

# CSU Learn

## CSU Chico's portal for learning and professional development

Managers can:

- Quickly view team learning progress
- Assign training to employees
- Register employees for training
- Approve learning requests
- Delegate training tasks to designated proxy

The screenshot shows the CSU Learn Manager interface. At the top, there are five callout boxes with red lines pointing to icons in the navigation bar:

- Self-Menu**: Quick access to your profile
- Manager Menu**: Fast access to team data
- Library**: Browse more than 60 topics
- Search**: more than 75,000 books, videos and courses
- Help**: context-sensitive help

The main content area features a large banner with the CSU Learn logo and a video player. Below the banner is a dark navigation bar with four main sections:

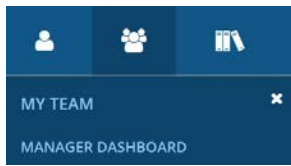
- Assigned Learning**: Content assigned based on your role.
- Recently Viewed**: Access recently viewed content.
- Transcript**: Access your training records.
- Training Schedule**: View upcoming training on campus.

Below the navigation bar, there are four detailed callouts with red lines pointing to the corresponding icons:

- Assigned Learning**: One-click access to assigned learning
- Recently Viewed**: Quickly revisit your last learning activities
- Transcript**: Your learning history in one place
- Training Schedule**: See upcoming classes at your campus

### Getting started with Manager Tools

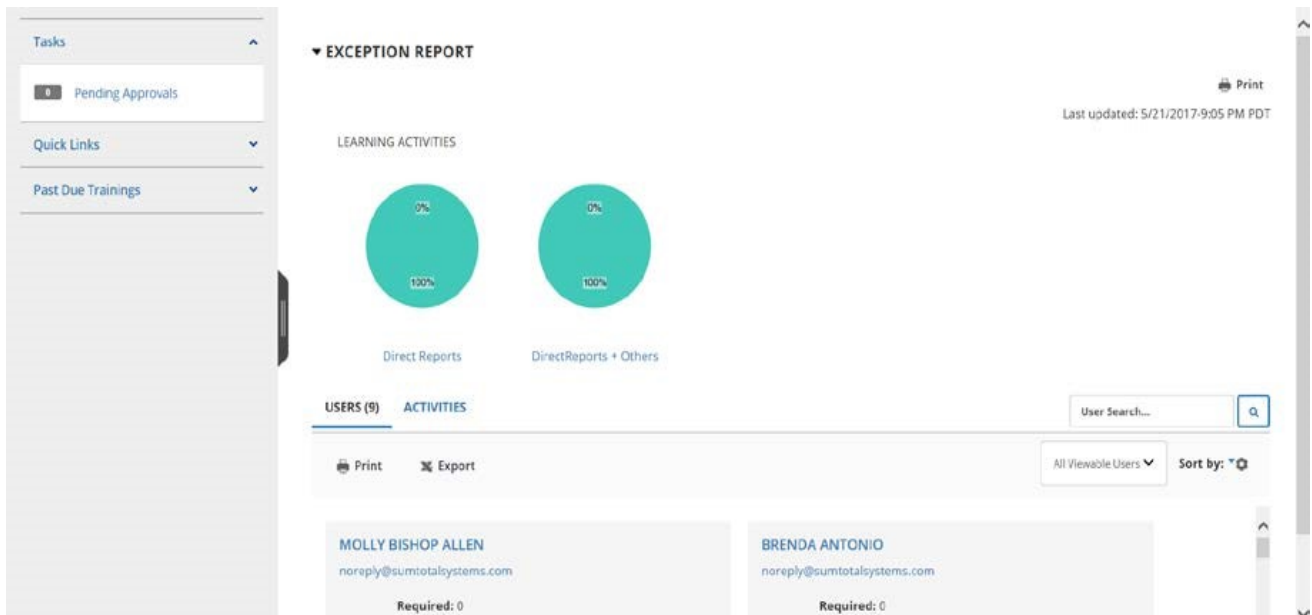
Once you have been identified as the manager of a user in the CSU Learn system, you will automatically have the **My Team** icon appear in the Top Menu. Clicking on that will give you access to a **Manager Dashboard**.



## Manager Dashboard

When you navigate to your Manager Dashboard, you will be able to see:

- A snapshot of your current **exception report**, which shows the overall status of your managed users' assigned training.
- A list of your managed users with the status of their individual assigned training.



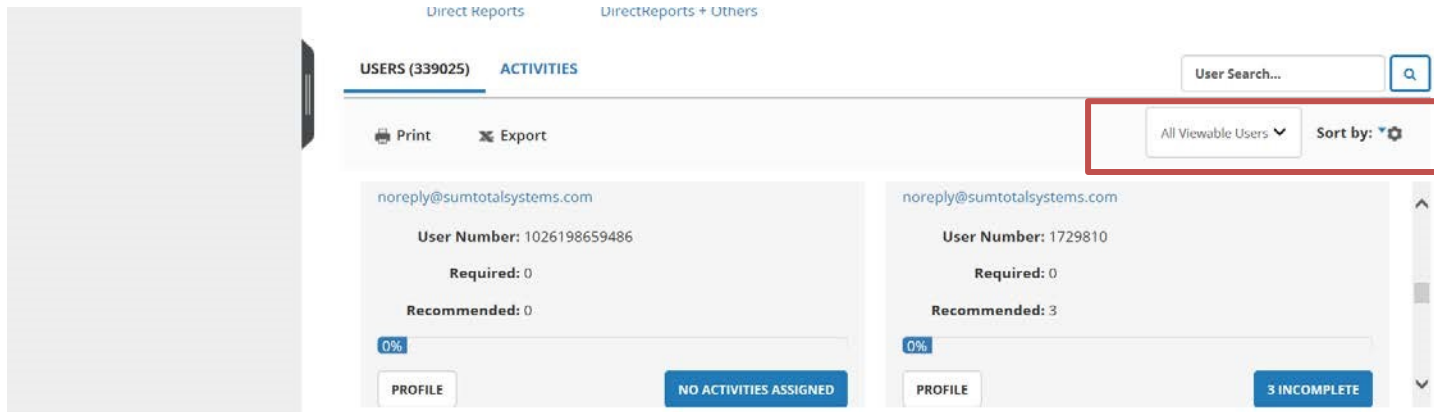
Note: Manager Dashboard is updated nightly, so if one of your users completed training after the last update, it will not appear in this view until the next update. However, the user's training transcript and schedule are displayed in real time and will show you their latest status.

## View Managed Users

In the Manager Role, you have the ability to view information about your managed users and the progress of their assigned activities.

Your viewable users will all be displayed in tiles on your **Manager Dashboard**. You can scroll through these tiles to locate a particular individual or you can search the user by name, or sort in ascending or descending order (by name, assignment progress, etc.).

You will automatically see all users you have been given access to view, either as your direct reports or as managed users whose training you are responsible for managing. If you manage more users than just direct reports, you can change your view from **All Viewable Users** to **Direct Reports** if you wish to only view your direct reports.



## View Status of Assigned Training

When you first enter your **Manager Dashboard** you will see an overview of your managed users and the status of their assigned training. The **Exception Report** at the top will show you the percentage of compliance your managed users are currently at for all training assigned to your managed users. For each individual, you will see the overall status of their currently assigned training. Click the blue **incomplete** button to see a more detailed report. Remember, you can also sort this list by process.



## Assigned Training by Activity

You can also see which trainings are assigned to your managed users and the overall completion of the training. Switch from the **Users** view **Activities** view to see all the activities that are currently assigned

to your managed users. You will now see how many are still required to complete each training and the overall percentage of completion.