AVAILABILITY, LOCATION, AND HOW TO SUMMON SECURITY PERSONNEL

The California State University, Chico Police Department (UPD) has primary law enforcement jurisdiction for all criminal incidents occurring on-campus. This includes incident investigation, follow-up, and resolution. UPD works in conjunction with outside agencies, such as the Butte County Sheriff’s Office, the City of Chico Police Department, and local fire and emergency medical services.

UPD is located on the corner of West Second Street and Chestnut Street and reports can be made in the lobby 24 hours a day, 7 days a week. There are a number of ways to contact UPD if you are not able to come in, and we encourage the reporting of all criminal activity impacting the campus community. Directions for contact are below.

ON-CAMPUS EMERGENCIES

The on-campus emergency telephone number is 9-1-1. Use this number for reporting on-campus fires, criminal or suspicious activity, and medical or other emergencies. This number goes directly to UPD if dialed from a campus phone. Dispatchers are trained to respond appropriately to emergencies of any nature.

ON-CAMPUS NON-EMERGENCIES

The non-emergency telephone number to contact UPD is (530) 898-5555. This number should be utilized to obtain non-emergency, on-campus police services.

Blue Light Phones: There are over 60 blue light emergency telephones located throughout the Chico State main campus and student housing, which connect directly to UPD. These auto-dialing phones may be used to summon emergency police, fire, or medical assistance or to report criminal or suspicious activity. The phones are equipped with a "Caller ID" feature which provides the dispatcher with the location of the blue light emergency phone activated by the call.

CAMPUS CONNECTION

Campus Connection is the campus safety shuttle. It runs during the fall and spring academic semesters, 7 days a week, from 6:00 p.m. to midnight. The shuttle drivers, who are trained police department student-level Community Service Officers (CSOs), follow a predesignated route consisting of 15 stops throughout the main campus, campus parking lots, and off-campus University-owned apartments. Each Campus Connection stop is located near a blue light phone, providing riders emergency access to UPD while waiting for the shuttle.
SPECIAL SAFEGUARDS FOR FACILITIES OR ACTIVITIES

Chico State employs a number of safeguards for facilities. There are barrier arms and/or bollards at vehicle access points to limit vehicles on campus. Vehicles that are allowed on campus are only allowed access at prescribed times and only with approval from UPD. Many campus doors are controlled by Card Access, ensuring that only students, staff, and faculty conducting campus business have access to those rooms. Facilities Management and Services (FMS) controls the software and hardware of the Card Access system on campus. Chico State also has on-campus key shops that monitor and control who has keys for doors that are not controlled by Card Access. UPD is responsible for patrol and security measures for on-campus activities. Officers are proactive with patrolling efforts, and depending on the size and scope of an event, such as Commencement, UPD may request assistance from allied law enforcement agencies for extra patrol, K-9 units, etc.

Chico State practices a variety of safety programs designed to keep students, staff, faculty, and visitors safe. While no single crime prevention measure can guarantee safety, a diverse strategy of awareness and education can greatly reduce one’s chances of becoming a victim of crime.

R.A.D.

UPD takes pride in its crime prevention programs, including Rape Aggression Defense (R.A.D.). R.A.D. is a system of self-defense designed specifically for women. It combines risk-reduction strategies with basic physical defense techniques, making it one of the most comprehensive courses of its kind. The course is taught by certified instructors and is the only women's self-defense program ever to be endorsed by the International Association of Campus Law Enforcement Administrators (IACLEA). The course concludes with realistic scenarios performed in a safe environment by trained police department staff. More information about R.A.D. can be found at https://www.csuchico.edu/up/police/safety-presentations.shtml.

NEW STUDENT ONBOARDING

During summer orientation, new students are provided information regarding laws and CSU policies prohibiting sex discrimination and harassment (including sexual misconduct, domestic or dating violence, and stalking), affirmative consent, confidential reporting, on- and off-campus resources, and how to report incidents of sex discrimination or harassment, sexual misconduct, dating or domestic violence, and stalking. In addition to specialized training provided to NCAA Athletes, Resident Advisors, and Fraternity and Sorority Affairs members, all students must complete an annual online training program that reinforces and explains the information and materials received at orientation on how to help prevent incidents of interpersonal violence.

NEW EMPLOYEE ORIENTATION

New Employee Orientation provides general information to new employees. During the orientation, information about campus safety, discrimination, harassment, retaliation, child abuse, and reporting obligations is provided to new employees. CSU and campus policy information is also provided. The responsibility to report to the Title IX coordinator and share confidential resources with victims of sex discrimination, sexual harassment, sexual misconduct, dating or domestic violence, and stalking is emphasized.
ACTIONS TAKEN IN PRECEDING 18 MONTHS TO INCREASE SAFETY

- Upgraded security cameras inside and outside University Housing facilities. Upgraded and increased number of cameras campus wide.
- Upgraded Blue Light emergency phone in Holt Hall.
- Installation of intercom system and restricted access changes to Chico State Enterprises facilities located at 25/35 Main Street.
- Upgraded campus facilities door access key card readers and intrusion alarm systems. Additional gates and/or fencing added to campus property near Modoc Hall, 25 Main Street, and Selvester’s Cafe.
- Installation of additional security lighting at the University Dairy (University Farm).

CHANGES IN SAFETY PRECAUTIONS EXPECTED TO BE MADE IN THE NEXT 24 MONTHS

- Upgrades to electronic lock system in University Housing facilities.
- Continued efforts to replace degraded Blue Light emergency phones across campus.
- Increase permanent fencing around campus facilities.
- Implementation of new hand-held radios, in-car radios, and in-car camera systems for University Police Department personnel.
- Increase outreach and community engagement efforts including increased communication around crime prevention and education and community outreach efforts such as “Coffee with a Cop” and “Talk with the Chief” events.

RECORDS OF ON-CAMPUS CRIME

California State University campuses are required by California Education Code 67380(a)(1)(A) to compile records of all occurrences reported to campus police, campus security personnel, or campus safety authorities of, and arrests for, crimes that are committed on campus and that involve violence, hate violence, theft, destruction of property, illegal drugs, or alcohol intoxication, and to make this information available within two business days if requested by students, prospective students, employees, or the media. If you wish to request crime information, please contact: Erin A. Tarabini, Clery Director (eatarabini@csuchico.edu).