

Disability Support Services Student Access Survey Spring 2005

DSS Office

Please respond to the following statements.	Strongly agree	Agree	Neither	Disagree	Strongly disagree
The DSS staff was helpful during my transition to CSU, Chico.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I feel welcome in the DSS Office.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I am treated with courtesy and respect by the DSS receptionist and advisors.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Appointments with my advisor are scheduled in a timely manner.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
My advisor is accessible when I have questions.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I received helpful information and assistance from my DSS advisor.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Learning disability assessments are conducted in a professional manner.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I received my accommodations through DSS staff in a timely manner.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
My accommodations were effective in helping me meet course objectives.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Support Services

Please rate your satisfaction with the following support services.	Very satisfied	Somewhat satisfied	Not very satisfied	Not applicable
Cart Services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Exam Accommodations	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Reader Scribe Services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Note Taker Services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Educational Assistants	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Alternative Format Materials

If you use alternative text, please respond to the following statements.	Strongly agree	Agree	Neither	Disagree	Strongly disagree
Course materials are provided in a timely manner.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Reproduced course materials are accurate.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>
Services from Reading for the Blind and Dyslexic (RFB&D) are adequate.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The equipment/software available at DSS is adequate.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The software <u>check-out process</u> is clearly stated and easy to follow.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The software <u>return process</u> is clearly stated and easy to follow.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

MLIB Assistive Technology Center (ATC)

Please indicate how often you use the following assistive devices and equipment in the ATC.	Daily	Weekly	Monthly	Not at all
Kurzweil 1000	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Kurzweil 3000	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Openbook	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Scanner and OCR Software	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Dragon Naturally Speaking	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Zoomtext	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
DuxBury	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
JAWS	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
CCTV	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Braille Embosser	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Track Ball	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Height adjustable table	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

If you used the ATC, rate your satisfaction with the following:	Very satisfied	Somewhat satisfied	Not very satisfied
Training on equipment/software usage	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Availability of ATC equipment/software	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Assistance from the ATC support staff	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Assistance from non-ATC library staff	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Campus Issues

Please respond to the following statement.	Strongly agree	Agree	Neither	Disagree	Strongly disagree
I am able to locate adequate handicapped parking on campus.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
In general, faculty respond in a positive and timely manner to my accommodation requests.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Classroom accommodations are provided in a timely manner.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
For students at remote sites, accommodations are provided in a timely manner.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

COMMENTS

What assistive devices do you need that are not available in the ATC?

List any buildings or areas on campus where you encounter access problems.

How can DSS or the campus improve services to you?

General comments

SUBMIT SURVEY

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