](https://www.csuchico.edu/healthcenter/)