

# CALIFORNIA STATE UNIVERSITY, CHICO



2024

CAMPUS SAFETY PLAN

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## AVAILABILITY, LOCATION, AND HOW TO SUMMON SECURITY PERSONNEL

### **CRIME REPORTING AND LAW ENFORCEMENT AUTHORITY**

The California State University, Chico Police Department (UPD) has primary law enforcement jurisdiction for all criminal incidents occurring on-campus. This includes incident investigation, follow-up, and resolution. UPD works in conjunction with outside agencies, such as the Butte County Sheriff's Office, the City of Chico Police Department, and local fire and emergency medical services.

UPD is a full-service state police agency staffed 24 hours a day, 7 days a week by sworn state police officers and state certified public safety dispatchers. Police officers and dispatchers meet all certification and training requirements as mandated by the California Commission on Peace Officer Standards and Training (POST). UPD is located on the corner of West Second Street and Chestnut Street and reports can be made in the lobby 24 hours a day, 7 days a week.

UPD is primarily tasked with enforcing campus regulations and state laws (including underage drinking laws) on the property owned or controlled by Chico State, however, their patrol jurisdiction includes areas within the City of Chico that are within a one-mile radius of the campus. University Farm is also patrolled by UPD.

If you are the victim or witness of a crime, please contact the University Police Department. Prompt reporting of any suspicious activity aids in the prevention of further criminal activity and the apprehension of responsible parties. Timely reporting helps the University Police maintain a safe and secure campus environment.

Described below are alternative ways to contact UPD or submit an incident report, in addition to in-person reporting. We encourage the reporting of all criminal activity impacting the campus community.

### **ON-CAMPUS EMERGENCIES**

The on-campus emergency telephone number is 9-1-1. Use this number for reporting on-campus fires, criminal or other suspicious activity, and medical or other emergencies. This number goes directly to UPD if dialed from a campus phone. Dispatchers are trained to respond appropriately to emergencies of any nature.

### **ON-CAMPUS NON-EMERGENCIES**

The non-emergency telephone number to contact UPD is (530) 898-5555. This number should be utilized to obtain non-emergency, on-campus police services.

### **BLUE LIGHT PHONES**

There are over 60 blue light emergency telephones located throughout the Chico State main campus and student housing, which connect directly to UPD. These auto-dialing phones may be used to summon emergency police, fire, or medical assistance or to report criminal or suspicious activity. The phones are equipped with a "Caller ID" feature which provides the dispatcher with the location of the blue light emergency phone activated by the call.

## OTHER OPTIONS

The University Police Department utilizes a voluntary, confidential reporting system called Tip411. Individuals can access this system by visiting <https://www.csuchico.edu/up/report.shtml>.

Campus community members may also submit an incident report to UPD, or appropriate campus department, via an online reporting tool located at: <https://cm.maxient.com/reporting.php?CSUChico>.

The following information may be helpful when reporting a crime:

- Your location and number you are calling from
- Incident location
- Nature of the emergency
- If anyone is in need of medical assistance
- How many suspects are involved
- Description of suspect or suspects
- Description of vehicle or vehicles involved

## SPECIAL SAFEGUARDS FOR FACILITIES OR ACTIVITIES

Chico State employs a number of safeguards for facilities. There are barrier arms and/or bollards at vehicle access points to limit vehicles on campus. Vehicles that are allowed on campus are only allowed access at prescribed times and only with approval from UPD. Many campus doors are controlled by Card Access, ensuring that only students, staff, and faculty conducting campus business have access to those rooms. Facilities Management and Services (FMS) controls the software and hardware of the Card Access system on campus. Chico State also has on-campus key shops that monitor and control who has keys for doors that are not controlled by Card Access. UPD is responsible for patrol and security measures for on-campus activities. Officers are proactive with patrolling efforts, and depending on the size and scope of an event, such as Commencement, UPD may request assistance from allied law enforcement agencies for extra patrol, K-9 units, etc.

Access to main campus residence halls is restricted to residents, their guests, and University officials. Residents have access to residence halls and their assigned room with their authorized access cards. Lending room keys or access cards to any individual for any reason is prohibited.

Access to the University Farm is limited after regular business hours; the gates are closed and locked weekday evenings and all weekends. Residents at farm apartments are issued an apartment key when they move in and are provided with the University Farm's front gate code. Gate codes and keys are not to be shared with any individual for any reason. Residents are not permitted to make copies of their apartment key. All keys are required to be returned to the Farm Office during move out.

Chico State employs a robust security camera system in many areas on the main campus, including University Housing. Most cameras have the capability of being monitored by University Police dispatchers and footage from these cameras is often used in University Police investigations.

Campus shrubbery, trees, and other vegetation are routinely trimmed, and artificial lighting maintained with safety issues in mind. The campus community is encouraged to report unsafe conditions, safety concerns, exterior lighting issues, or telephone malfunctions to Facilities Management and Services at (530) 898-6222 or UPD at (530) 898-5555.

Chico State practices a variety of safety programs designed to keep students, staff, faculty, and visitors safe. While no single crime prevention measure can guarantee safety, a diverse strategy of awareness and education can greatly reduce one's chances of becoming a victim of crime.

### **R.A.D.**

UPD takes pride in its crime prevention programs, including Rape Aggression Defense (R.A.D.). R.A.D. is a system of self-defense designed specifically for women. It combines risk-reduction strategies with basic physical defense techniques, making it one of the most comprehensive courses of its kind. The course is taught by certified instructors and is the only women's self-defense program ever to be endorsed by the International Association of Campus Law Enforcement Administrators (IACLEA). The course concludes with realistic scenarios performed in a safe environment by trained police department staff. More information about R.A.D. can be found at: <https://www.csuchico.edu/up/police/safety-presentations.shtml>.

### **MOONLIGHT SAFETY WALK**

Each year members of the Public Safety Advisory Board and the University President lead the campus on a Moonlight Safety Walk. The purpose of the program is to identify physical safety concerns on campus. Participants walk through areas of main campus to help identify safety hazards, including inadequate lighting or overgrown bushes. Safety concerns identified during the walk are documented and reviewed by UPD, FMS, and other relevant campus departments.

### **BLUE LIGHT PHONE TESTING**

Each month UPD tests all blue light emergency phones on campus. The outcome of testing for each phone is logged and these files are maintained for a minimum of seven years. If a malfunction is identified, an equipment request is sent to the appropriate office: FMS for lighting malfunctions or User Services for telephone malfunctions. Follow-up testing is conducted during the next month to ensure malfunctions have been corrected.

### **NEW STUDENT ONBOARDING**

New students are provided information regarding laws and CSU policies prohibiting sex discrimination and harassment (including sexual misconduct, domestic or dating violence, and stalking), affirmative consent, confidential reporting, campus resources, and how to report incidents of sex discrimination or harassment, sexual misconduct, dating or domestic violence, and stalking. All students must

complete an annual online training program which includes information about how to help prevent incidents of interpersonal violence, including specialized training for NCAA Athletes, Resident Advisors, and Fraternity and Sorority Affairs members.

### **NEW EMPLOYEE ORIENTATION**

New Employee Orientation provides general information to new employees. During the orientation, information about campus safety, discrimination, harassment, retaliation, child abuse, and reporting obligations is provided to new employees. CSU and campus policy information is also provided. The responsibility to report to the Title IX coordinator and share confidential resources with victims of sex discrimination, sexual harassment, sexual misconduct, dating or domestic violence, and stalking, is emphasized.

### **CAMPUS CONNECTION**

Campus Connection runs during the fall and spring academic semesters, 7 days a week, from 6:00 p.m. to midnight. The shuttle drivers are Community Service Officers (CSOs) who follow a predesignated route consisting of 8 stops throughout the main campus, campus parking lots, off-campus University-owned apartments, and The Social. Each Campus Connection stop is located near a blue light phone, providing riders emergency access to UPD while waiting for the shuttle.

### **FIRE SAFETY**

Information regarding campus fire safety systems and protocols can be found online at: <https://www.csuchico.edu/clery/assets/documents/annual-fire-safety-report.pdf>.

### **ACTIONS TAKEN IN PRECEDING 18 MONTHS TO INCREASE SAFETY**

- Upgraded the campus emergency alert system, including desktop alerts.
- Upgrades to electronic lock system in University Housing facilities.
- Implementation of new hand-held radios, in-car radios, and in-car camera systems for University Police Department personnel.
- Completed testing and replacement of degraded Blue Light emergency phones.
- Repair of fences and gates at University Village and Orange Street property.
- Implementation of a new online reporting tool for campus community members to report incidents of harm, including safety concerns or criminal activity.

### **CHANGES IN SAFETY PRECAUTIONS EXPECTED TO BE MADE IN THE NEXT 24 MONTHS**

- Continue view port installation in campus doors and installation of additional card access for campus buildings, where requested.
- Continued key box installation and re-keying locks in requested campus buildings, including Holt Hall.
- Upgrades to door lock functionality for doors without card access.

- Installation of “lock down” button at University Police Department and complete testing of lock down system.
- Installation of additional security cameras, including in parking structures.
- Installation of Click2Enter Emergency Access controls for University Village gates.
- Introduction of EHS Campus Safety application.
- Implementation of Power Engage, a software platform for feedback related to UPD officer and dispatcher performance.
- Production of UPD safety video identifying campus services and safety tips.

## RECORDS OF ON-CAMPUS CRIME

California State University campuses are required by California Education Code 67380(a)(1)(A) to compile records of all occurrences reported to campus police, campus security personnel, or campus safety authorities of, and arrests for, crimes that are committed on campus and that involve violence, hate violence, theft, destruction of property, illegal drugs, or alcohol intoxication, and to make this information available within two business days if requested by students, prospective students, employees, or the media. If you wish to request crime information, please contact the office of the Clery Director at [clery@csuchico.edu](mailto:clery@csuchico.edu) or 530-898-6184.