Information Resources

Program
Information Resources plans and provides resources, training, and support for campus information and technology services. Information Resources covers the Meriam Library information resources and services; student, staff, and faculty technology support and instruction in using information and technology; student Web space, campus e-mail, Portal access; media services and online course services.

Information Technology & Computing Resources
The exchange of electronic information is an integral part of our academic experience at CSU, Chico. Students communicate with professors and their peers using e-mail, the Web, and groupware. Library research, course information, registration, your grades, your student records, and much more are available through the Chico State Portal. Information on world and local events are found through the Internet. Class syllabi, quizzes, reviews, self tests, and many other learning activities are also available online.

The Chico State Portal
The Chico State Portal provides personalized campus information at one secure location. It provides students and faculty single sign-on access to the student information system, where students can add and drop classes, print unofficial transcripts, view your schedule of classes, financial aid information, and more. Another section showcases featured events and organizations. The Portal also provides links to information about campus resources and student organizations. The Portal provides access to WebCT, our campus learning management system. Many faculty use WebCT to communicate with students and post syllabi, and use it as part of their instruction. Students have access to a calendar for all courses and personal use. Students must be admitted or enrolled at CSU, Chico before you can use the Portal. Information about initializing your Portal account can be found on the Student Computing Web site at http://www.csuchico.edu/stcp/ or by going to the helpdesk in Meriam Library.

Wildcat E-Mail Accounts
CSU, Chico considers e-mail to be an official method for communicating University business with students. Each student is provided with a campus WildcatMail account. You are strongly urged to review the contents of your WildcatMail account. Critical notifications from the University related to enrollment, academic status, fees, holds, and financial aid will only be sent to students’ WildcatMail account. Students who do not wish to use their WildcatMail account can forward messages from this account to an e-mail address used regularly.

Electronic Resources
CSU, Chico on the World Wide Web http://www.csuchico.edu/
Students access a host of important up-to-date campus information through the CSU, Chico home page, http://www.csuchico.edu/, or from the Portal at http://portal.csuchico.edu/.
If you are considering attending CSU, Chico, information on applications and admissions is available on the Chico State home page by clicking on Prospective Students.

Access the Portal at http://portal.csuchico.edu or click on the Portal logo on the CSU, Chico Web page (http://www.csuchico.edu/).

The Online Class Schedule
The CSU, Chico Class Schedule is found only on the Chico Web at http://www.csuchico.edu/schedule/. You can find links to important policy documents, as well as a step-by-step guide to registration. Courses offered and registration information for those courses are found in the Class Schedule, as well as fee information.

Information Resources

Academic Affairs
Provost and Vice President: Scott McNall
Information Resources
Meriam Library 338
530-898-6212
e-mail: inf@csuchico.edu
http://www.csuchico.edu/inf/
Vice Provost for Information Resources and Chief Information Officer: William Post

The University insures all students have access to the skills and equipment needed to join this electronic learning community. All students have access to free e-mail accounts and numerous computer labs. Training sessions on computer skills are provided, and both walk-in and phone help are available. The understanding of the nature and use of electronic information is addressed through the campus information literacy program.

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Internet Access and Resources

Wildcat Dial-up Access
Registered students who own computers, the proper connectivity, and software can access the campus computer network, library resources, and the Internet from their residences. New services are constantly being evaluated to provide the highest quality of connectivity available. For more information call Communications Network Services (CNS), 530-898-8686 or see http://www.csuchico.edu/cns.

Wireless
Communications Network Services (CNS) offers high-speed wireless Internet around Chico State’s campus for a monthly charge. For more information, including how to sign up and a list of the growing coverage areas on campus, visit http://www.csuchico.edu/cns/wireless.htm.

Computer Labs
High-speed access to the Internet, e-mail, the Portal, and the Web is available from nearly all computer labs on campus. See http://www.csuchico.edu/stcp.

Computer Recommendations
Both PC and Macintosh computers are used on campus, although the majority of students use PCs. For specific recommendations see the computer ownership page on the Student Computing Web site at http://www.csuchico.edu/stcp/ or contact the AS. ComputerWorks.

Purchasing Computers on Campus
The Associated Students ComputerWorks, located in the bookstore, sells computers and software products and offers advice on the appropriate system for any major. Special student savings are available on Macintosh and PC computers and Hewlett-Packard printers, plus software from Microsoft, Adobe, and others. They also offer considerable price breaks on Microsoft products, including MS Office.

The AS. ComputerWorks is an authorized Apple service center. Students attending or accepted to Chico State can take advantage of educational pricing and several computer loan programs. Stop by the AS. ComputerWorks, call 530-898-4447, or see http://www.ashbookstore.com/computers.

Computing Responsibilities

Acceptable Use Policy
Assuring that our campus computing and communications resources are used appropriately and legally is important to all of us. Access to these University facilities and resources is a privilege granted for educational use and legitimate University-related business.

Acceptable use of computing and communications resources at CSU, Chico includes:
- Respect for the legal protections provided by copyright and license to programs and data as well as by University contractual agreements
- Respect for the rights of others by complying with all University policies regarding intellectual property
- Using accurate identification in all electronic communications to avoid deliberately misrepresenting any user’s identity

Information Security
All users should be aware of and have read the official University “Policy on Use of Computing and Communications Technology,” EM 97–18, http://www.csuchico.edu/prs/EMs/EM07/em07_01.shtml, as well as the California State University System 4CNet Acceptable Use Policy, http://www.cenic.org/calren/aup.html.

Computer Availability

Open Access Computer Labs
The University provides a number of computer labs open to all students. Most colleges and departments also offer computer labs to students majoring or taking course work in their areas. See http://www.csuchico.edu/stcp.

Computers in Residence Halls
Students in the networked residence halls (ResNet) are provided with high-speed network access (ethernet) to their computers. Additionally, computer labs are located in each residence hall for use by residents.
Electronic Information and Computing Help

General Computing Help
For help with computing, connectivity, Internet, and e-mail accounts, check the Student Computing Web page, http://www.csuchico.edu/stcp/ or call the help line at 530-898-4357.

Free Student Computer Training
Student Computing provides students with free training on many computer skills. Dates and times are posted in the public labs and at http://www.csuchico.edu/stcp/workshops.

Hardware Support
If you need hardware support, call the AS. ComputerWorks at 530-898-4447. As an authorized service center, it has a trained staff to help you with all your computing needs.

Telephone and Voice Mail
Telephone and voice mail service through Communications Network Services is available for students living in the residence halls.

Information Literacy
Information literacy is more than knowing how to look up a book in the library catalog. It has been described as a new liberal art that extends from knowing how to use computers and access information to critical reflection on the information itself. CSU, Chico is committed to graduating information literate students who will succeed in the information economy and capitalize on their proficiency in their University studies, the workplace, as informed citizens, and life-long learners.

The Meriam Library
The Meriam Library’s mission is to support the learning, teaching, and research needs of California State University, Chico students, faculty, and staff. The library also serves the community and the region with special collections, government documents, map collections, and through a policy of open access to its collections. In a typical week 35,000 people come to the library to research, study, and relax. Reference librarians are available to answer questions at the reference desk during most of the library’s hours, and staff find the information they need. Library Services
The library staff is committed to helping students and faculty find the information they need. Librarians are available to answer questions at the reference desk during most of the library’s hours, and real-time online reference assistance is also available 24/7. Librarians also teach classes on how to conduct research or use specific resources. In addition, students can access two web-based tutorials, ChicoROAD and ChicoOasis (http://www.csuchico.edu/uts/tutorials.htm), and attend drop-in workshops to help improve their research skills.

Technology and the Curriculum

Academic Technologies
Chico State is a leader in the use of learning management systems and video streaming technologies to deliver distance education over the Web.

Academic Technologies offers technical and artistic professional services to the campus community by assisting faculty, students, staff, and administration in the instructional use of media and technology. ATEC manages and supports classroom technology, the online learning management system (WebCT), online course development, graphic design and publishing, media development and distribution, multimedia design and production, computer imaging and animation, photography, and Web design. Academic Technologies is located in the basement of the library. For more information call 530-898-6112 or go to http://www.csuchico.edu/atec.

Library Collections
The ReSEARCH Station serves as the gateway to the Library’s print and electronic collections and is the starting point for most research (http://www.csuchico.edu/library). From the ReSEARCH Station you can use the Library Catalog to locate or access over two million books, periodicals, and government documents, or link to the full text of over 15,000 journals and newspapers online. The Library also houses an extensive map collection and a curriculum/juvenile collection offering books and materials for teacher education. In Special Collections, users can find materials related to the history and development of Chico and the 12 northeastern counties of California, including thousands of historic photographs available online at http://cricket.csuchico.edu/special/photos2.html, digitized maps and other Internet collections.