Campus Map and Important Phone Numbers

<table>
<thead>
<tr>
<th>Admissions (530) 898-6322</th>
<th>Academic Advising (530) 898-5712</th>
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<tbody>
<tr>
<td>Financial Aid (530) 898-6451</td>
<td>Financial Services (530) 898-5936</td>
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<tr>
<td>Office of the Registrar (530) 898-5142</td>
<td>Campus Information (530) 898-4636</td>
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CSU Chico
Office of Veterans’ Affairs

SERVING VETERANS AND FAMILIES
How to use your benefits at Chico State!

Student Service Center (SSC) Room 330
www.csuchico.edu/va
va@csuchico.edu
Phone: (530) 898-5911
FAX: (530) 898-4359
Our Responsibilities

The Office of Veterans’ Affairs (OVA) will provide all documents and information necessary for you to receive your VA educational benefits. We will process all requests for benefits in a timely and proficient manner. We will notify you of any discrepancies with your certification or eligibility and communicate directly with the VA on your behalf to resolve any problems. We can provide benefits counseling to help you best utilize and understand your benefits. We also provide referrals to other offices on campus and throughout the community to assist you.
**Extending Your Benefits**

**Tip** If you start a semester with at least one day of benefit remaining, VA may pay for the entire period. Ask OVA staff about details.

**Tip** “Grad Roundout” During your graduating semester, VA will pay for all units enrolled as long as one unit is required to complete your academic program.

**Tip** You may choose to receive benefits at a rate that is less than your actual enrollment to preserve benefits. (Ex. Enrolled for 12 units, receiving 3/4 time payments. You save one month each semester.)

**Maximum Entitlement**

You may be eligible for more than one VA educational benefit program during your academic career. The VA will only allow payment for one benefit program at a time. The VA does not allow students to receive more than 48 months of entitlement, under all laws – total.

**Grades**

VA allows payment for all grading options which affect GPA.  
**Grades that are not payable:** “NC”- No Credit, “AU”- Audit, “W”- Withdrawal.  
When several “F’s” and/or “WU’s” are received for the term, the student may be considered to have unofficially withdrawn from the term and VA may require repayment of all benefits for that semester. Grades of “I” are payable unless included with the unofficial withdraw above, or the “I” grade changes to “NC” or “W”.

**Work-study**

All students who are receiving VA educational benefits and certified for at least ¾-time training rate are eligible to participate in the VA work-study program.

Students can be approved to work up to 25 hours per week and up to 425 hrs per term. The compensation is based upon the current minimum wage (federal or state, whichever is higher). Work-study payments are a benefit and therefore are not taxable. To apply, students complete an application at one or more of the offices * or the OVA.

**Your Responsibilities**

In accordance with the Code of Federal Regulations, students who are receiving VA educational benefits are required to conform to the rules and regulations of the training facility and maintain satisfactory conduct and progress.

1. You **must** request benefits for each term in which you want to receive funding. This means e-signing an application for each semester you plan to attend. Please notify our office prior to the start of the semester so that your benefits will not be delayed.

2. You **must** submit official copies of all transcripts to the Office of Admissions, including a copy of your DD-214, DD-295, plus any other military transcript; AARTS for Army, CCAF for Air Force, and SMART for Navy & Marine Corps.

3. Eligibility for VA education benefits means that you are only paid for courses that will reduce the number of units required for your approved academic plan. The VA tasks us with verifying this enrollment and your progress through your program. (continued on next page)

**WARNING!**

Failure to provide the OVA with ALL required forms in a timely manner may result in a delay of benefit payments!

- All undergraduate degree programs are documented in your Portal Account as your Degree Progress Report.

- Some post-baccalaureate programs (Teaching Credential, Master’s degree, or a second Bachelor’s degree) are loaded in the database. If your program is not included, you **must** submit a written, signed copy of your approved Program Plan.
Payments

In General:

VA pays for certified periods of enrollment at specified rates. The OVA certifies enrollment based upon your signed request. The VA pays monthly, in arrears, which is after a month of enrollment is complete. You may be required to self-certify with VA each month.

Tax Exempt:

Veterans benefits are NOT taxable, therefore should not be reported as earned income.

Paid Days:

VA only pays for the exact number of days that you are enrolled. Therefore, if the semester starts on the 18th, VA will pay from that date through the end of the month.

Summer / Intersession Rate Calculation:

You may request VA benefits for the winter and summer term. The training rate can be calculated by using the following formula for each course separately:

<table>
<thead>
<tr>
<th>FORMULA</th>
<th>ANSWER</th>
<th>TRAINING RATE</th>
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<tr>
<td># of units times 18, divided by # of weeks</td>
<td></td>
<td></td>
</tr>
<tr>
<td>(Ex: 5 week long 3 unit class) 3 units x 18 = 54</td>
<td></td>
<td></td>
</tr>
<tr>
<td>54/5 = 10.8 units (3/4 time)</td>
<td></td>
<td></td>
</tr>
<tr>
<td># of weeks</td>
<td>12+</td>
<td>Full time</td>
</tr>
<tr>
<td>9 – 11.9</td>
<td>3/4 time</td>
<td></td>
</tr>
<tr>
<td>6 – 8.9</td>
<td>1/2 time</td>
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Military Credit

The university will award appropriate credit for military experience as recommended by the American Council on Education. Consult the university catalog for details. Be sure to submit all transcripts and seek academic advising early in your career at Chico State.

Concurrent Enrollment

You may attend more than one school at the same time and receive payment for all required coursework. You are responsible for notifying all schools involved. Ask OVA staff about certification of concurrent enrollment.

Address Changes

Ensure that your payments continue without delay by notifying the VA and OVA each time you change your address. We recommend that you utilize direct deposit for your VA payments, if possible. You should always update your physical address and email address with the university by using your Portal account.

Emergency Loans

An emergency loan is available to all students that are currently receiving VA educational benefits. The maximum amount is $500.00 per loan and only one loan per term. The loan must be repaid within 90 days or the last day of the semester, whichever occurs first. There is increased funding available for special circumstances through the Financial Aid Office. Ask OVA staff how to apply.

Majors and Minors

While attending CSU, Chico you may pursue more than one academic goal simultaneously, but VA will allow payment for only ONE declared major at a time. VA will NOT allow payment for a minor unless it is required for the major. Students must declare a major when they have accumulated 60 or more units. If student is undeclared, VA will only allow payment for required GE courses.