

## **A career in Health Services Administration BS in Health Services Administration**

### **What is the Health Services Administration program at CSU, Chico?**

The bachelor's degree program in Health Services Administration is offered by the Department of Public Health and Health Services Administration at California State University, Chico. The program includes coursework similar to other management degrees, but specializes in health services and healthcare organizations. Graduates of the program are prepared for entry-level administrative jobs throughout the healthcare delivery system.

### **What do health services administrators do?**

Health services administrators are managers, coordinators, or directors of health care services. They provide leadership and expertise in the organization of health services, including planning, organization, staffing, directing, coordinating, reporting, and budgeting.

### **Where do health services administrators work?**

Health services administrators work in many types of organizations, including hospitals, skilled nursing facilities, public health agencies, voluntary health agencies, and managed care organizations.

Among the positions filled by Chico graduates are:

- Business development analyst
- Business manager - assisted living facility
- Community relations director - assisted living facility
- Financial analyst
- Medical equipment sales representative
- Recruitment specialist
- Medical staff assistant
- Memory care supervisor
- Performance management analyst
- Privacy officer
- Quality review coordinator

### **What is the career outlook for health services administrators?**

The U.S. Bureau of Labor Statistics predicts much faster than average growth as the health care industry expands and diversifies. Between 2014 and 2024, health services administration jobs will increase by 17%.

### **Is an internship required?**

All health services administration majors complete an internship, usually in the semester prior to graduation. The experience allows them to apply classroom knowledge and skills to a "real world" setting and helps to prepare them for their first job. Students are placed in healthcare organizations, including acute care hospitals, ambulatory care settings, long-term care facilities, managed care organizations, and others.

Recent internship sites include:

- Dignity Health
- Enloe Medical Center
- Feather River Hospital
- Butte Home Health & Hospice
- Westmont Living, The Terraces
- Kaiser Permanente
- Rideout Medical Center
- Stanford ValleyCare Health System
- Oroville Medical Center
- Prestige Assisted Living

### **How can I specialize within health services administration?**

Health services administration majors have several opportunities to increase their skills and knowledge in order to be more competitive in the job market. Some students also complete a minor in accounting or business management. The certificate in Gerontology is appropriate for those pursuing a career in skilled nursing facilities and other long-term care facilities.

## **Why the Chico experience?**

California State University, Chico is the second oldest of the twenty-two campuses of the California State University system. Chico's 116 acre campus combines traditional architecture with modern facilities and advanced technology. The Chico campus is a residential campus with nearly all of its 16,000 students residing away from home. The Chico experience includes the Sacramento River, Chico Creek, Mount Shasta, hiking, biking, and other outdoor sports. It is a balanced lifestyle. It is growing intellectually, socially, spiritually, and physically.

The greater Chico urban area is a population center of approximately 90,000, extending from the foothills of the Sierra Nevada range to the agricultural fields of the northern Sacramento Valley. Chico is located 90 miles north of Sacramento; 175 miles northeast of San Francisco; 170 miles northeast of Reno, Nevada; and 210 miles south of Ashland, Oregon. The Chico experience is a thriving downtown area with coffee houses, art galleries, farmers' markets, tree-shaded residential neighborhoods, and community concerts in the park.

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