

Dear <name>,

The university has been notified that copyrighted material was available for download from your computer without permission of the copyright holder. Please read this email carefully.

Allowing your computer to share copyrighted material (e.g. movies, music) without the permission of the copyright holder is a violation of the Digital Millennium Copyright Act (DMCA), the California State University, Chico Policy on Use of Computing and Communications Technology, and Title 5 of the California Code of Regulations. Due to this violation, your computer's access to the campus network has been temporarily disabled. The next time you attempt to access a web page from your computer on ResNet, you will be directed to a webpage with instructions on how to restore your Internet connection. Sharing copyrighted material without the copyright holder's permission puts you at risk for a lawsuit.

In order to protect yourself from further risk, complete the following steps:

**Step 1:**

Uninstall any programs, such as LimeWire, KaZaA, BitTorrent, or Ares, that allow your computer to illegally share or download copyrighted material. (Programs that allow you to legally download material that you have paid for, such as iTunes, are perfectly acceptable.)

**Step 2:**

Verify that you have a current version of anti-virus software installed on your computer and the definition files are up-to-date. If you do not have anti-virus software or if your subscription to obtain up-to-date definition files has expired, you may obtain a free copy of McAfee anti-virus from the Student Computing helpdesk. This software will ensure that there are no viruses, trojans, or worms causing your computer to store and share copyrighted material illegally without your knowledge.

If you would like any assistance with these steps, you may call the Student Computing helpdesk at (530) 898-HELP or bring your laptop to the 1st floor computer lab in Meriam Library. At your request they will assist you in performing these steps.

For your review, the details of the copyrighted material that was available from your computer are attached to this email. These details were provided to us by the copyright holder. If you have any questions about the information provided to us by the copyright holder, please

email [resnet@csuchico.edu](mailto:resnet@csuchico.edu).

If you feel this complaint was in error, or you are unaware of any file sharing software installed on your computer, make an appointment with the Student Computing helpdesk as soon as possible.

Lastly, understand that it is your responsibility to follow the steps in this email to have your network access restored.

----

Student Computing Helpdesk - MLIB 116

Phone: (530) 898-HELP

Email: [resnet@csuchico.edu](mailto:resnet@csuchico.edu)

Web: <http://www.csuchico.edu/step>