

# Vista Dial-Up Users Guide

## Introduction

A broadband connection to use Vista isn't required, but it is recommended. Mainly because dialup connections are significantly slower and with more bandwidth Vista works better.

When a 56K V.90 modem operates at peak efficiency (approximately 5-6 KB of information downloaded per second) most operations within Vista can be conducted without significant drawbacks. Please note however:

- **Your dial-up connection may not be able to achieve its full speed** if you are located in a rural area where the local communication infrastructure is not well maintained.
- **Secondly, an older computer will not perform as well as a newer model.** An older computer with a slower processor while also using a dial-up connection will make Vista's pages load more slowly.

## Tips

- **Live Chat** – This feature can take up to five minutes to load even if your dialup connection is running at peak performance.
  - Login to your Vista course early, at least 15 minutes early.
  - Select the **Live Chat** tool.
  - Allow your computer to load the Live Chat program.
  - Once your computer has downloaded the program, it should operate fine. When you have to operate the Live Chat feature in the future, it should load much more quickly.
- **HTML Creator** – This feature also can take up to five minutes to load even if your dialup connection is running at peak performance.
  - Login to your Vista course early, at least 15 minutes early.
  - Select the **Discussions** tool.
  - Select **Create Message** or reply to one that has already been posted.
  - When a new window appears, select the **On** button for HTML Creator.
  - Once your computer has downloaded the program, it should operate fine. When you have to operate the HTML Creator feature in the future, it should load much more quickly.