

ASK ME! QUICK QUESTION GUIDE

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Student ID/Wildcat Card:

- Where do I get my Wildcat ID card?
 - ITSS will be open, and they anticipate being very busy. **Please encourage students to make an appointment by scanning the QR code on the blue bookmarks and setting up an appointment.** QR codes on bookmarks will be at each table. Each bookmark has QR codes for connecting to Eduroam, getting a Wildcat ID Card, acquiring a loaner laptop, and other resources.
- How to load money?
 - GET Funds is a web interface application for students and relatives of the student to add currency to the student's Wildcat card.
<https://get.cbord.com/csuchico/full/prelogin.php>
 - You can get the mobile app from your phone's app store.
 - You can also deposit money in person on campus at the Student Financial Services office located in the Student Services Center (SSC), Room 230.

Wildcat Computing Support

The Wildcat Computing Support website is a one-stop-shop with everything students need for a successful semester. The Wildcat Computing support team is available live Monday-Friday, 8:30am-4:30pm to answer questions and teach you how to use these online tools. View: <https://www.csuchico.edu/keep-learning/index.shtml>

Live Chat is available

Keep Engaging

What's happening now. <https://www.csuchico.edu/keep-engaging/>

This webpage lists: Associated Students, Student Organizations, Fraternity and Sorority Affairs, HUB Programming, Campus Recreation, Performances and Events, Orientation & New Student Programs, Community Engagement, and Equity Diversity and Inclusion

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Keep Playing

Keep playing is your starting point to connect with the many in-person activities, virtual activities, and calendar of events for recreation opportunities available to you through Campus Recreation. <https://www.csuchico.edu/recsports/keep-playing/>

Outdoor Wireless Coverage Available on Campus

To assist with planning outdoor activities and events, outdoor wireless coverage areas are now indicated on the campus map. To view these coverage areas:

- Navigate to the campus map <https://www.csuchico.edu/maps/campus/>
- Click the > next to Services to open the menu
- Check the box next to “Outdoor Wi-Fi Coverage areas”

Meriam Library

Physical books and media are available for checkout by reserving online and picking up in-person outside the library. The library also provides online research resources including e-books and articles and virtual research support, including 24/7 chat support and the ability to schedule Zoom appointments with librarians. View all library services: <https://libguides.csuchico.edu/OnlineResearch>

Visit <https://library.csuchico.edu/> for a list of services.

Copy & Print Center

Print Services: 2nd floor of Meriam Library

<https://www.csuchico.edu/copycenter/index.shtml>

Hours: Monday-Thursday 7:45 am -5:00 pm, Friday 7:45 am-3:45 pm, closed Saturday and Sunday

Copy & Print Center is **cashless**. You can pay using your Wildcat Card, check, ATM, VISA, MasterCard, Discover, or Apple Pay.

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Bell Memorial Union (and additional dining options)

Common Grounds: Monday-Thursday: 7:00am-5:00 pm Friday: 7:00am-3:00pm

Marketplace Café: Monday-Friday: 8:00am-10:00am (Breakfast) 11:00am-3:00pm (Lunch)

Urban Roots: Monday-Friday, 8:00am-5:00pm

Butte Station: Monday-Thursday: 7:00am-7:00pm, Friday: 7:00am-3:00pm

Chico State Wildcat Store

- Monday-Thursday: 9:00am – 5:00pm
- Friday: 10:00am – 4:00pm
- Saturday: 11:00am – 3:00pm
- Sunday: Closed

Wildcat Recreation Center (WREC)

Wildcat Recreation Center regular hours are:

- Monday -Wednesday: 7:00am – 11:00pm
- Thursday- Friday: 7:00am – 10:00pm
- Saturday-Sunday: 10:00am – 8:00pm

For more information visit: <https://as.csuchico.edu/wrec>

and <https://wreconline.csuchico.edu/>

Where can you use your Wildcat Dollars?

You can use your card for:

1. General Purchases

- a. Chico State Wildcat Store in the BMU
- b. Chico State Wildcat Store online
- c. Pharmacy in the Student Health Center
- d. Copy & Print Center

2. Food

- a. Union Express (at the Bookstore)
- b. Common Grounds (BMU)
- c. Marketplace Café (in the BMU)

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- d. Urban Roots (in the BMU)
- e. Butte Station
- f. Éstom Jámani Café takes meal swipes. One swipe gets you one meal at the café.
- g. Wildcat Den

Adventure Outings

Website is: <https://as.csuchico.edu/adventure-outings>

Equipment rental by appointment only: <https://as.csuchico.edu/adventure-outings/equipment-rentals>. Monday 3-6pm (drop off) and Thursday 3-6pm (pick up). Contact jbwalker@csuchico.edu or phone 530-898-5034.

University Farm

The University Farm is open on a limited basis for lab classes and public meat, vegetable, and plant sales.

- The Meats Lab is open for sales Thursdays & Fridays 8am-5pm, subject to change. Call 530-898-6028 for current hours and availability.
- The Organic Vegetable Project Farm Stand is open Thursdays 12pm-4pm, subject to change. Cash and check only. Contact is program manager Scott Grist at sgrist@csuchico.edu.
- For more information contact the farm office at 530-898-6343 or visit the website at <https://www.csuchico.edu/ag/university-farm>.

University Farm Shuttle

Shuttles run twice a day Monday – Wednesday. They pick up and drop off from the parking structure bus stop (south bound of Warner). Pick up on campus will be 11:00 a.m. and 2:00 p.m. The shuttle back to campus departs from the Farm at 1:40pm and 4:40pm.

Bike Hub

The Bike Hub is located within the Wildcat Store in the BMU. The Bike Hub provides fast repair services for students, staff, and faculty such as flat tire repair, gear, and brake adjustment, wheel straightening, and regular tune ups. Hours are not yet posted, but look to this website for hours in the future:

<https://as.csuchico.edu/adventure-outings/bike-hub>

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School Services

Student Financial Services Cashiering in SSC 230 is open, Monday-Friday, 8:00am-4:30pm. Support is available via email at cash@csuchico.edu, by phone at 530-898-5936, or at www.csuchico.edu/sfin.

Can I sign up for classes now online?

Check through the student center on the student's portal:

<https://portal.csuchico.edu/uPortal/f/u16l1s4/normal/render.uP>

How do Waitlists Work?

When a class is filled to capacity students can request to waitlist for the closed class during the enrollment appointment and the add/drop registration period before the start of the semester.

If a class is full, a student can place themselves on a wait list for any seats that may become available.

Wait listing will be "turned off" at the end of the first week of classes each semester. On Friday 8/25 the waitlists will be purged, and all students can enroll either through the portal or with an Add Form. Visit:

<https://www.csuchico.edu/sro/waitlisting/index.shtml>

How/Where can I print my schedule?

You can view your schedule on your student center in the Chico Portal by clicking the tab that states "My Class Schedule"

Where is Financial Aid?

The Financial Aid & Scholarship Office is working to help you. Assistance is available in person M-F, 8:00am-5:00pm, SSC 250. You can call 530-898-6451, Monday through Thursday 10:00 a.m. to 4:00 p.m. or email questions to finaid@csuchico.edu. For scholarship questions, use above contact info or email scholarships@csuchico.edu.

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Where do I buy lab manuals?

Professors will state exactly where to purchase them. Usually in the department in Holt or Sciences Building depending on which class you are taking. BIOL lab manuals are sold from Holt Hall. Manuals for CHEM 112 and 270 as well as other required equipment are sold on eMarket:

<https://commerce.cashnet.com/chicochem> and picked up in SCI 457.

Where do I purchase a Parking Permit?

Semester parking is purchased online at <https://www.csuchico.edu/sfin/parking-info/index.shtml>. Follow the prompt for type of parking and follow the instructions. Options are: General & Motorcycle, Student Reserved, On-Campus Housing, and University Village.

You can purchase hourly and daily parking permits through Pay to Park by downloading the Passport Parking App. Passport Parking tutorial:

https://www.csuchico.edu/parking/_assets/documents/passport-parking-tutorial.pdf

How do I join a club on campus?

CLUBTACULAR event is on **Wednesday August 30th, 11:00 am – 1:30 pm on Glenn and Trinity Lawns**

An opportunity to join our annual in-person recruitment fair featuring hundreds of clubs including student organizations, Greek life, and recreational sports.

Where can I fill my water bottle?

- SSC or BMU (Student Service Center or Bell Memorial Union)
- 1st Floor of Meriam Library
- 1st Floor Kendall Hall
- Colusa Hall Rotunda

WellCat Health Center

Schedule appointments by phone, online or in person. Visit the website for current hours, appointment times and contact information:

<https://www.csuchico.edu/healthcenter/>

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If you are experiencing COVID-19-related symptoms, call before visiting any medical center so they can be prepared to receive you.

WellCat Pharmacy is now accepting walk-ins, to refill an existing prescription, please submit a prescription refill request via the Patient Portal or call (530) 898-5241.

Safety on and off campus and Student Support Resources

- How to stay [safe](#) on and around campus
- Where to file a report of [concern](#)
- Where to get [support](#) on campus

Student Life and Leadership

- Student Engagement
- Clubs, fraternities and sororities

Wildcat Recreation Center (WREC) & The Well

- A gym, recreational sports, aquatics, safety courses, group exercises, and climbing gym

<https://as.csuchico.edu/wrec>

- A place on campus to relax and decompress in the Bell Memorial Union (BMU)

<https://as.csuchico.edu/wellness>

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Career Services

The Chico State Career Center assists students and alumni through all phases of career development to bridge the gap between the academic environment and the world of work. <https://as.csuchico.edu/wellness>

Associated Students

The Associated Students (AS) of CSU, Chico, connects students to their ultimate college experience by employing, empowering, and engaging Wildcats through programs, services, and facilities created for students by students.

<https://as.csuchico.edu/>

Mental Health

In-person counseling is available in Student Services 430 and the WellCat Counseling Center can be reached at 530-898-6345. Online counseling is also available: <https://www.csuchico.edu/counseling/>

Afterhours call 530-898-6345 and press 2 to speak to a counselor 24/7.

Safe Place: <https://www.csuchico.edu/safeplace/> If a student is in crisis or in an unsafe situation, please utilize the National Domestic Violence hotline and/or text line. Call 1-800-799-7233 or Text: 1-866-331-9474.

Where is Study Abroad?

SSC 440 (4th floor - Student Services Center) Monday-Friday, 8am-5pm. 898-5415 or email studyabroad@csuchico.edu. <https://www.csuchico.edu/studyabroad/>

When do tutoring sign-ups open?

Visit: <https://www.csuchico.edu/slc/index.shtml>

All first floor ARTS classrooms are in the courtyard

Wildcat Pantry located in SSC 196

Current hours of Hungry Wildcat Food Pantry

- Monday 10:00am-5:00pm
- Tuesday-Friday, 10:00am-4:00pm
- or by appointment: 530-898-4098

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You can visit the pantry and fill out the easy basic need's application:

<https://www.csuchico.edu/basic-needs/application-for-assistance.shtml>

CalFresh Food

Call: 530-898-3689 Email: calfresh@csuchico.edu or Scan the QR Code located on laminated flyer on table.

Amazon Pick up locations in Chico

Safeway Amazon Hub Locker – 720 Mangrove Ave.

Safeway Amazon Hub Locker – 1016 W Sacramento Ave.

Residential Meal Plans Information can be found at:

<https://www.csuchico.edu/housing/food/meal-plans.shtml>

Find a Resource or Service

<https://www.csuchico.edu/resources/search.shtml>

Wildcat Welcome Information Calendar of Events

<https://www.csuchico.edu/wildcatwelcome/calendar.shtml>