UNIVERSITY PUBLIC SAFETY
ADVISORY COMMITTEE

MEETING MINUTES
Tuesday, October 2, 2018

ATTENDANCE

I. Present: Chief John Reid, UPD
   Mike Thorpe, Risk Manager
   Tim Sistrunk, HFA
   Alejandra Becerra-Silva, AS Commissioner of Community Affairs
   Dr. Ryan Patten, Associate Dean, BSS (standing in for Dean Ricardo Jacquez)
   Sergeant Bryce Davison, UPD
   Jennifer Wilking, BSS faculty
   Mike Guzzi, FMS
   Farshad Azad, Azad’s Martial Arts and Kinesiology
   Marvin Pratt, EHS
   Chela Patterson, Student Affairs
   Jen Ross, Staff Council

MINUTES

- Introductions
- The committee will meet on the first Tuesday of every month in the EOC.
- Chief Reid shared several documents with the group including a UPD org chart and a draft of the UPD Fiscal Year 2017/18 annual report. The annual report is open to feedback and input. Before the next meeting, Chief will also share a proposed physical security assessment plan for the group to review. This will include information about standardizing security protocols for campus (for example, security cameras, access control, door locks, security surveys, and how physical security decisions are made). Cabinet wants this group to review the procedures to get a shared governance perspective on it.
  - **Action item:** Chief Reid to send documents electronically to the group.
- One goal of this group will be to determine a shared expectation for public safety. What does public safety mean? What are the realities people are facing? What are the perceptions on a daily basis around campus?
- During a recent presentation to staff in Kendall Hall, the Chief reviewed campus safety at a high level showing how statistically it is very safe place to be. Serious crimes at Chico State happen at a rate of 12-13 incidents per 10,000 people. The national average is in the upper 20s. As we move forward and we collect data, Chief wants this group to be comfortable with sharing that information with the community.
- Community perception of campus safety. Chief receives phone calls and email on a daily basis about fear, apprehension and anxiety about crime.
The UPD Annual Report for the last fiscal year is drafted and this committee will provide feedback.

Azad requested a copy of last year’s report; Chief Reid confirmed that there is not a report for last year.

The committee reviewed the UPD org chart.
  - Chief Reid pointed out the number of vacancies, one of which is a key leadership role (police commander). UPD is currently in the recruitment process and has a few applications under review; hope to hire before the end of the year. Chief is currently filling that role, which is a boots on the ground role (day-to-day operational leader).
  - Workload assessment shows 30% understaffed on day to day work on Chief’s analysis.
  - Officers aren’t as visible on campus core as some would like them to be. If there’s call for service activity, then they’re not on preventative patrol. Goal for staffing is to hold 30-40% for preventative patrol. People want to see officers walking around. Supports true safety but also the perception of safety.
  - There are two officers in training – hope to be out by end of year so that will add to the staffing.

Azad: Why don’t we hire and recruit officers who already have experience?

Reid: That would be preferred, but we would have to offer compensation near $175k to get them to come. There are a lot of reasons why lateral hires aren’t happening; there is no desire to move departments because of changes to pensions. 5 years ago you could retire at age 50 with a fine pension (3% formula). Now it’s 57 with 2.5%. Changing agencies means officers risk changing their pension plans.

Discussion of support roles in UPD: parking, community service, information center, dispatch center which runs 24/7, records. There is not a lot of capacity for high speed work in these areas and staff are spread thin.

We lack capacity for community engagement work, physical security services (cameras, locks, crime prevention).

Discussion of UPD staffing every hour of the week. If we wanted 3 officers on duty at all times (instead of the 2 that we have now), we would actually have to hire 6 more officers.

Discussion of the campus budget climate. How can this group help?
  - Make the case for resources if we see the need for them (for example, hiring more officers).
  - Help people understand that we have limited resources and that is affecting what UPD can do.

Discussion of annual report:
  - Core values. Chief has been asking his staff to consider, if we are best in class for policing, what do our efforts look like? How are we aligned and focused and does the community understand and support us?
  - Performance/Community activity. What metrics are important? What’s the story? Does it resonate and is it important? We have reported crime but haven’t done any self-surveying.
  - Trends in perception of reported crime have changed. In the past, having no sexual assaults reported was a good thing, but now a higher number is considered better because it is more accurate.

Bicycle theft is a common issue on our campus.

There are many skateboard and bicycle complaints with few citations issued.

Campus has around 600 students as Criminal Justice majors, with a diverse mix of males and females. We have the opportunity to engage with them more and create a pathway to their careers.

Sistrunk: how is Chief involved in the master planning and strategic planning processes?

Chief: There is significant talk about public safety and discussion of greater partnership and collaboration with Chico PD. How can we integrate and share services? How can we leverage off of each other? This should be fruitful conversation.

Chief: regarding strengths and weaknesses of current UPD staff. The team has great ability and willingness, and wonderful hearts. Opportunity to rise to new levels is through engagement,
collaboration and connection with other campus groups. Once that’s in place and we get staffing issues resolved, things should improve.

- Open discussion of hot topics:
  - Azad: Is UPD funded/managed under Student Affairs?
  - Chief: No, this is now under Business and Finance
  - Guzzi: will the moonlight safety walk be taking place?
  - Chief: Yes, this month or next month.
  - Wilking/Sistrunk: if we receive emails regarding concerns over lighting and safety in the parking structure, would we forward that to UPD?
  - Chief: yes, bring to my attention. We are working on determining the process for requests to changes in physical security. Once an issue is noticed and determined to be a legitimate concern, Chief can advocate with Cabinet that action is needed.
  - Sistrunk: asked about policy for cameras and having them operate according to police standards. What structure is in place to ensure this?
  - Chief: let’s meet offline to talk about that. A ‘Meet and Confer’ came up for CFA to discuss the language.
  - Ross: what is the policy for skateboards and bikes?
  - Sgt. Davison: they are prohibited on campus core 24/7. An infraction would cause a citation that goes through the courts and has a fee associated with it. There have not been a lot of citations issued because we understand the financial burden this can place on students. Some feel that issuing citations would make students feel harassed; others want hundreds of tickets written. Should we focus on bike thieves or bike and skateboard riders? Currently we are more likely to stop students and counsel/educate them as an alternative to writing a citation.
  - Chief: suggestion to engage campus bike club instead and use proactive education to make students aware of the rule. Set up a moving kiosk on the edge of campus with signage. Enforcement isn’t always the answer; education can be a great asset and strength. We need creative solutions and to come up with a peer-to-peer culture so that there is a positive impact.
  - Azad: how many bike warnings are issued? Are we tracking this data?
  - Chief: we track bike stops but not warnings; that is not an initiative right now.
  - Davison: in the past, we have used different strategies. For a while I wrote 20 citations a day for multiple days. There was a perceived impact but then the next semester the issue starts all over again. In the meantime made a lot of people unhappy. We need a better solution.
  - Guzzi: during the master planning, we’ve seen that people want bikes allowed on campus. They want bike lanes. We could make the Butte access road into a bike road.
  - Thorpe and Pratt voiced their concern for this.
  - Campus culture has varied with regards to bikes. Azad mentioned that in past years citations were common; Pratt observed during his years as a student that there were no bikes on campus. Students knew and warned each other that they would get written up and they didn’t want to pay the $136 ticket. Community policing was common.
  - Guzzi: new topic; with the rain starting, homeless persons are going inside the Physical Sciences building. How should we handle this?
  - Chief: send requests to UPD to address this. Sometimes we don’t have reason to ask them to leave but if they engage in activities such as drinking or smoking, we can require them to leave.