

# Meriam Library Annual Report - 2010-2011



Through developing and providing access to collections of books, journals, newspapers, manuscripts, photos, and maps, and supporting our users with personalized reference and instructional services, the Library supports the teaching and learning mission of CSU, Chico. The Library is also a central learning space on campus offering students computer labs, laptop friendly areas, a quiet study floor, group study areas, and net study rooms. This report highlights facts, figures, and changes within the library that are of general interest to faculty, staff, and students. It is not meant to be a comprehensive list of everything that has been accomplished by our faculty, staff, and students this year.

*Sarah Blakestee*

Interim University Librarian

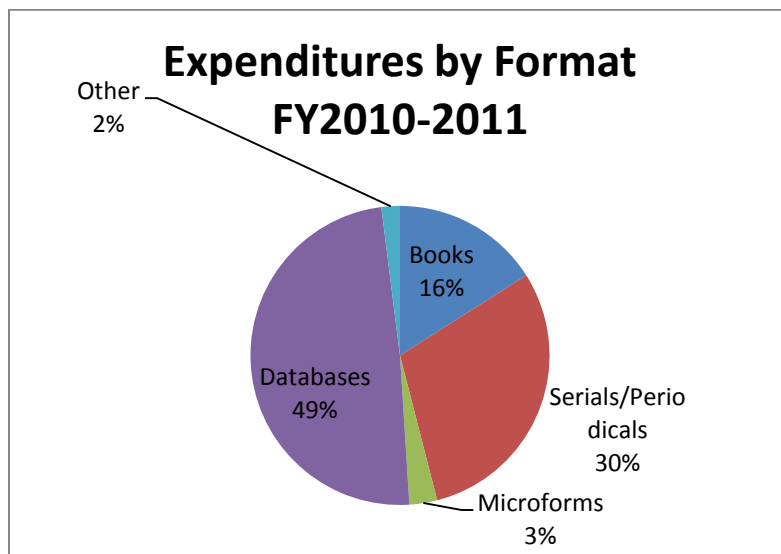
## By The Numbers – Library Statistics

### Library Services

<b>Library Visits</b>	<b>907,375</b>
<b>ReSEARCH Station Visits</b>	<b>659,936</b>
<b>Items Checked Out</b>	<b>75,644</b>
<b>Information Queries Answered</b>	<b>19,374</b>
<b>Articles and Books Borrowed</b>	<b>8,759</b>
<b>Articles and Books Loaned</b>	<b>4,999</b>
<b>Library Classes Taught</b>	<b>145</b>
<b>Number of Students Taught</b>	<b>3,687</b>
<b>Librarians</b>	<b>9.5</b>
<b>Library Staff</b>	<b>25</b>

### Library Collections

<b>Total Volumes</b>	<b>1,011,661</b>
<b>Volumes Added</b>	<b>3970</b>
<b>Full Text Periodicals and Journals</b>	<b>59,373</b>
<b>Electronic Article Views</b>	<b>770,220</b>
<b>Collection Budget</b>	<b>\$1,134,586</b>



## **Library Spaces**

***“Create and maintain the library as a safe and inviting space conducive to study and learning...” (Meriam Library Strategic Plan, 2007-2012)***

### **New Furniture in the Library**

After observing how the seating in the new Laptop Lounge had been used in the previous year, two new six person study tables, three lounge chairs, and a two person settee were added. We also purchased more mobile tables and chairs for the 4<sup>th</sup> floor group study area and some comfortable lounge chairs and end tables for the 2<sup>nd</sup> floor breezeway area behind the Reference Desk.

### **Lobby Remodel to Provide Additional Seating**

The Library Lobby is often where groups meet before a tour or before moving on to find a place to study but unfortunately there is limited seating. In order to provide additional seating, the railing next to the stairwell was moved back and a row of benches was added.

### **New Entrance, Seating, and Media Viewing Equipment in Media and Microforms**

Part of the long counter separating the old Periodicals Room on the 2<sup>nd</sup> floor from the rest of the Library was knocked out to create a more visible entrance to what is now the Media and Microfilms area. The room was further enhanced by the separation of the microform viewing and the media viewing areas and the purchase of new DVD players and flat screen monitors. Additionally, a printer was added to the microform viewing area so that patrons would not have to walk all the way out to the 2<sup>nd</sup> floor printer in the Reference area to retrieve copies.

### **Student Learning Fee Grant to Create Three New Study Rooms on the 2<sup>nd</sup> and 3<sup>rd</sup> Floor**

The Library and ITSS applied for, and were awarded, money from the Student Learning Fee to retrofit three study rooms on the 2<sup>nd</sup> and 3<sup>rd</sup> floor of the Library into updated group study rooms with computers, large flat screen monitors, and powered tables with comfortable seating.

### **New Carpeting on the 4th Floor... Again**

The Library 4th floor was re-carpeted...again. In December the carpet that had been laid last summer was removed and replaced due to a backing that wouldn't adhere to the floor. The new carpet looks great and no longer presents a tripping hazard.

### **New Entrance Exit Mats**

The entrance and exit mats on the 1<sup>st</sup> floor were replaced.

### **New Signage**

Following the major stack shift of last summer we have installed new signage on the 2<sup>nd</sup> and 3<sup>rd</sup> floors to help direct patrons to the resources they need. We also cleaned up our exit/entrance signs.

### **Coffee Vending Machine**

In a survey off of our ReSEARCH Station page students almost unanimously voted for a coffee shop in the Library. We weren't able to swing that this year, but we did put in a new coffee vending machine in the Laptop Lounge which hopefully will be the next best thing.

### **Art in the Library**

Through a combination of gifts, loans, and purchases, some funded through an account set up to honor Phyllis Bush, Dean of Learning Resources from 1972-1982, the Library has been acquiring art to help make the building more aesthetically interesting. The Laptop Lounge now has prints by Byron Wolfe (Communication Arts), a photograph by Special Collections student Nick Ong, and a piece on loan from Michael Mulcahy, as well as a metal sculpture by a Haitian artist. Other new pieces include an original painting by Mike Stilkey in the Library Lobby, a gift from Faculty Emeritus David Hoppe on the 4<sup>th</sup> floor, two prints by California artist Barbara Rainforth on the 4<sup>th</sup> floor, and another print by California artist David Marty on the third floor. We welcome additional gifts and are continuing to work to improve the Library as a learning space.

## **Library Services**

***Offer a suite of library services that support student learning and faculty research  
(Meriam Library Strategic Plan, (2007-2012))***

### **ReSEARCH Station (RS)**

To offer students a more usable help option we now provide the ability to text message your question to a Librarian during reference hours. The text help number is **530-264-5594**. Texting fees and limits will apply per individual user's contracts.

### **Building Management and Student Personnel Moved to First Floor**

With the exception of Kathleen Purvis who remains for now on the 2<sup>nd</sup> floor, Building Management and all of Student Personnel have moved their operations to the 1<sup>st</sup> floor in the offices off of the Student Computing Lab. The Circulation Desk now also serves as a service point for Building Management.

### **Circulation & Reserve**

The Library now has a collection of books on five Kindles available for checkout. Most of these are popular books but any book can be requested for order on the Kindle and will be considered for purchase.

## **Interlibrary Services (ILS)**

Jo Ann Bradley and Flora Nunn are still in their offices on the 2<sup>nd</sup> floor but ILS is now part of Access Services with JoAnn Bradley reporting to Joe Crofts. Pick up and drop off of Interlibrary Loan books has been at Circulation for the past year, but Circulation is now also handling the checking out of Interlibrary Loan materials that are designated as Library Use Only.

The Library is once again participating in Get It Now, a quick (usually under an hour) unmediated article delivery service. Originally Get It Now was only for journal titles published by Elsevier but the service has expanded to other publishers and will continue to grow. Currently it is only available to faculty through the SFX Citation Station but we hope to open the service to graduate students soon.

## **Curriculum and Juvenile**

With the retirement of our long time Curriculum Department supervisor the Curriculum Office on the 4<sup>th</sup> floor was shut down. The Education Librarian, Jacquie Foster is now handling the collection development and instruction for the area. Reference questions regarding the Curriculum and Juvenile collections should now be directed to the Reference Desk or to Jacquie Foster.

# **Library Collections**

***Build and manage a collection of information resources that best satisfy the curriculum, research, and information needs of the campus community balanced with available resources (Meriam Library Strategic Plan, 2007-2012)***

## **New Search Tool**

The Library has purchased the Ebsco Discovery search tool. Ebsco Discovery allows simultaneous searching across a broad range of articles, books, and other collections. It is a much more extensive search than the previous Article Quick Search box we had on the ReSEARCH Station homepage. Think of it as a Google search for information resources that are generally more academic and not available for free on the Web. It is useful as 1) a starting point for finding articles on a topic 2) searching for topics that are interdisciplinary 3) conducting research outside ones field of expertise.

## **New Databases**

### **IEEE Computer Science Digital Library**

Thanks to a wonderful deal worked out through our Chancellor's Office, IEEE Xplore is replacing the IEEE Computer Society Digital Library. IEEE Xplore contains full text for all IEEE and IET journals, magazines, conference proceedings and standards back to 1988. In addition, a back-file of Proceedings of the IEEE back to 1913 and journals and conference proceedings of IEEE societies back to 1952 are included.

## **Cochrane Library**

The Cochrane Library provides bibliographic citations & abstracts to high-quality, independent evidence to inform healthcare decision-making. Cochrane reviews represent the highest level of evidence on which to base clinical treatment decisions. It includes over 11,000 reviews, over 500,000 controlled trials, over 9,600 methods studies, and more.

## **Early American Imprints, Series I: Evans, 1639-1800**

The Library replaced the microcard edition of Early American Imprints with a digital version. This full text online collection serves as a foundation set for research involving early America. It covers every aspect of life in 17th- and 18th-century America, from agriculture and auctions through foreign affairs, diplomacy, literature, music, religion, the Revolutionary War, temperance, and witchcraft. Early American Imprints includes items previously produced on microform plus more than 1,000 additional works located, catalogued and digitized since completion of the earlier effort. The collection consists of more than 37,000 full text books, pamphlets and broadsides.

## **Library Staff & Faculty**

### **Say Hello**

**Pat Berry** In February we welcomed Pat Berry as our new Instructional Technology Consultant. Pat has been on campus for a number of years but now lends his considerable talents to helping the Library manage and support existing library technology tools and services as well as investigate, recommend and implement new technologies to enhance library productivity and services.

### **Say Goodbye**

<b>Marci McAndress</b>	Curriculum Juvenile Supervisor for close to 30 years retired.
<b>Jim Dwyer</b>	Cataloger for 25 years ended his FERP.
<b>Sandy Trevino</b>	Lecturer and a well-known face at the Reference desk for the last ten years retired.
<b>Kathy Glanville</b>	Webmaster and Library employee of over 30 years retired.
<b>Elaine Puritz</b>	Collection Management and Technical Services retired after 35 years of service.

## **Achievements**

**Paula Scholtes** completed her second year as the Staff Council President and was re-elected to a third term.

**Kathleen Purvis** was awarded the Governor's Employee Safety award in a surprise visit by President Zingg to the Library.