POSITION OPENING

POSITION: Field Ombudsman  
Benefited / Hourly / Non-Exempt  
RECRUITMENT ID: 686  
LOCATION: Passages  
COMPENSATION: $17.00 per hour

ESSENTIAL JOB FUNCTIONS: To be an advocate for residents in skilled nursing facilities and residential care facilities for the elderly, maintaining strict adherence to all laws, regulations, and policies set down by the Older Americans Act.

• Facility Coverage as outlined by the California Department of Aging, State Long-Term Care Ombudsman Program.  
• Perform Case reviews and assistance for volunteers.  
• Facilitate Data Entry and Management on ODIN, the data network.  
• Individual case investigations as assigned.  
• The Field Ombudsman will possess college level writing competence.  
• The Field Ombudsman will possess a California Driver's license and a serviceable mode of transportation. Mileage will be reimbursed.  
• Field Ombudsman will receive training and become a state certified Long-Term Care Ombudsman.  
• The Field Ombudsman must possess the ability to work comfortably with the elderly in institutional situations.  
• The Field Ombudsman must be an excellent problem solver with conflict mediation skills.

EMPLOYMENT STANDARDS:  
• High School Diploma required, College Degree, AA or BA preferred.  
• Must pass California Department of Justice and FBI clearance protocols.

BENEFITS: Benefits for employees working 30 hours or more per week include employer paid life insurance ($50,000) and long-term disability; options for health, dental, and vision insurance; FSA; 14 paid holidays including 1 personal holiday; vacation accrual (up to 24 days/year); sick leave (up to 12 days/year); employer contributions to your 403(b) retirement plan (up to 8%).

APPLICATION REQUIREMENTS: Application and announcement can be located on our website. In order to be considered, applicants must submit the following:

• Chico State Enterprises application  
• Cover letter  
• Current resume

APPLICATION DEADLINE: Application deadline is October 13, 2019. Open until filled. Applications can be submitted:

Applications can be submitted:

BY MAIL:  
Chico State Enterprises  
25 Main Street, Suite 206  
Chico, CA 95928-5388

IN PERSON:  
Chico State Enterprises  
25 Main Street, 2nd Floor suite 206  
Chico, CA

BY EMAIL:  
csejobs@csuchico.edu

APPLICATION DEADLINE:

BY PHONE: (530) 898-6811 or VISIT OUR WEBSITE: http://www.csuchico.edu/rfdn/

The employer is Chico State Enterprises, a non-profit corporation serving as an auxiliary organization of California State University, Chico. Employment is considered to be at-will.

DISCLOSURE OF CAMPUS CRIME STATISTICS

An annual security report disclosing crime statistics for California State University, Chico can be obtained by contacting the Chico State University Police Department (530) 898-5372 or by accessing the following Website:  
http://www.csuchico.edu/up.

AN AFFIRMATIVE ACTION/EQUAL OPPORTUNITY EMPLOYER

Chico State Enterprises is an Equal Opportunity Employer and does not discriminate against persons on the basis of race, religion, color, ancestry, age, disability, genetic information, gender, gender identity, gender expression, marital status, medical condition, National origin, sex, sexual orientation, covered veteran status, or any other protected status. It is the Enterprises' policy to hire only United States citizens and aliens lawfully authorized to work in the United States. All new employees must provide proof of identity and authorization to work. Prospective applicants with a disability may request and receive reasonable accommodation during the application and selection process.