AVAILABILITY, LOCATION, AND HOW TO SUMMON SECURITY PERSONNEL

The CSU, Chico Police Department (UPD) has primary law enforcement jurisdiction for all criminal incidents occurring on-campus. This includes incident investigation, follow-up, and resolution. UPD works in conjunction with outside agencies, such as the Butte County Sheriff’s Office, the City of Chico Police Department, and local fire and emergency medical services.

UPD is located on the corner of W. 2nd St. and Chestnut St. and reports can be made in the lobby 24 hours a day, 7 days a week. There are a number of ways to contact UPD if you are not able to come in. Directions for contact are below.

ON-CAMPUS EMERGENCIES

The on-campus emergency telephone number is 9-1-1. Use this number for reporting on-campus fires, criminal or suspicious activity, and medical or other emergencies. This number goes directly to UPD if dialed from a campus phone. Dispatchers are trained to respond appropriately to emergencies of any nature.

ON-CAMPUS NON-EMERGENCIES

The non-emergency telephone number to contact UPD is (530) 898-5555. This number should be utilized to obtain non-emergency, on-campus police services.

Blue Light Phones: There are over 60 blue light emergency telephones located throughout the Chico State main campus and student housing, which connect directly to UPD. These auto-dialing phones may be used to summon emergency police, fire, or medical assistance or to report criminal or suspicious activity. The phones are equipped with a “Caller ID” feature which provides the dispatcher with the location of the blue light emergency phone activated by the call.

CAMPUS CONNECTION

Campus Connection is the campus safety shuttle. It runs during the fall and spring academic semesters, 7 days a week, from 6:00 p.m. to midnight. The shuttle drivers, who are trained police department student-level Community Service Officers (CSOs), follow a predesignated route consisting of 15 stops throughout the main campus, campus parking lots, and off-campus University-owned apartments. Each Campus Connection stop is located near a blue light phone, providing riders emergency access to UPD while waiting for the shuttle.
SPECIAL SAFEGUARDS FOR FACILITIES OR ACTIVITIES

CSU, Chico employs a number of safeguards for facilities. There are barrier arms and/or bollards at vehicle access points to limit vehicles on campus. Vehicles that are allowed on campus are only allowed access at prescribed times and only with approval from UPD. Many campus doors are controlled by Card Access, ensuring that only students, staff, and faculty conducting campus business have access to those rooms. Facilities Management and Services (FMS) controls the software and hardware of the Card Access system on campus, except in University Housing (UH). UH controls its own doors. CSU, Chico also has on-campus key shops that monitor and control who has keys for doors that are not controlled by Card Access.

UPD is responsible for patrol and security measures for on-campus activities. Officers are proactive with patrolling efforts, and depending on the size and scope of an event, such as Commencement, UPD may request assistance from allied law enforcement agencies for extra patrol, K-9 units, etc.

CSU, Chico practices a variety of safety programs designed to keep students, staff, faculty, and visitors safe. While no single crime prevention measure can guarantee safety, a diverse strategy of awareness and education can greatly reduce one’s chances of becoming a victim of crime.

R.A.D.

UPD takes pride in its crime prevention programs, including Rape Aggression Defense (R.A.D.). R.A.D. is a system of self-defense designed specifically for women. It combines risk-reduction strategies with basic physical defense techniques, making it one of the most comprehensive courses of its kind. The course is taught by certified instructors and is the only women's self-defense program ever to be endorsed by the International Association of Campus Law Enforcement Administrators (IACLEA). The course concludes with realistic scenarios performed in a safe environment by trained police department staff. More information about R.A.D. can be found at http://www.csuchico.edu/up/safety_programs/rad.shtml.

NEW STUDENT ONBOARDING

During summer orientation, new students are provided information regarding laws and CSU policies prohibiting sex discrimination and harassment (including sexual misconduct, domestic or dating violence, and stalking), affirmative consent, confidential reporting, on- and off-campus resources, and how to report incidents of sex discrimination or harassment, sexual misconduct, dating or domestic violence, and stalking. Additionally, students must complete an online training program that reinforces and explains the information and materials received at orientation.

NEW EMPLOYEE ORIENTATION

New Employee Orientation provides general information to new employees. During the orientation, information about campus safety, discrimination, harassment, retaliation, child abuse, and reporting obligations is provided to new employees. CSU and campus policy information is also provided. The responsibility to report to the Title IX coordinator and share confidential resources with victims of sex discrimination, sexual harassment, sexual misconduct, dating or domestic violence, and stalking is emphasized.
**ACTIONS TAKEN IN PRECEDING 18 MONTHS TO INCREASE SAFETY**

- University Police (UPD) began offering an in-person “Front Line Safety” course designed to help employees be more prepared to interact with customers who are disruptive or difficult.

- The Campus Assessment Response and Education Team (CARE) completed the Behavioral Intervention Team Master Class Certification Course offered by the National Behavioral Intervention Team Association. CARE is a multi-disciplinary group whose purpose is meeting regularly to support campus safety via an established protocol designed to help detect early indicators for disruptive conduct, self-harm, and the risk of violence to others.

- The Division of Student Affairs, in partnership with UPD and the City of Chico, hosted a half-day Community and Campus Safety Summit. The Summit was designed with the purpose of identifying town-gown partnership opportunities within the categories of homelessness and mental health; rising crime; safety infrastructure; the Chico experience for people of color; and housing vulnerability.

**CHANGES IN SAFETY PRECAUTIONS EXPECTED TO BE MADE IN THE NEXT 24 MONTHS**

- UPD and Facilities Management Services (FMS) are completing a design project that is intended to reduce, consolidate, and better secure the number of bike rack locations on the campus. The intended outcome is to improve access and functionality while at the same time reduce the number of bike theft occurrences on campus.

- UPD, FMS and Telecommunications Services (TSRV) are completing a design build project that will install six (6) security cameras on-line at the Gateway Science Museum. The Museum, located on the northeast edge of the campus, sits in an area where there is currently no video surveillance available.

- University Housing is expected to complete a comprehensive overhaul of its extensive video surveillance system. This project will include the installation of new and replacement surveillance cameras with improved specifications and capability.

- The Emergency Management work group within Environmental Health and Safety (EHS) will begin to incorporate comprehensive shelter-in-place exercises as part of its already successful building evacuation drills.

These statistics were compiled using the FBI’s Uniform Crime Reporting (UCR) definitions and in compliance with California Education Code, Chapter 16, of the Donahue Higher Education Act, Section 67380.

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<th>Occurrences and/or Arrests for</th>
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<tr>
<td>Hate Crimes</td>
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<tr>
<td>Non-Criminal Acts of Hate Violence</td>
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<td>Destruction of Property</td>
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<td>Illegal Drugs</td>
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<td>Alcohol Intoxication</td>
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<th>Occurrences and/or Arrests for</th>
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</tbody>
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*Part I crimes include: Willful Homicide, Rape, Robbery, and Aggravated Assault